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P25 Land Mobile Radio Network
(TacCom)
(ICE-06568-MAJ-06568)

System Privacy Plan
(SPP)

Prepared for
Department of Homeland Security Headquarters (DHS HQ)
[Component address not provided]

Prepared by
Department of Homeland Security Headquarters (DHS HQ)

27 February 2017

(Content Version – 2014)

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Preface

This system privacy plan (SPP) was developed by Department of Homeland Security Privacy Office. This plan is based upon a review of the system, documentation, DHS regulations/guidance, and interviews with the information system and privacy personnel. The SPP documents the applicability and compliance status of the NIST SP 800-53 Rev. 4 Appendix J Privacy Controls. DHS privacy personnel consulted with other DHS agency officials, including program managers/information system owners, Authorizing Officials, Chief Information Officers, and Chief Information Security Officers to determine compliance with the applicable privacy controls for this system.

SAOP approval of the privacy controls is required as a precondition for the issuance of an authorization to operate (OMB M-14-04).
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1.0 System Identification and Information Security Posture

This System Privacy Plan (SPP) details the applicable privacy controls for P25 Land Mobile Radio Network (TacCom) and describes controls in place or planned for implementation. The SPP differs from the System Security Plan (SSP) which includes user responsibilities, roles and limitations, and general security procedures for users and security personnel. This section describes basic security information for the system. For a comprehensive description of the applicable system security controls, see the corresponding SSP.

1.1 System Name

Table 1.0-1 System Name

<table>
<thead>
<tr>
<th>FISMA ID:</th>
<th>ICE-06568-MAJ-06568</th>
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<tbody>
<tr>
<td>System Name:</td>
<td>P25 Land Mobile Radio Network</td>
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<tr>
<td>System Abbreviation:</td>
<td>TacCom</td>
</tr>
<tr>
<td>Version:</td>
<td>1</td>
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</table>

1.2 Information Categorization

This section summarizes the TacCom information security categorization levels as determined by the FIPS 199 Information Security Categorization. The TacCom security impact levels for each of the three security objectives of confidentiality, integrity, and availability are identified in Table 1-2.

Table 1.0-2 Security Categorization

<table>
<thead>
<tr>
<th>Confidentiality Impact Level:</th>
<th>Moderate</th>
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<tbody>
<tr>
<td>Integrity Impact Level:</td>
<td>Low</td>
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<tr>
<td>Availability Impact Level:</td>
<td>Low</td>
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Table 1.0-3 System Designations

<table>
<thead>
<tr>
<th>Chief Financial Officer (CFO) Designated Financial System</th>
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</thead>
<tbody>
<tr>
<td>System Contains Privacy Data or PII</td>
<td>No</td>
</tr>
<tr>
<td>Classification or Sensitivity Level</td>
<td>UNCLASSIFIED//FOUO</td>
</tr>
<tr>
<td>Mission Essential System</td>
<td>No</td>
</tr>
</tbody>
</table>
### 1.3 Privacy Controls Compliance

This table provides an at-a-glance of the TacCom compliance with the privacy controls. For a detailed description of the controls and compliance status, see each individual control below.

#### Table 1.0-4 Privacy Controls Compliance At-A-Glance

<table>
<thead>
<tr>
<th>Test Title</th>
<th>Associated Control</th>
<th>Result</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>AR-1.1 - Governance and Privacy Program</td>
<td>PRIV-AR-1</td>
<td>Passed</td>
<td></td>
</tr>
<tr>
<td>AR-2.1 - Privacy Impact and Risk Assessment</td>
<td>PRIV-AR-2</td>
<td>Passed</td>
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<td>AR-3.1 - Privacy Requirements for Contractors and Service Providers</td>
<td>PRIV-AR-3</td>
<td>Passed</td>
<td></td>
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<tr>
<td>AR-4.1 - Privacy Monitoring and Auditing</td>
<td>PRIV-AR-4</td>
<td>Passed</td>
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<td>AR-5.1 - Privacy Awareness and Training</td>
<td>PRIV-AR-5</td>
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<td>AR-6.1 - Privacy Reporting</td>
<td>PRIV-AR-6</td>
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<td>AR-7.1 - Privacy-Enhanced System Design and Development</td>
<td>PRIV-AR-7</td>
<td>Passed</td>
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<tr>
<td>DI-1.1 - Data Quality</td>
<td>PRIV-DI-1</td>
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<tr>
<td>DI-2.1 - Data Integrity and Data Integrity Board</td>
<td>PRIV-DI-2</td>
<td>Passed</td>
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<tr>
<td>DM-1.1 - Minimization of Personally Identifiable Information</td>
<td>PRIV-DM-1</td>
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<tr>
<td>DM-3.1 - Minimization of PII Used in Testing, Training, and Research</td>
<td>PRIV-DM-3</td>
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<td>IP-2.1 - Individual Access</td>
<td>PRIV-IP-2</td>
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<td>IP-3.1 - Redress</td>
<td>PRIV-IP-3</td>
<td>Passed</td>
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<td>IP-4.1 - Complaint Management</td>
<td>PRIV-IP-4</td>
<td>Passed</td>
<td></td>
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<td>SE-1.1 - Inventory of Personally Identifiable Information</td>
<td>PRIV-SE-1</td>
<td>Passed</td>
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<tr>
<td>SE-2.1 - Privacy Incident Response</td>
<td>PRIV-SE-2</td>
<td>Passed</td>
<td></td>
</tr>
<tr>
<td>TR-3.1 - Dissemination of Privacy Program Information</td>
<td>PRIV-TR-3</td>
<td>Passed</td>
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<tr>
<td>UL-2.1 - Information Sharing with Third Parties</td>
<td>PRIV-UL-2</td>
<td>Passed</td>
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</table>
2.0 Controls

2.1 Governance and Privacy Program

Control: Governance and Privacy Program

The organization:

(a) Appoints a Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) accountable for developing, implementing, and maintaining an organization-wide governance and privacy program to ensure compliance with all applicable laws and regulations regarding the collection, use, maintenance, sharing, and disposal of personally identifiable information (PII) by programs and information systems;
(b) Monitors federal privacy laws and policy for changes that affect the privacy program;
(c) Allocates DHS and Component Privacy Offices sufficient resources to implement and operate the organization-wide privacy program;
(d) Develops a strategic organizational privacy plan for implementing applicable privacy controls, policies, and procedures;
(e) Develops, disseminates, and implements operational privacy policies and procedures that govern the appropriate privacy and security controls for programs, information systems, or technologies involving PII; and
(f) Updates privacy plan, policies, and procedures at least annually.

