

What I need from my school records is the following

1. Name and Dates of the four locations I went to
2. Dates of discharge if I failed to make the above locations in time
3. All correspondence relating to the review board
4. All correspondence relating to my release from the school
5. Appointments set by the school on my behalf
6. Phone Logs where calls were made on my behalf

There were four separate occasions that the school it self came very close to having me terminated because of there inability to do the job correctly. And (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) with malice of forethought let my time expire so I would be terminated from the school.

Very truly yours;

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

November 29, 2009

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, S.W.  
Washington D.C., 20202-4605



Subject: FERPA letter sent to (b)(6); (b)(7)(C) College.

Sirs:

On October 10, 2009 I hand delivered a letter to (b)(6); (b)(7)(C) College requesting all records in my personal file from school. The letter was signed for by (b)(6); (b)(7)(C) who is who is an employee of (b)(6); (b)(7)(C) College at the (b)(6); (b)(7)(C) she excepted the letter on behalf of (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) at (b)(6); (b)(7)(C) College.

As of this date I have received no response from (b)(6); (b)(7)(C) College as to providing me with the information that I am entitled to according to FERPA.

Any assistance you can give me in retrieving this information would be gratefully appreciated.

Very truly yours:

(b)(6); (b)(7)(C)

Cc: (b)(6); (b)(7)(C)  
Mr. Tom Breen, Nevada Department of Education

(b)(6); (b)(7)(C)

Attachment: Copy of Notarized request for documents.

**HAND DELIVERED**

(b)(6); (b)(7)(C)

October 9, 2009

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

Las Vegas, NV 89102

Subject: Family Education Rights & Privacy Act (FERPA)

(b)(6); (b)(7)(C)

According to the rights granted to me under (FERPA) I am requesting copies of all documents in my file be made available to me at your earliest convience or within the time limit set by FERPA.

The documents should include, Memo's, Correspondence, Appointments set by the school for Externship, phone call logs showing who was contacted and what date, and who was spoken to. Any inter school memo's put out after my meetings with the consul (there were three of them)

Sincerely,

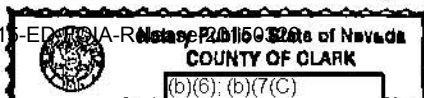
(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

epic.org

14-04-15-ED



(b)(6); (b)(7)(C)

000111

November 10, 2009

(b)(6); (b)(7)(C)

I have received one Letter from (b)(6); (b)(7)(C) subject Family  
Education Rights & Privacy Act (FERPA).

Received By:

(b)(6); (b)(7)(C)

Dated: November 10, 2009

(b)(6); (b)(7)(C)

October 30, 2009

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue – SW  
Washington, DC 20202-4605



Dear Policy Officer:

I have recently determined that there has been a cover-up of a long-running violation of FERPA by the College of Engineering at (b)(6); (b)(7)(C). The victims of the violations are Columbus City School students who participated in a pilot program known as the "(b)(6); (b)(7)(C) (b)(6); (b)(7)(C) and Columbus students who participated in a successor program now called (b)(6); (b)(7)(C)." "

Months after being hired by (b)(6) to coordinate their (b)(6) project, I suspected that my predecessor had been getting bootleg copies of report cards of students at (b)(6); (b)(7)(C). Then, during the summer of 2008, my own boss boasted of having gotten report cards from (b)(6); (b)(7)(C) in one day's time despite not having any manner of consent from the students' parents. The (b)(6) project had never used a form to seek consent from the parents, and my chain-of-command treated my concern as "overkill."

My concern about this ritual and about pressure on me to "conduct business as in the past" was voiced to multiple officials in various capacities at (b)(6). I was given the impression that (b)(6) was investigating my whistleblower complaint in that I had forwarded multiple documents that clearly incriminated the College of routinely getting report cards without parental awareness and I had been told to offer more information. I had also forwarded proof that "performance reports" were bogus as the statistics cited in such reports were not consistently based on the real participants in the program and were manipulated to yield a desired end. At one point, I even had to object to my name being placed on an interim report.

