(Future Imports)
Identifying New Companies and Resolving Existing Ones
Selecting New Companies
FALCON Help & Training

Please direct any systems related questions or concerns regarding FALCON to the FALCON Help Desk at:

For announcements, video tutorials, and how-to guides covering everything from the data currently available in FALCON to details on data imports/tagging along with other applications like FALCON-Mobile, FALCON-DARTTS, etc., visit the FALCON Home page:

If you or your team are interested in additional training or have questions, comments, or requests concerning and of the tools or use cases within the FALCON program, please reach out to your local Field Service Representative or:

2018-ICLI-00009  756
Special Interest Alien Filter Search
Quick Reference Guide

1. Creating the Filter

2. Defining a SIA Filter Criteria

3. Running the Filter
4. Understanding the Results

5. Completing the Workflow
(b)(4) (b)(7)(E)
After you’ve created your folder, you’ll be taken to the contents of that folder as pictured below.
Finding Your Objects in the FALCON Workspace
D(4)(b)(7)(E)
(b)(4); (b)(7)(F)
Please contact (b)(7)(E) with any questions, requests for assistance, or feedback.
Filters Helper
Quick Reference Guide

1. Creating and Saving Filters
Filters Helper
Quick Reference Guide

2. Defining Filter Criteria
Filters Helper
Quick Reference Guide

Property Selection Criterion

Keyword Selection Criterion

Date Range Selection Criterion
Filters Helper
Quick Reference Guide

(b)(4),(b)(7)(F)
### Event Matrix

**Quick Reference Guide**

- **Row 1**: Event 1
  - **Column A**: Description 1
  - **Column B**: Description 2
  - **Column C**: Description 3

- **Row 2**: Event 2
  - **Column A**: Description 4
  - **Column B**: Description 5
  - **Column C**: Description 6

- **Row 3**: Event 3
  - **Column A**: Description 7
  - **Column B**: Description 8
  - **Column C**: Description 9

This matrix provides a quick reference guide for different events, each with three associated descriptions.
Event Matrix
Quick Reference Guide

Please send any questions, concerns, or ideas for future enhancements to this feature to the Falcon Help Desk.
EXPORTING TO POWERPOINT
Quick Reference Guide
If you have any questions about ACLs, or any other FALCON topic, please reach out to the FALCON Help Desk at [b](7)(E)
Conclusion: We hope you fully enjoy and utilize this feature. If you have any questions, concerns, or ideas for future enhancements to this feature, please don’t hesitate to send them to the FALCON Help Desk.
FALCON:

CAPABILITIES COMPARISON

WORKSPACE, MOBILE, AND WEB

[Red box with white text]
FALCON WORKSPACE

FALCON, a search and analysis investigative platform powered by Palantir, is designed for environments where disconnected, fragmented data is collected, linked, and used to identify and reveal possible criminal activities and relationships.

1. CONNECTING THE DOTS

2. HEATMAP ILLUSTRATION
FA CON: Capabilities Comparison

BLUE FORCE TRACKING

REAL-TIME COMMUNICATION
The FALCON Workspace offers two options for exporting documents to Microsoft Word:

1. The **Properties Helper** within the Browser application
2. The **Reports Helper** within the Graph application

The following pages describe how to perform each of these exports.
FALCON Help & Training

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If you or your team are interested in additional training or have questions, comments, or requests concerning and of the tools or use cases within the FALCON program, please reach out to your local Field Service Representative or
USING FALCON DARTTS WITH INTERNET EXPLORER 11 (IE11)

Overview

Steps

Screenshots
Step 2: Select Tools and then Compatibility View Settings

(b)(4);(b)(7)(E)
Step 4: Uncheck display internet sites in Compatibility View

(b)(4);(b)(7)(E)
Data Import: Basic Information
Quick Reference Guide
Data Import: Basic Information

Quick Reference Guide
Data Import: Basic Information
Quick Reference Guide

Conclusion: If you have any questions, concerns, or ideas for future enhancements to FALCON or the use of this feature, please don’t hesitate to send them to the FALCON Help Desk.
Importing GPS Pings Guide

- Overview (2)
- The Data (3)
- Import and Mapping (4-7)
- Temporal Analysis: Timeline (8-9)
- Temporal Analysis: Timewheel (10-11)
- Geospatial Searches: (12-14)
- Sample Workflow: (15)
Introduction

• When to read this guide:
  – If you have GPS ping data you want to analyze in FALCON.