Supplemental Guidance

The development and implementation of a comprehensive governance and privacy program demonstrates organizational accountability for and commitment to the protection of individual privacy. Accountability begins with the appointment of an SAOP/CPO with the authority, mission, resources, and responsibility to develop and implement a multifaceted privacy program. The SAOP/CPO, in consultation with legal counsel, information security officials, and others as appropriate: (i) ensures the development, implementation, and enforcement of privacy policies and procedures; (ii) defines roles and responsibilities for protecting PII; (iii) determines the level of information sensitivity with regard to PII holdings; (iv) identifies the laws, regulations, and internal policies that apply to the PII; (v) monitors privacy best practices; and (vi) monitors/audits compliance with identified privacy controls.

To further accountability, the SAOP/CPO develops privacy plans to document the privacy requirements of organizations and the privacy and security controls in place or planned for meeting those requirements. The plan serves as evidence of organizational privacy operations and supports resource requests by the SAOP/CPO. A single plan or multiple plans may be necessary depending upon the organizational structures, requirements, and resources, and the plan(s) may vary in comprehensiveness. For example, a one-page privacy plan may cover privacy policies, documentation, and controls already in place, such as Privacy Impact Assessments (PIA) and System of Records Notices (SORN). A comprehensive plan may include a baseline of privacy controls selected from this appendix and include: (i) processes for conducting privacy risk assessments; (ii) templates and guidance for completing PIAs and SORNs; (iii) privacy training and awareness requirements; (iv) requirements for contractors processing PII; (v) plans for eliminating unnecessary PII holdings; and (vi) a framework for measuring annual performance goals and objectives for implementing identified privacy controls.

Related control: None.


Implementation: (a) The DHS Chief Privacy Officer, a statutorily mandated position by Section 222 of the Homeland Security Act (6 U.S.C. § 142), serves as the DHS Senior Agency Official for Privacy (SAOP) and reports directly to the Secretary of Homeland Security. Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 the DHS Chief Privacy Officer is responsible for all aspects of the privacy governance program at the Department, including establishing, overseeing the implementation of, and issuing guidance on DHS privacy policy; and ensuring that the Department's use of technology sustains, and does not erode, privacy protections relating to the collection, use, maintenance, disclosure, deletion, and/or destruction of PII.
(b) Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 the DHS Chief Privacy Officer is responsible for ensuring that the Department follows privacy laws applicable to DHS, and federal government-wide privacy policies in collecting, using, maintaining, disclosing, deleting, and/or destroying PII.
(c) The DHS Privacy Office allocates, through the annual appropriations process, sufficient resources to implement and operate the organization-wide privacy program.

(d) The strategic goals and objectives of the DHS Chief Privacy Officer are detailed in the Privacy Office "FY 2012-2015 Strategic Plan," DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001.

(e) DHS Privacy Office publishes policies and procedures as needed to ensure that Department technology sustains and does not erode, privacy protections relating to the collection, use, maintenance, disclosure, deletion, and/or destruction of PII. In addition to the comprehensive DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001, the DHS Privacy Office has published policies governing the appropriate privacy and security controls for programs, information systems, or technologies involving PII on the publicly available website, www.dhs.gov/privacy. Examples include: Privacy Policy Guidance Memorandum 2011-02, "Department policy establishing a formal Department-wide approach to the roles and responsibilities accompanying the cross-component sharing of IT services" (June 30, 2011); Privacy Policy Guidance Memorandum 2008-01, "The Fair Information Practice Principles: Framework for Privacy Policy at the Department of Homeland Security," (December 29, 2008); and Privacy Policy Guidance Memorandum 2007-02, "Regarding the use of Social Security numbers at the Department of Homeland Security," (June 4, 2007), and DHS MD 110-01, "Privacy Policy for Operational Use of Social Media," and corresponding Instruction (June 8, 2012).

(f) Pursuant to the authority of the DHS Chief Privacy Officer in Section 222 of the Homeland Security Act (6 U.S.C. § 142), the DHS Privacy Office updates privacy plans, policies, and procedures on an as needed and continual basis, but at least biennially.

Responsible Entities: 
(a) DHS Chief Privacy Officer
(b) DHS Chief Privacy Officer
(c) DHS Chief Privacy Officer
(d) DHS Chief Privacy Officer
(e) DHS Chief Privacy Officer
(f) DHS Chief Privacy Officer

Implementation Status: Implemented
Note: Non-privacy sensitive system

2.2 Privacy Impact and Risk Assessment

Control: Privacy Impact and Risk Assessment

The organization:

(a) Documents and implements a privacy risk management process that assesses privacy risk to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of personally identifiable information (PII); and
(b) Conducts Privacy Impact Assessments (PIAs) for information systems, programs, or other activities that pose a privacy risk in accordance with applicable law, OMB policy, or any existing organizational policies and procedures.

Supplemental Guidance

Organizational privacy risk management processes operate across the life cycles of all mission/business processes that collect, use, maintain, share, or dispose of PII. The tools and processes for managing risk are specific to organizational missions and resources. They include, but are not limited to, the conduct of PIAs. The PIA is both a process and the document that is the outcome of that process. OMB Memorandum 03-22 provides guidance to organizations for implementing the privacy provisions of the E-Government Act of 2002, including guidance on when PIAs are required for information systems. Some organizations may be required by law or policy to extend the PIA requirement to other activities involving PII or otherwise impacting privacy (e.g., programs, projects, or regulations). PIAs are conducted to identify privacy risks and identify methods to mitigate those risks. PIAs are also conducted to ensure that programs or information systems comply with legal, regulatory, and policy requirements. PIAs also serve as notice to the public of privacy practices. PIAs are performed before developing or procuring information systems, or initiating programs or projects, that collect, use, maintain, or share PII and are updated when changes create new privacy risks.