Yet, in the midst of the so-called investigation, I was subjected to a Reduction-in-Force. Finding this RIF a bit untimely, I sought numerous public records from (b)(6). It took until summer 2009 to lever telltale records and an audit trail proving that the "investigation" was a sham. **Can Ohio officials ignore FERPA?**

Enclosed are various documents relating to my FERPA whistleblowing. Please take appropriate actions.

Respectfully submitted,

(b)(6); (b)(7)(C)

12 enclosures

(b)(6); (b)(7)(C)

Office of Legal Affairs

(b)(6); (b)(7)(C)

October 14, 2009

(b)(6); (b)(7)(C)

Re: Checks submitted w/ July 3, 2009 Public Records Request

(b)(6); (b)(7)(C)

Enclosed please find the two checks you submitted to The (b)(6); (b)(7)(C) on July 3, 2009. There are no costs associated with the fulfillment of your request.

Best regards,

(b)(6); (b)(7)(C)

Paralegal

Encls.



(b)(6); (b)(7)(C)

**From:** (b)(6); (b)(7)(C)  
**Sent:** Thursday, December 11, 2008 9:28 PM  
**To:** (b)(6); (b)(7)(C)  
**Subject:** RE: Request for a Meeting

(b)(6); (b)(7)

I am happy to work with (b)(6); (b)(7)(C)

(b)(6);

**From:** (b)(6); (b)(7)(C)  
**Sent:** Thursday, December 11, 2008 17:59  
**To:** (b)(6); (b)(7)(C)  
**Subject:** RE: Request for a Meeting

(b)(6); (b)(7)(C) and I met back in mid-October to discuss how to proceed with (b)(6); 9/29/2008 complaint. As noted in the e-mail exchanges below, during that meeting (b)(6) agreed to meet with (b)(6) to discuss his concerns and determine whether we would need OHR involvement or could handle it within the college. (b)(6) met with (b)(6) on November 13<sup>th</sup>, and contacted (b)(6); (b)(7)(C) about mediation the following day. She followed up with me and (b)(6) the following week. My impression from the follow-up was that (b)(6) expected mediation to occur and that other OHR intervention was not needed at the time, which I shared with (b)(6); (b)(6). There has been no communication from OHR to (b)(6) in response to his complaint. Although (b)(6) met with (b)(6) to discuss his concerns (both those noted in the complaint, and others that came up during their meeting), I am not aware of whether or not she responded in writing to him. Any information about mediation is confidential, so we will not be made aware if or when mediation happens, or the results.

(b)(6) and (b)(6); (b)(6) - I will not be in the office tomorrow (Friday), but (b)(6) would like to send a response to (b)(6) so that he does not think he is being ignored. Would one or both of you be willing to work with (b)(6) to put together a response to (b)(6) December 5<sup>th</sup> e-mail?

(b)(6); (b)(7)(C)

e-mail: (b)(6); (b)(7)(C)  
Phone: (b)(6); (b)(7)(C)  
FAX: (b)(6); (b)(7)(C)

**From:** (b)(6); (b)(7)(C)  
**Sent:** Thursday, December 11, 2008 3:26 PM  
**To:** (b)(6); (b)(7)(C)  
**Cc:** (b)(6); (b)(7)(C)  
**Subject:** RE: Request for a Meeting

(b)(6); (b)(7)(C)



January 8, 2010

(b)(6); (b)(7)(C)

Family Policy Compliance Office  
US Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202-5901  
Phone: (202) 260-3887

Sent via e-mail and FAX

Dear Mr. (b)(6); (b)(7)(C):

This letter serves as my formal complaint against (b)(6); (b)(7)(C) Center (Aurora, CO) and the Los Angeles County Department of Mental Health. The Bonita Unified School District is the Local Education Agency (LEA) that oversees this matter. A list of addresses and contact information for these entities is being provided (Attachment 1). Specifically, my daughter (b)(6); (b)(7)(C) age (b)(6); (b)(7)(C) was placed into (b)(6); (b)(7)(C) Center, a residential treatment facility near Denver, CO (b)(7)(C) Los Angeles County for many years (I will not go into details here other than to state that my child has a long history of (b)(6); (b)(7)(C)).