• Before using this guide
  – Ensure your data is not made up of cell phone records with tower locations.

• After you read this guide, you should be able to do the following:
  – Import GPS data into Palantir
  – Conduct geospatial and temporal analysis on GPS pings. Available analysis tools include:
    • Timeline
    • Timewheel
    • Geospatial Searches

Any questions? Contact the FALCON help desk at Epic.org.
Part I: The Data
Mapping
Mapping Cont...
Import cont...
Temporal: Timeline
Temporal: Timeline
Temporal: Timewheel
Temporal: Timewheel
Geospatial Searches

(b)(4);(b)(7)(E)
Geospatial Searches Cont...
Geospatial Searches Cont...
Sample Workflow
This concludes this guide. If you have any questions or concerns, please don’t hesitate to send them to the Falcon Help Desk.
Conclusion: If you have any questions, concerns, or ideas for future enhancements to this feature, please don’t hesitate to send them to the FALCON Help Desk.
Geo Lookup Helper
Quick Reference Guide
Geo Lookup Helper
Quick Reference Guide
FALCON DARTTS HSI User Agreement

1. I understand that I will be required to attend and successfully complete FALCON DARTTS training as a condition of initial and continued use of FALCON DARTTS.

2. I understand that my user ID and password are to be used only by me. Under no circumstances will I reveal or allow use of my password by another person. Nor will I use another person’s password and user ID.

3. I agree not to use or further disclose any information contained within FALCON DARTTS except for the purposes for which the information was provided or as otherwise authorized or required by law.

4. I understand the appropriate use and disclosure of Bank Secrecy Act data within FALCON DARTTS and will abide by HSI policy.

5. I agree that I will not leave FALCON DARTTS output records or reports unattended or unsecured. I agree to lock the computer or log-out of the system when leaving work areas unattended.

6. I agree not to use the FALCON DARTTS computing resources or FALCON DARTTS data for non-official purposes.

7. I agree to report promptly to my supervisor any request for data from FALCON DARTTS made by any person outside of HSI. I will not respond to such requests and will promptly refer them to my supervisor for response or other appropriate action. This requirement applies both to informal and to formal requests.

8. I will obtain written permission from Headquarters Trade Transparency Unit prior to disclosing foreign trade data to any other government agency or entity.

9. I agree to promptly report to my supervisor any suspicious activity or known violations of this Agreement or breach of system security concerning access to and use of FALCON DARTTS.

10. I have read the above policy regarding system security awareness and practices when accessing FALCON DARTTS. I understand the policies and procedures as set forth above, and I agree to comply with these requirements as a condition of being granted limited access to FALCON DARTTS and its data.
FALCON DARTTS HSI User Section

First Name: _________________________________ 
Last Name: _________________________________ 
Title: _________________________________ 
Field Office: _________________________________ 

IRMNET: ____________________________________
E-Mail Address: _________________________________ 
Telephone Number: _________________________________ 

By signing this form I acknowledge that I have read, understand, and agree to comply with the FALCON DARTTS User Agreement governing the use of FALCON DARTTS.

HSI User’s Signature: __________________________ Date: __________________________

FALCON DARTTS HSI User Supervisor Section

HSI Supervisor: _________________________________ 

Signature: __________________________ Date: __________________________

HSI/TTU Headquarters Official Use Only

Access Request Form is: ☐ Approved ☐ Rejected ☐ Incomplete

HSI HQ TTU Representative: __________________________ (Print Name) 
(Print Title)

Signature: __________________________ Date: __________________________
Setting up an HSI Tipline filter
Please send any questions, concerns, or ideas for future enhancements to this feature to the Falcon Help Desk.
Opening the Executive Dashboard

Access the dashboard via the HIS NET link shown on the right or by typing:

```
(b)(7)(E)
```
to your browser.

This webpage will redirect you to the login screen.