Related control: None.


Implementation: (a) Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001, the Chief Privacy Officer is responsible for the entire privacy risk management framework including (1) Establishing, overseeing the implementation
of, and issuing guidance on DHS privacy policy; (2) ensuring in coordination with Component heads and Component Privacy Officers and Privacy Points of Contact (PPOC), that the Department follows DHS privacy policy, privacy laws applicable to DHS, and federal government-wide privacy policies in collecting, using, maintaining, disclosing, deleting, and/or destroying PII, and in implementing any other activity that impacts the privacy of individuals; (3) Ensuring that the Department's use of technology sustains, and does not erode, privacy protections relating to the collection, use, maintenance, disclosure, deletion, and/or destruction of PII; (4) Evaluating Department regulations, rulemakings, technologies, policies, procedures, guidelines, programs, projects, or systems (including pilot activities), whether proposed or operational, for potential privacy impacts and advising DHS leadership and Components on implementing corresponding privacy protections.

The PTA process identifies when privacy compliance documentation and subsequent notices require an update. The Chief Privacy Officer schedules completed PTAs, PIAs, and SORNs for mandatory review as follows: at least every three years for PTAs and PIAs, and every two years for SORNs. The Chief Privacy Officer notifies the relevant Component Privacy Officer or PPOC that a PTA, PIA, and/or SORN review is required and begins the collaborative review process, which follows the process described in this Instruction for new PTAs, PIAs, and SORNs.

(b) Not applicable for non-privacy sensitive systems

| Responsible Entities: (a) DHS Chief Privacy Officer |
| Note: Non-privacy sensitive system |

| Implementation Status: Implemented |
| Note: Non-privacy sensitive system |

## 2.3 Privacy Requirements for Contractors and Service Providers

### Control: Privacy Requirements for Contractors and Service Providers

The organization:

(a) Establishes privacy roles, responsibilities, and access requirements for contractors and service providers; and

(b) Includes privacy requirements in contracts and other acquisition-related documents.

### Supplemental Guidance

Contractors and service providers include, but are not limited to, information providers, information processors, and other organizations providing information system development, information technology services, and other outsourced applications. Organizations consult with legal counsel, the Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO), and contracting officers about applicable laws, directives, policies, or regulations that may impact implementation of this control.

Related control: AR-1, AR-5, SA-4.


### Implementation: (a) DHS adheres to the requirements in the Federal Acquisition Regulations, subpart 24.1. In addition, the Chief Privacy Officer determines privacy policy and standards for the Department consistent with the FIPPs; oversees compliance with DHS privacy policy, privacy laws applicable to DHS, and federal government-wide privacy policies; provides privacy guidance and training to DHS personnel regarding the FIPPs; and provides support on privacy-related matters to senior Department leadership and to the Components.

(b) Not applicable for non-privacy sensitive systems.

| Responsible Entities: (a) DHS Chief Privacy Officer |
| Note: Non-privacy sensitive system |

| Implementation Status: Implemented |
| Note: Non-privacy sensitive system |

## 2.4 Privacy Monitoring and Auditing

### Control: Privacy Monitoring and Auditing

The organization monitors and audits privacy controls and internal privacy policy. This is a Privacy control. Refer to Privacy to ensure effective implementation.

| Responsible Entities: (a) DHS Chief Privacy Officer |
| Note: Non-privacy sensitive system |

| Implementation Status: Implemented |
| Note: Non-privacy sensitive system |
Supplemental Guidance

To promote accountability, organizations identify and address gaps in privacy compliance, management, operational, and technical controls by conducting regular assessments (e.g., internal risk assessments). These assessments can be self-assessments or third-party audits that result in reports on compliance gaps identified in programs, projects, and information systems. In addition to auditing for effective implementation of all privacy controls identified in this appendix, organizations assess whether they: (i) implement a process to embed privacy considerations into the life cycle of personally identifiable information (PII), programs, information systems, mission/business processes, and technology; (ii) monitor for changes to applicable privacy laws, regulations, and policies; (iii) track programs, information systems, and applications that collect and maintain PII to ensure compliance; (iv) ensure that access to PII is only on a need-to-know basis; and (v) ensure that PII is being maintained and used only for the legally authorized purposes identified in the public notice(s).

Organizations also:

(i) implement technology to audit for the security, appropriate use, and loss of PII;

(ii) perform reviews to ensure physical security of documents containing PII;

(iii) assess contractor compliance with privacy requirements; and

(iv) ensure that corrective actions identified as part of the assessment process are tracked and monitored until audit findings are corrected. The organization Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) coordinates monitoring and auditing efforts with information security officials and ensures that the results are provided to senior managers and oversight officials.

Related controls: AR-6, AR-7, AU-1, AU-2, AU-3, AU-6, AU-12, CA-7, TR-1, UL-2.


Implementation: (a) Not applicable for non-privacy sensitive systems.
(b) Per DHS Directive 047-01 "Privacy Policy and Compliance” and Instruction 047-01-001, the Chief Privacy Officer determines whether a PIA is required, based on answers provided in the PTA and taking into consideration the Component Privacy Officer’s or CPO’s recommendation. In addition, the Chief Privacy Officer may conduct a Privacy Compliance Review of the system or program.

