Action Required: Informational

Issue: Document and Media Exploitation (DOMEX) Program FY2018 Audit

Executive Summary:
To maintain the integrity of the information recorded into the Inspection of Operations Electronic Media (IOEM) within the Tactical Operations Division (TOD) currently conducts quarterly monthly manual audit of all DOMEX exams in Port of Entries (POE) are rated on a scale of 1-6, 1 being the lowest and 6 being the highest. Assessments of 3 or lower would indicate a failing score.

Background:
- The auditing process calls for attention to detail and a comprehensive analysis of data.
- Audit results may be subjected to examination by external parties.
- To maintain an audit with accurate and valuable data it has been determined that a “true audit” will be conducted: Sampling, to include an average of 30 records will be reviewed and audited each month.
- A POE gains a point for successfully completing the following categories:
  - Reason for search
  - was DOMEX examined, was it Successful, was there Supervisory Customs and Border Protection Officer (SCBPO) Oversight, was Device Returned to Traveler, and was there a Referred to Partnering Entity.
- Half a point is obtainable if 0% of entries are represented.
- Audit will determine which POEs are in Directive/Policy compliance or require that more training resources be made available.

Current Status:
- The average overall monthly scores were:
  - October 2017 – 3.96
  - November 2017 – 4.3
  - December 2017 – 4.0
  - January 2018 – 3.9
  - February 2018 – 4.5
  - March 2018 – 4.1
  - April 2018 – 3.9
  - May 2018 – 4.0
  - June 2018 – 4.0
  - July 2018 – 3.9
  - August 2018 – 4.0
  - September 2018 – 3.9
with the following notable discrepancies:
- ambiguous attention to details surrounding the event
inadequate reason for search lacking program parameters cohesion