**Bookmarking the Executive Dashboard**

```bash
(b)(4) (b)(7)(E)
```
SIR Details

(b)(4); (b)(7)(E)

epic.org

EPIC-17-08-14-ICE-FOIA-20180420-2nd-Interim-Production-pt2
Selecting SEACATS Events for a SAC Office

(b)(4);(b)(7)(E)
<table>
<thead>
<tr>
<th>Time Period</th>
<th>SAC Map</th>
<th>Regional Summary</th>
</tr>
</thead>
</table>
If you have any questions, concerns, or ideas for future enhancements to this feature, please don’t hesitate to send them to the Falcon Help Desk.
FALCON Mobile: Installation Guide

2018-ICLI-00009 882
FALCON Mobile Overview

1) Day-to-Day Use

2) Operational Use / Command Center

• Blue Force Tracking
• Coordination during large or complex operations using FALCON Workspace

*Agents used FALCON Workspace and Mobile in combination as a Command Center to coordinate observations.*
FALCON Mobile Installation Guide

Prerequisites: FALCON Access, iOS, & BES

To install FALCON Mobile on your iPhone you’ll need to have the following:

- FALCON Access
- iOS v10.0 or higher
- BlackBerry UEM Client
- BlackBerry Work Apps

If you have all the items above, then you can skip this prerequisites section and jump to Step 1.

If you’re missing any of the items above follow this prerequisites section.

P1. On your desktop PC, go to the URL: __________ to access the FALCON Landing Page and click “Request Account”.


If you do not have FALCON Mobile Access, select it at the bottom of the form and click “Submit Request.”
FALCON Mobile Installation Guide

Prerequisites: FALCON Access, iOS, & BES

P3. On your iPhone, tap on Settings -> General -> About -> Version and make sure it’s 10.0.0 or higher

P4. If you don’t have iOS 10.0.0 or higher, then connect to WIFI and update your iOS via Settings -> General -> Software Update.

P5. Tap on the Apple App Store and either ‘OPEN’ or ‘UPDATE’ the ‘BlackBerry UEM Client’ app.
FALCON Mobile Installation Guide

Step 1: Downloading the Application

1A. Open your BlackBerry Work Apps store.

1B. Allow Work Apps about 15 seconds to load all of the available apps. Then select the FALCON Mobile Icon.

1C. Select the to Download/Update button.
FALCON Mobile Installation Guide

Step 1: Downloading the Application

1D. Select “Install” to allow ICE to install and manage FALCON Mobile.

1E. At this point, ensure that you have at least three bars of cellular reception or are connected to WiFi and let FALCON finish downloading.
FALCON Mobile Installation Guide

Step 2: Log into the Application

2A. Tap on the FALCON app. You might have to swipe between home screens to find it on another screen.

2B. Select “Allow” to let FALCON notify you when you have new messages or Feed results.

2C. Choose to set up using your UEM Client authentication.
Step 2: Log into the Application

2D. Use your fingerprint print Touch ID to authenticate your UEM Client.

2B. Wait for BlackBerry to perform its security checks and for FALCON Mobile to logon to its secured server.

2C. When you see the FALCON logo your installation was successful.
FALCON Mobile Installation Guide

Support and Resources

Support
Please contact the FALCON team if you have any issues installing the app, have feature questions, or have any other issues.
FALCON Help Desk: (b)(7)(E)
FALCON PMO: (b)(7)(E)

Additional Guides
For common troubleshooting FAQs and other overviews of FALCON Mobile features, please see the written guides and videos under the “User Guides” tab on the FALCON Landing page.
FALCON Home Page: (b)(7)(E)

FALCON Training
If you or your team are interested in additional training please select the “Request Training” button on the Landing Page or reach out to your FALCON Field Service Representative.
FALCON Home Page: (b)(7)(E)
FALCON Mobile: Troubleshooting Guide
Prerequisites: FALCON Access, iOS, & UEM

To install FALCON Mobile on your iPhone you’ll need to have the following:

- FALCON Access
- iOS v10.0 or higher
- BlackBerry UEM Client
- BlackBerry Work Apps

If you’re missing any of the items above follow this prerequisites section.

P1. On your desktop PC, go to the URL: [b](7)(E) to access the FALCON Landing Page and click “Request Account”.

P2. A form will appear displaying your current FALCON Access status. If you do not have FALCON Access, select it at the bottom of the form and click “Submit Request.”
Prerequisites: FALCON Access, iOS, & UEM
**Issue 1: Access Key**

BlackBerry asks for an Access Key
Issue 1: Access Key
BlackBerry asks for an Access Key
Issue 1: Access Key
BlackBerry asks for an Access Key
Issue 1: Access Key
BlackBerry asks for an Access Key
Issue 2: Login Failed
Communication error or request timed out
Issue 3: Blue Force Tracking Issue
Location not showing up correctly
Issue 4: BlackBerry Work Apps
Unable to see Apps in BB Work Apps or Unable to Download FALCON
Issue 5: Not Assigned to a Team

When viewing the Map function, there are no available teams.
Support and Resources

Support
Please contact the FALCON team if you have any issues installing the app, have feature questions, or have any other issues. **FALCON Help desk:**

FALCON PMO:

Additional Guides
For common troubleshooting FAQs and other overviews of FALCON Mobile features such as feeds and NCIC searches, please see the written guides and videos under the “User Guides” tab on the FALCON Landing page.