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.
(b) DHS Chief Privacy Officer

Implementation Status: Implemented

Note: Non-privacy sensitive system

2.5 Privacy Awareness and Training

PRIV-AR-5

Control: Privacy Awareness and Training

The organization:

(a) Develops, implements, and updates a comprehensive training and awareness strategy aimed at ensuring that personnel understand privacy responsibilities and procedures;

(b) Administers basic privacy training at least annually and targeted, role-based privacy training for personnel having responsibility for personally identifiable information (PII) or for activities that involve PII at least annually; and

(c) Ensures that personnel certify (manually or electronically) acceptance of responsibilities for privacy requirements at least annually.

Supplemental Guidance

Through implementation of a privacy training and awareness strategy, the organization promotes a culture of privacy. Privacy training and awareness programs typically focus on broad topics, such as responsibilities under the Privacy Act of 1974 and E-Government Act of 2002 and the consequences of failing to carry out those responsibilities, how to identify new privacy risks, how
to mitigate privacy risks, and how and when to report privacy incidents. Privacy training may also target data collection and use requirements identified in public notices, such as Privacy Impact Assessments (PIAs) or System of Records Notices (SORNs) for a program or information system. Specific training methods may include: (i) mandatory annual privacy awareness training; (ii) targeted, role-based training; (iii) internal privacy program websites; (iv) manuals, guides, and handbooks; (v) slide presentations; (vi) events (e.g., privacy awareness week, privacy clean-up day); (vii) posters and brochures; and (viii) email messages to all employees and contractors. Organizations update training based on changing statutory, regulatory, mission, and Organizations program, business process, and information system requirements, or on the results of compliance monitoring and auditing. Where appropriate, organizations may provide privacy training as part of existing information security training.


Implementation: (a) DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 require Privacy Training: New DHS Headquarters Component employees (other than Federal Law Enforcement Training Center employees) receive in-class privacy training provided by the Chief Privacy Officer during their orientation and six months thereafter. All DHS employees and contractors complete annual online privacy training developed by the Chief Privacy Officer or by Component Privacy Officers or PPOCs in consultation with the Chief Privacy Officer. Employees who handle Sensitive PI receive additional, role-based privacy training developed by System Managers or Program Managers in consultation with Component Privacy Officers or PPOCs and the Chief Privacy Officer.

(b)(1) DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 require new DHS Headquarters Component employees (other than Federal Law Enforcement Training Center employees) receive in-class privacy training provided by the Chief Privacy Officer during their orientation and six months thereafter. All DHS employees and contractors complete annual online privacy training developed by the Chief Privacy Officer or by Component Privacy Officers or PPOCs in consultation with the Chief Privacy Officer.

(b)(2) Not applicable for non-privacy sensitive systems.

(c)(1) New DHS Headquarters Component employees (other than Federal Law Enforcement Training Center employees) receive in-class privacy training provided by the Chief Privacy Officer during their orientation and six months thereafter. All DHS employees and contractors must certify completion of annual online privacy training developed by the Chief Privacy Officer or by Component Privacy Officers or PPOCs in consultation with the Chief Privacy Officer.

(c)(2) Not applicable for non-privacy sensitive systems.

Responsible Entities: (a) DHS Chief Privacy Officer
(b)(1) DHS Chief Privacy Officer
(b)(2) Not applicable for non-privacy sensitive systems.
(c)(1) DHS Chief Privacy Officer
(c)(2) Not applicable for non-privacy sensitive systems.

Implementation Status: Implemented  
Note: Non-privacy sensitive system

2.6 Privacy Reporting

Control: Privacy Reporting

The organization develops, disseminates, and updates reports to the Office of Management and Budget (OMB), Congress, and other oversight bodies, as appropriate, to demonstrate accountability with specific statutory and regulatory privacy program mandates, and to senior management and other personnel with responsibility for monitoring privacy program progress and compliance.

Supplemental Guidance

Through internal and external privacy reporting, organizations promote accountability and transparency in organizational privacy operations. Reporting also helps organizations to determine progress in meeting privacy compliance requirements and privacy controls, compare performance across the federal government, identify vulnerabilities and gaps in policy and implementation, and identify success models. Types of privacy reports include: (i) annual Senior Agency Official for Privacy (SAOP) reports to OMB; (ii) reports to Congress required by the Implementing Regulations of the 9/11 Commission Act; and (iii) other public reports required by specific statutory mandates or internal policies of organizations. The organization Senior Agency Official for Privacy
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(SAOP)/Chief Privacy Officer (CPO) consults with legal counsel, where appropriate, to ensure that organizations meet all applicable privacy reporting requirements.

Related control: None.


Implementation: DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 require the DHS Chief Privacy Officer to ensure that the Department meets all reporting requirements mandated by Congress or the Office of Management and Budget (OMB) regarding DHS activities that involve PII or otherwise impact privacy. All DHS reports are published on the public-facing website, www.dhs.gov/privacy and include the DHS Privacy Office Annual Report to Congress, the Data Mining Report, and reports required by the Section 803 of the Implementing Recommendations of the 9/11 Commission Act of 2007.

Responsible Entities: DHS Chief Privacy Officer

Implementation Status: Implemented
Note: Non-privacy sensitive system

2.7 Privacy-Enhanced System Design and Development

Control: Privacy-Enhanced System Design and Development
The organization designs information systems to support privacy by automating privacy controls.

Supplemental Guidance
To the extent feasible, when designing organizational information systems, organizations employ technologies and system capabilities that automate privacy controls on the collection, use, retention, and disclosure of personally identifiable information (PII). By building privacy controls into system design and development, organizations mitigate privacy risks to PII, thereby reducing the likelihood of information system breaches and other privacy-related incidents. Organizations also conduct periodic reviews of systems to determine the need for updates to maintain compliance with the Privacy Act and the organization’s privacy policy. Regardless of whether automated privacy controls are employed, organizations regularly monitor information system use and sharing of PII to ensure that the use/sharing is consistent with the authorized purposes identified in the Privacy Act and/or in the public notice of organizations, or in a manner compatible with those purposes.

Related controls: AC-6, AR-4, AR-5, DM-2, TR-1.

