Help DHS Explore New Technology

TSA and CBP are testing technology that uses your photograph to identify you.

If you choose to participate, you are consenting to have your photograph taken and to speak to a CBP officer if your identity cannot be validated using the technology.

If you do not wish to participate, please notify the TSA officer who will use standard ID checking procedures.
CBP/TSA Biometric Verification

U.S. Customs and Border Protection (CBP) is testing new facial recognition technology at this Transportation Security Administration (TSA) checkpoint. This technology captures photographs of travelers on international flights to verify their identity. CBP is conducting this technical demonstration to validate the accuracy and viability of capturing facial images at the TSA checkpoint.

CBP is collecting this information pursuant to its statutory authorities, including the requirements of the 2002 Enhanced Border Security and Visa Entry Reform Act (Pub. L. 107-173), the Intelligence Reform and Terrorism Prevention Act of 2004 (Pub. L. 108-458), the Implementing Recommendations of the 9/11 Commission Act of 2007 (Pub. L. 110-53), and 8 U.S.C. § 1357. CBP will maintain these photographs in secure data systems to evaluate the technology, ensure its accuracy, and for auditing purposes. CBP may share these images if the situation warrants with authorized DHS personnel and other government agencies for law enforcement, judicial proceedings, congressional inquiries, audits, and other lawful purposes. However, for the purposes of this technical demonstration, photos will be deleted within 14 days of being taken.

If you do not wish to have your picture taken, please notify the TSA officer. For more information about how data is safeguarded, permissible data sharing, photograph retention and CBP’s use of facial recognition technology, please visit, CBP.gov or DHS.gov/Privacy.

Q: Is it mandatory for every traveler to participate?
A: No. While all travelers are subject to identity and document verification, the purpose of this CBP technical demonstration is to validate the accuracy and viability of capturing facial images at the TSA checkpoint. During this phase of the technical demonstration, you will be allowed to proceed through the checkpoint regardless of the results of the facial match. CBP and TSA will continue to use standard methods of identity and document verification. If you do not wish to have your picture taken, please notify the TSA officer.

Q: What information will CBP collect under this technical demonstration?
A: For purposes of this demonstration, traveler photographs will be collected. CBP will maintain these photographs in secure data systems to evaluate the technology, ensure its accuracy, and for auditing purposes.
Q: Will my personal data be shared or stored? How is my privacy protected if I give my information?

A: Digital photographs of travelers will be stored and matched in secure CBP data systems and will be deleted within 14 days of being taken. CBP is dedicated to protecting the privacy of all travelers. More information is available at www.dhs.gov/privacy-impact-assessments. Click on “CBP” at the left and “Traveler Verification Service” for more information.

Q: Where can I receive more information about CBP programs, including those involving biometric collection?

A: More information is available at CBP.gov, DHS.gov/Privacy, or via the CBP Info Center at 1-877-227-5511.

Q: What options are available if I experience difficulties during the technical demonstration?

A: Travelers who experience delays in airline boarding can submit an inquiry through the DHS Traveler Redress Inquiry Program (TRIP) at trip@dhs.gov. The DHS Traveler Redress Inquiry Program can provide resolution to travelers with difficulties getting through security and inspection at airport checkpoints, train stations and when crossing U.S. borders.