FALCON Home Page:

FALCON Training
If you or your team are interested in additional training or have questions concerning the FALCON program, please select the “Request Training” button on the Landing Page or reach out to your FALCON Field Service Representative.

FALCON Home Page:
FALCON Mobile Overview
Day-to-Day Use & Operational Support

2018-ICLI-00009 903
FALCON Mobile Overview

Two Primary Ways Agents Use FALCON Mobile

1) Day-to-Day Use
   - Search and Discovery (data alerts, feeds)
   - Data Capture (reports, like FI Cards)

2) Operational Use / Command Center
   - Blue Force Tracking
   - Coordination during large or complex operations using FALCON Workspace

Agents used FALCON Workspace and Mobile in combination as a Command Center to coordinate observations.
FALCON Mobile Features

SEARCH

FEEDS (Data Alerts)

(b)(4);(b)(6);(b)(7)(C);(b)(7)(E)

2018-ICLI-00009 905
FALCON Mobile Features

REPORTS

See next few slides for examples of Operational Use
Operation Overview –

(b)(7)(E)

(b)(4); (b)(6); (b)(7)(C); (b)(7)(E)

2018-ICLI-00009 907

Screenshot from FALCON Mobile:

(b)(7)(E)
Operation Overview – Philadelphia Papal Visit

FALCON used to support high-profile protective detail

Agents used

2018-ICLI-00009 908
Operation Overview – Chicago Marathon

FALCON used for security and situation awareness at city-wide event

[Redacted text]
Operation Overview –

**FALCON used in high-profile IPR effort**
Presentation Features
Quick Reference Guide

A. 

B. Manually Creating Links (Relationships)
Presentation Features
Quick Reference Guide

(b)(4);(b)(7)(E)

(b)(4);(b)(7)(E)

(b)(4);(b)(7)(E)
Presentation Features
Quick Reference Guide

(b)(4);(b)(7)(E)

(b)(4);(b)(7)(E)
Presentation Features
Quick Reference Guide

Conclusion: This concludes this guide. If you have any questions, concerns, or ideas for future enhancements to these features, please don’t hesitate to send them to the FALCON Help Desk.
Finding Known Phones in

- Overview (2)
- The Data (3)
- Import and Mapping (4-6)
- Custom Search: (7-9)
- Cleaning Orphan Nodes: (10)
- Resolution: (11)
- Search Arounds: (12)
- Sample Workflow (13)
Introduction

• When to read this guide:
  – If you want to analyze whether phone numbers being used to send money via remitters are already known to HSI.

• Before using this guide
  – Ensure your money remitter data has a phone number field

• After you read this guide, you should be able to do the following:
  – Import phone numbers into FALCON
  – Create a custom search to return matching phone numbers
  – Analyze numbers that are present in transactions and in TECS
Part I: The Data

- For this particular workflow, we are not interested in mapping out transactions, so we can ignore all of the columns except for the one containing the sender phone number (in this case, SPhone).
  - We can replicate this workflow with the recipient phones to analyze who is receiving money.
- We do not need to delete other columns, instead we will tell FALCON to ONLY import phones.
- Files can be saved as a CSV or XLS.
Mapping
Mapping Cont...

Any questions? Contact the FALCO help desk at [email protected]
Part III: Analysis

Upon import the phones will load to the graph.
Custom Search

FALCON provides a roadmap for creating a new search that shows each step in defining your criteria.
Cleaning up Orphan Nodes
Search Arouunds
Sample Workflow

1. Import Phones from money remitter into FALCON
2. Create a custom search around to find existing phones in FALCON
3. Select all orphan nodes and remove from graph
4. Resolve linked phones
5. Conduct Search Arounds on Phones
   • First level search around (for linked entities) will return any people, organizations, or other phones directly linked to the imported phone.
   • Second level search around (on the results of the initial search), will return cases and other people linked to the user/owner of a phone.