References: The Privacy Act of 1974, 5 U.S.C. § 552a(e)(10); Sections 208(b) and(c), E-Government Act of 2002 (P.L. 107-347); OMB Memorandum 03-22.

Implementation: Per "DHS Sensitive Systems" Policy Directive 4300A, subsection 3.14.2.g, the PTA process shall be used to ensure that DHS designs information systems to support privacy by automating privacy controls, to the greatest extent feasible.

Responsible Entities: DHS Chief Privacy Officer

Implementation Status: Implemented
Note: Non-privacy sensitive system

2.8 Data Quality

Control: Data Quality
The organization:

(a) Confirms to the greatest extent practicable upon collection or creation of personally identifiable information (PII), the accuracy, relevance, timeliness, and completeness of that information;
(b) Collects PII directly from the individual to the greatest extent practicable;
(c) Checks for, and corrects as necessary, any inaccurate or outdated PII used by its programs or systems Annually; and
(d) Issues guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information.

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Supplemental Guidance

Organizations take reasonable steps to confirm the accuracy and relevance of PII. Such steps may include, for example, editing and validating addresses as they are collected or entered into information systems using automated address verification look-up application programming interfaces (API). The types of measures taken to protect data quality are based on the nature and context of the PII, how it is to be used, and how it was obtained. Measures taken to validate the accuracy of PII that is used to make determinations about the rights, benefits, or privileges of individuals under federal programs may be more comprehensive than those used to validate less sensitive PII. Additional steps may be necessary to validate PII that is obtained from sources other than individuals or the authorized representatives of individuals.

When PII is of a sufficiently sensitive nature (e.g., when it is used for annual reconfirmation of a taxpayer's income for a recurring benefit), organizations incorporate mechanisms into information systems and develop corresponding procedures for how frequently, and by what method, the information is to be updated.


Implementation: (a) Not applicable for non-privacy sensitive systems.
(b) Not applicable for non-privacy sensitive systems.
(c) Not applicable for non-privacy sensitive systems.
(d) DHS issues guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information, including the DHS "Information Sharing Access Agreements Guidebook," Privacy Policy Guidance Memorandum 2007-01, "Regarding Collection Use, Retention, and Dissemination of Information on Non-U.S. Persons" (as amended January 7, 2009), and the DHS PIA and SORN guidance.

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.
(b) Not applicable for non-privacy sensitive systems.
(c) Not applicable for non-privacy sensitive systems.
(d) DHS Chief Privacy Officer

Implementation Status: Implemented
Note: Non-privacy sensitive system

2.9 Data Integrity and Data Integrity Board

Control: Data Integrity and Data Integrity Board

The organization:

(a) Documents processes to ensure the integrity of personally identifiable information (PII) through existing security controls; and
(b) Establishes a Data Integrity Board when appropriate to oversee organizational Computer Matching Agreements and to ensure that those agreements comply with the computer matching provisions of the Privacy Act.

Supplemental Guidance

Organizations conducting or participating in Computer Matching Agreements with other organizations regarding applicants for and recipients of financial assistance or payments under federal benefit programs or regarding certain computerized comparisons involving federal personnel or payroll records establish a Data Integrity Board to oversee and coordinate their implementation of such matching agreements. In many organizations, the Data Integrity Board is led by the Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO). The Data Integrity Board ensures that controls are in place to maintain both the quality and the integrity of data shared under Computer Matching Agreements.


References: The Privacy Act of 1974, 5 U.S.C. §§ 552a (a)(8)(A), (o), (p), (u); OMB Circular A-130, Appendix I.
Implementation: (a) Not applicable for non-privacy sensitive systems.

(b) DHS MD 262-01, "Computer Matching Agreements and the Data Integrity Board," effectuates a Data Integrity Board (DIB) for DHS and provides policies for engaging in and approving Computer Matching Agreements (CMAs) that fall under the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.

(b) DHS Chief Privacy Officer

Implementation Status: Implemented

Note: Non-privacy sensitive system

2.10 Minimization of Personally Identifiable Information

Control: Minimization of Personally Identifiable Information

The organization:

(a) identifies the minimum personally identifiable information (PII) elements that are relevant and necessary to accomplish the legally authorized purpose of collection;

(b) limits the collection and retention of PII to the minimum elements identified for the purposes described in the notice and for which the individual has provided consent; and,

(c) conducts an initial evaluation of PII holdings and establishes and follows a schedule for regularly reviewing those holdings TacCom does not contain any PII to ensure that only PII identified in the notice is collected and retained, and that the PII continues to be necessary to accomplish the legally authorized purpose.

Supplemental Guidance

Organizations take appropriate steps to ensure that the collection of PII is consistent with a purpose authorized by law or regulation. The minimum set of PII elements required to support a specific organization business process may be a subset of the PII the organization is authorized to collect. Program officials consult with the Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) and legal counsel to identify the minimum PII elements required by the information system or activity to accomplish the legally authorized purpose.

Organizations can further reduce their privacy and security risks by also reducing their inventory of PII, where appropriate. OMB Memorandum 07-16 requires organizations to conduct both an initial review and subsequent reviews of their holdings of all PII and ensure, to the maximum extent practicable, that such holdings are accurate, relevant, timely, and complete. Organizations are also directed by OMB to reduce their holdings to the minimum necessary for the proper performance of a documented organizational business purpose. OMB Memorandum 07-16 requires organizations to develop and publicize, either through a notice in the Federal Register or on their websites, a schedule for periodic reviews of their holdings to supplement the initial review. Organizations coordinate with their federal records officers to ensure that reductions in organizational holdings of PII are consistent with NARA retention schedules.

By performing periodic evaluations, organizations reduce risk, ensure that they are collecting only the data specified in the notice, and ensure that the data collected is relevant and necessary for the purpose(s) specified in the notice.

Related controls: AP-1, AP-2, AR-4, IP-1, SE-1, SI-12, TR-1.


Implementation: (a) Not applicable for non-privacy sensitive systems.

(b) Not applicable for non-privacy sensitive systems.

(c) DHS MD 047-01 "Privacy Policy Compliance" and corresponding Instruction 047-01-001, and PTA process generally, requires whenever a DHS IT system, technology, rulemaking, program, pilot project, or other activity involves the planned use of PII or otherwise impacts the privacy of individuals as determined by the Chief Privacy Officer, the relevant manager completes a PTA in
accordance with Privacy Office guidance and submits it to the Component Privacy Officer or PPOC. The Component Privacy Officer or PPOC reviews the proposed PTA in consultation with counsel for the Component and submits it, together with a recommendation as to whether a PIA is necessary, to the Chief Privacy Officer. The Chief Privacy Officer determines whether a PIA is required, based on answers provided in the PTA and taking into consideration the Component Privacy Officer’s or PPOC’s recommendation.

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.
(b) Not applicable for non-privacy sensitive systems.
(c) DHS Chief Privacy Officer

Implementation Status: Implemented  
Note: Non-privacy sensitive system

2.11 Minimization of PII Used in Testing, Training, and Research  
PRIV-DM-3

Control: Minimization of PII Used in Testing, Training, and Research
The organization:
(a) develops policies and procedures that minimize the use of personally identifiable information (PII) for testing, training, and research; and,
(b) implements controls to protect PII used for testing, training, and research.

Supplemental Guidance: Organizations often use PII for testing new applications or information systems prior to deployment. Organizations also use PII for research purposes and for training. The use of PII in testing, research, and training increases risk of unauthorized disclosure or misuse of the information. If PII must be used, organizations take measures to minimize any associated risks and to authorize the use of and limit the amount of PII for these purposes. Organizations consult with the SAOP/CPO and legal counsel to ensure that the use of PII in testing, training, and research is compatible with the original purpose for which it was collected.

Related control: None.

References: NIST Special Publication 800-122.

Implementation: (a) DHS MD 140-06 "Privacy Policy for Research Programs and Projects" establishes the DHS privacy policy for DHS privacy-sensitive research programs and projects. DHS adopts the Principles for Implementing Privacy Protections in DHS Research Projects first enunciated in the 2008 Report to Congress on Data Mining: Technology and Policy (December, 2008) as privacy policy for all DHS privacy-sensitive research. The Chief Privacy Officer determines privacy policy and standards for DHS privacy-sensitive research programs and projects consistent with the Principles for Implementing Privacy Protections in DHS Research Projects; provides privacy guidance and training to DHS personnel involved in privacy-sensitive research; and provides support on privacy-related matters to DHS Components’ research efforts. Component heads work with the Chief Privacy Officer to ensure that privacy-sensitive research programs and projects follow DHS privacy policy and standards, thereby enhancing the overall consistency of privacy protections across DHS research, and develop an implementation plan for privacy-sensitive research.

(b) Not applicable for non-privacy sensitive systems.

Responsible Entities: (a) DHS Chief Privacy Officer
(b) Not applicable for non-privacy sensitive systems.

Implementation Status: Implemented  
Note: Non-privacy sensitive system

2.12 Individual Access  
PRIV-IP-2

Control: Individual Access
The organization:
(a) Provides individuals the ability to have access to their personally identifiable information (PII) maintained in its system(s) of records;
(b) Publishes rules and regulations governing how individuals may request access to records maintained in a Privacy Act system of records;
(c) Publishes access procedures in System of Records Notices (SORNs); and
(d) Adheres to Privacy Act requirements and OMB policies and guidance for the proper processing of Privacy Act requests.

Supplemental Guidance

Access affords individuals the ability to review PII about them held within organizational systems of records. Access includes timely, simplified, and inexpensive access to data. Organizational processes for allowing access to records may differ based on resources, legal requirements, or other factors. The organization Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) is responsible for the content of Privacy Act regulations and record request processing, in consultation with legal counsel. Access to certain types of records may not be appropriate, however, and heads of agencies may promulgate rules exempting particular systems from the access provision of the Privacy Act. In addition, individuals are not entitled to access to information compiled in reasonable anticipation of a civil action or proceeding.


References: The Privacy Act of 1974, 5 U.S.C. §§ 552a (c)(3), (d)(5), (e) (4); (j), (k), (t); OMB Circular A-130.

Implementation: (a) Not applicable for non-privacy sensitive systems.

(b) Rules and regulations governing how individuals may request access to records maintained in a DHS Privacy Act system of records are available in individual DHS System of Record Notices published in the Federal Register. Final Rules exempting systems from certain provisions of the Privacy Act are available at 6 CFR Part 5.

(c) Not applicable for non-privacy sensitive systems.

(d) See 6 CFR Part 5, and Privacy Policy Guidance Memorandum 2011-01, "Privacy Act Amendment Requests" (February 11, 2011), which sets out the Chief Privacy Officer's guidance for processing Privacy Act Amendment requests.

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.

(b) DHS Chief Privacy Officer

(c) Not applicable for non-privacy sensitive systems.

(d) DHS Chief Privacy Officer

Implementation Status: Implemented

Note: Non-privacy sensitive system

2.13 Redress

Control: Redress

The organization:

(a) Provides a process for individuals to have inaccurate personally identifiable information (PII) maintained by the organization corrected or amended, as appropriate; and,

(b) Establishes a process for disseminating corrections or amendments of the PII to other authorized users of the PII, such as external information-sharing partners and, where feasible and appropriate, notifies affected individuals that their information has been corrected or amended.

Supplemental Guidance

Redress supports the ability of individuals to ensure the accuracy of PII held by organizations. Effective redress processes demonstrate organizational commitment to data quality especially in those business functions where inaccurate data may result in inappropriate decisions or denial of benefits and services to individuals. Organizations use discretion in determining if records are to be corrected or amended, based on the scope of redress requests, the changes sought, and the impact of the changes. Individuals may appeal an adverse decision and have incorrect information amended, where appropriate.

To provide effective redress, organizations:

(i) provide effective notice of the existence of a PII collection;

(ii) provide plain language explanations of the processes and mechanisms for requesting access to records;

(iii) establish criteria for submitting requests for correction or amendment;
(iv) implement resources to analyze and adjudicate requests:

(v) implement means of correcting or amending data collections; and

(vi) review any decisions that may have been the result of inaccurate information.

Organizational redress processes provide responses to individuals of decisions to deny requests for correction or amendment, including the reasons for those decisions, a means to record individual objections to the organizational decisions, and a means of requesting organizational reviews of the initial determinations. Where PII is corrected or amended, organizations take steps to ensure that all authorized recipients of that PII are informed of the corrected or amended information. In instances where redress involves information obtained from other organizations, redress processes include coordination with organizations that originally collected the information.


| Implementation: | (a) DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 and the Privacy Policy Guidance Memorandum 2011-01, "Privacy Act Amendment Requests" (February 11, 2011) sets forth DHS policy on identifying, processing, tracking, and reporting on requests for amendment of records submitted to DHS under the Privacy Act of 1974, as amended (Amendment Requests). DHS Component Privacy Officers and FOIA Officers shall have robust and documented procedures for identifying, processing, tracking, and reporting on Amendment Requests. Records found in a Privacy Act System of Records and not otherwise exempted are subject to the right to amend. This right is available to individuals whether the request is processed by Component Privacy Officers or FOIA Officers. Components should determine, as part of their documented process, whether the Component Privacy Officer or FOIA Officer will be responsible for identifying, processing, tracking, and reporting Amendment Requests understanding that significant collaboration between the two Officers shall occur.

(b) Not applicable for non-privacy sensitive systems.

Responsible Entities: (a) DHS Chief Privacy Officer

(b) Not applicable for non-privacy sensitive systems.

| Implementation Status: | Implemented | Note: Non-privacy sensitive system |

### 2.14 Complaint Management

**Control:** Complaint Management

The organization implements a process for receiving and responding to complaints, concerns, or questions from individuals about the organizational privacy practices.

**Supplemental Guidance**

Complaints, concerns, and questions from individuals can serve as a valuable source of external input that ultimately improves operational models, uses of technology, data collection practices, and privacy and security safeguards. Organizations provide complaint mechanisms that are readily accessible by the public, include all information necessary for successfully filing complaints (including contact information for the Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) or other official designated to receive complaints), and are easy to use. Organizational complaint management processes include tracking mechanisms to ensure that all complaints received are reviewed and appropriately addressed in a timely manner.

Related controls: AR-6, IP-3.

References: OMB Circular A-130; OMB Memoranda 07-16, 08-09.

**Implementation:** DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001 requires that the Chief Privacy Officer processes privacy complaints from organizations and individuals regarding Department activities and ensuring that redress is provided, where appropriate.

The Chief Privacy Officer collaborates with Component Privacy Officers to review privacy complaints received throughout DHS.
and to provide redress as appropriate. Under the terms of a March 2008 Memorandum of Understanding between the Chief Privacy Officer and the DHS Inspector General, OIG has the opportunity to decide whether to conduct investigations of allegations of criminal misconduct, systemic violations, serious management problems, and allegations of non-criminal misconduct by employees at the GS-15 level or higher and all political and Schedule C employees, and, where it declines to do so, refers the matter to the Privacy Office for review and resolution. The Chief Privacy Officer also reviews and responds to traveler complaints related to privacy received through the DHS Traveler Redress Inquiry Program (DHS TRIP). Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001, Components review component-specific complaints.

**Responsible Entities:** DHS Chief Privacy Officer

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<td>2.15 Inventory of Personally Identifiable Information</td>
<td>PRIV-SE-1</td>
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**Control:** Inventory of Personally Identifiable Information

The organization:

(a) Establishes, maintains, and updates per Privacy Office Guidance an inventory that contains a listing of all programs and information systems identified as collecting, using, maintaining, or sharing personally identifiable information (PII); and

(b) Provides each update of the PII inventory to the CIO or information security official per Privacy Office Guidance to support the establishment of information security requirements for all new or modified information systems containing PII.

**Supplemental Guidance**

The PII inventory enables organizations to implement effective administrative, technical, and physical security policies and procedures to protect PII consistent with Appendix F, and to mitigate risks of PII exposure. As one method of gathering information for their PII inventories, organizations may extract the following information elements from Privacy Impact Assessments (PIA) for information systems containing PII: (i) the name and acronym for each system identified; (ii) the types of PII contained in that system; (iii) classification of level of sensitivity of all types of PII, as combined in that information system; and (iv) classification of level of potential risk of substantial harm, embarrassment, inconvenience, or unfairness to affected individuals, as well as the financial or reputational risks to organizations, if PII is exposed. Organizations take due care in updating the inventories by identifying linkable data that could create PII.


**Implementation:** (a) DHS "Sensitive Systems" Policy Directive 4300A, subsection 3.14.2.f. requires that the PTA process is used to maintain a current inventory that contains a listing of all programs and information systems identified as collecting, using, maintaining, or sharing PII.

(b) DHS "Sensitive Systems" Policy Directive 4300A, subsection 3.14.2.f. requires the PTA process is used to maintain a current inventory that contains a listing of all programs and information systems identified as collecting, using, maintaining, or sharing PII. The DHS Privacy Office provides a component breakdown of the PII inventory and compliance status to the DHS CISO on a quarterly and annual basis as part of the FISMA reporting requirements.

**Responsible Entities:** (a) DHS Chief Privacy Officer
(b) DHS Chief Privacy Officer

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<td>2.16 Privacy Incident Response</td>
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**Control:** Privacy Incident Response

The organization:

In contrast to the Incident Response (IR) family in Appendix F, which concerns a broader range of incidents affecting information security, this control uses the term Privacy Incident to describe only those incidents that relate to personally identifiable information.
The organization Privacy Incident Response Plan is developed under the leadership of the SAOP/CPO.

The plan includes:
(i) the establishment of a cross-functional Privacy Incident Response Team that reviews, approves, and participates in the execution of the Privacy Incident Response Plan;
(ii) a process to determine whether notice to oversight organizations or affected individuals is appropriate and to provide that notice accordingly;
(iii) a privacy risk assessment process to determine the extent of harm, embarrassment, inconvenience, or unfairness to affected individuals and, where appropriate, to take steps to mitigate any such risks;
(iv) internal procedures to ensure prompt reporting by employees and contractors of any privacy incident to information security officials and the Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO), consistent with organizational incident management structures; and
(v) internal procedures for reporting noncompliance with organizational privacy policy by employees or contractors to appropriate management or oversight officials.

Some organizations may be required by law or policy to provide notice to oversight organizations in the event of a breach. Organizations may also choose to integrate Privacy Incident Response Plans with Security Incident Response Plans, or keep the plans separate.

Related controls: AR-1, AR-4, AR-5, AR-6, AU-I through 14, IR-1 through IR-8, RA-1.

Control Enhancements: None.


Implementation: (a) The "DHS Privacy Incident Handling Guidance" (January 2012), informs all Department personnel of their obligation to protect PII, it also establishes procedures delineating how they must respond to the potential loss or compromise of PII.

(b) The "DHS Privacy Incident Handling Guidance" (January 2012), informs all Department personnel of their obligation to protect PII, it also establishes procedures delineating how they must respond to the potential loss or compromise of PII.

Responsible Entities: (a) DHS Chief Privacy Officer
(b) DHS Chief Privacy Officer

Implementation Status: Implemented

Note: Non-privacy sensitive system

2.17 Dissemination of Privacy Program Information

The organization:
(a) Ensures that the public has access to information about its privacy activities and is able to communicate with its Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO); and
(b) Ensures that its privacy practices are publicly available through organizational Web sites or otherwise.

Supplemental Guidance

Organizations employ different mechanisms for informing the public about their privacy practices including, but not limited to, Privacy Impact Assessments (PIAs), System of Records Notices (SORNs), privacy reports, publicly available web pages, email distributions, blogs, and periodic publications (e.g., quarterly newsletters). Organizations also employ publicly facing email addresses and/or phone lines that enable the public to provide feedback and/or direct questions to privacy offices regarding privacy practices.

Related control: AR-6.

Implementation: (a) All DHS privacy compliance documentation is published on the public-facing website, www.dhs.gov/privacy.
(b) All DHS privacy policies and public reports are published on the public-facing website, www.dhs.gov/privacy.

Responsible Entities: (a) DHS Chief Privacy Officer
(b) DHS Chief Privacy Officer

Implementation Status: Implemented

Note: Non-privacy sensitive system

2.18 Information Sharing with Third Parties

Control: Information Sharing with Third Parties

The organization:

(a) Shares personally identifiable information (PII) externally, only for the authorized purposes identified in the Privacy Act and/or described in its notice(s) or for a purpose that is compatible with those purposes;
(b) Where appropriate, enters into Memoranda of Understanding, Memoranda of Agreement, Letters of Intent, Computer Matching Agreements, or similar agreements, with third parties that specifically describe the PII covered and specifically enumerate the purposes for which the PII may be used;
(c) Monitors, audits, and trains its staff on the authorized sharing of PII with third parties and on the consequences of unauthorized use or sharing of PII; and
(d) Evaluates any proposed new instances of sharing PII with third parties to assess whether the sharing is authorized and whether additional or new public notice is required.

Supplemental Guidance

The organization Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO) and, where appropriate, legal counsel review and approve any proposed external sharing of PII, including with other public, international, or private sector entities, for consistency with uses described in the existing organizational public notice(s). When a proposed new instance of external sharing of PII is not currently authorized by the Privacy Act and/or specified in a notice, organizations evaluate whether the proposed external sharing is compatible with the purpose(s) specified in the notice. If the proposed sharing is compatible, organizations review, update, and republish their Privacy Impact Assessments (PIAs), System of Records Notices (SORNs), website privacy policies, and other public notices, if any, to include specific descriptions of the new uses(s) and obtain consent where appropriate and feasible. Information-sharing agreements also include security protections consistent with the sensitivity of the information being shared.


References: The Privacy Act of 1974, 5 U.S.C. § 552a (a)(7), (b), (c), (e)(3)(C), (o); I S E Privacy Guidelines.

Implementation: (a) Not applicable for non-privacy sensitive systems.
(b) Not applicable for non-privacy sensitive systems.

(c)(1) Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001, new DHS Headquarters Component employees (other than Federal Law Enforcement Training Center employees) receive in-class privacy training provided by the Chief Privacy Officer during their orientation and six months thereafter. All DHS employees and contractors complete annual online privacy training developed by the Chief Privacy Officer or by Component Privacy Officers or PPOCs in consultation with the Chief Privacy Officer.

(c)(2) Not applicable for non-privacy sensitive systems.

(d)(1) Not applicable for non-privacy sensitive systems.

(d)(2) Per DHS Directive 047-01 "Privacy Policy and Compliance" and Instruction 047-01-001, the Chief Privacy Officer reviews all proposed ISAs and works with the relevant Component Privacy Officer or PPOC, or the Office of International Affairs, as appropriate, to ensure that such agreements are amended, where necessary, to fully comply with DHS privacy policy and ISAA guidance.

Responsible Entities: (a) Not applicable for non-privacy sensitive systems.
(b) Not applicable for non-privacy sensitive systems.
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(c)(1) DHS Chief Privacy Officer
(c)(2) Not applicable for non-privacy sensitive systems.
(d)(1) Not applicable for non-privacy sensitive systems.
(d)(2) DHS Chief Privacy Officer
3.0 DHS Privacy Office Review

We have reviewed the System Privacy Plan for P25 Land Mobile Radio Network and have made the determination that the privacy controls selected for this system are in fact adequate to satisfy the privacy requirements of NIST SP 800-53 Appendix J, Privacy Controls. For questions, please contact the DHS Privacy Office Compliance Team at 202-343-1717.