While my child does not live with me, Los Angeles County has been fully aware of many of these problems and did nothing except to make things much, much worse despite exhaustive efforts on my part to get help for her. Exactly one year ago, my then (b)(6); (b)(7)(C) year-old-child tried to (b)(6); (b)(7)(C) (for the first time) and she was taken to a psychiatric facility. The courts, which like Los Angeles County, had also refused to help for the past several years, finally recognized the harm that so many others were responsible for –despite my demands for help over the years – and ruled that my child was a danger to herself and others.

Due to California State law, children cannot be kept at residential treatment centers (RTC) against their will and the only solution is to send them out of state where the laws are different; it is for this reason that my child is located at a RTC in a different state. Several agencies are also involved in this process as the only way children can receive a Free Appropriate Public Education (FAPE) under the Individuals with Disabilities Education Act (IDEA) is to send them to out of state RTCs and that requires approval from the LEA, as well as from the county of residence. As is typical of Los Angeles County, they choose to violate state law and failed to evaluate and place my daughter at a facility within the timelines required under AB3236 (the California statute that pertains to this type of situation). In fact, it took the County nearly six months to do so and it was only after a second (b)(6); (b)(7)(C) attempt and a third hospitalization, that she was finally placed at the (b)(6); (b)(7)(C) Center in Aurora, Colorado; she is still there at this time.

The California Department of Education (CDE), working in conjunction with the California Department of Mental Health, recently determined that Los Angeles County violated State law for their failure

“to complete the assessment [of my daughter] in sufficient time to ensure that an individualized education program (IEP) meeting is held within 60 days from receipt of the written parental consent for the assessment” (CDE Investigation Case # 1-0140-09/10)(Attachment 2).

My daughter has been at (b)(6); (b)(7)(C) since June 13 (b)(6); (b)(7)(C) and both the County and (b)(6); (b)(7)(C) have continued to violate Federal and state laws (as mentioned above, the CDE currently has another investigation open concerning some of those violations – Attachment 3). In addition (b)(6); (b)(7)(C) and Los Angeles County have repeatedly and intentionally refused to provide me with full copies of all education records as defined under the Family Educational Rights and Privacy Act (FERPA) despite countless written and verbal demands for those records, as well as demands made for these same records during Individual Education Plan (IEP) meetings. I have personally provided copies of the FERPA regulations to the appropriate parties as well as copies of the “Joint Guidance on the Application of the Family Educational Rights and Privacy Act and the Health Insurance Portability and Accountability Act of 1996 (HIPAA) To Student Health Records,” found on the United States Department of Education, Family Policy Compliance Office’s web site at: [www.ed.gov/policy/gen/guid/fpco/doc/ferpa-hipaa-guidance.pdf](http://www.ed.gov/policy/gen/guid/fpco/doc/ferpa-hipaa-guidance.pdf) (this is relevant as psychological records that pertain directly to my daughter’s education are involved). I’ve even provided contact information for your office to ensure that any questions concerning FERPA could be clarified. Instead, (b)(6); (b)(7)(C) Center has intentionally refused to comply with the law and, as recently as last month, stated during an IEP meeting they had not contacted your office. Fortunately, this admission was recorded.

This complaint, therefore, concerns (b)(6); (b)(7)(C) and Los Angeles County’s intentional, willful, and blatant refusal to comply with FERPA. The initial demands for all education records were made last summer and, as of today, they continue to refuse to comply. The following documents support these facts:

- Complaint filed with the CDE on September 9, 2009 – mentions the failures of (b)(6); (b)(7)(C) to produce records under both FERPA and California law, which requires compliance within just five [5] days for the initial request, rather than the 45 days required under FERPA (Attachment 4).
- E-mail dated September 17, 2009 entitled, (b)(6); (b)(7)(C) Center’s failure to abide by FERPA” – this document notes (b)(6); (b)(7)(C) refusal to produce all education records under FERPA, and also provides a link to the USDE web site regarding FERPA (Attachment 5). This e-mail was sent to: (b)(6); (b)(7)(C) from (b)(6); (b)(7)(C) from (b)(6); (b)(7)(C) from Bonita Unified School District, and (b)(6); (b)(7)(C) from the California Department of Education.
- E-mail dated October 7, 2009 – this e-mail again documented the failure (b)(6); (b)(7)(C) ongoing refusal to produce all education records under FERPA (Attachment 6); it was sent to (b)(6); (b)(7)(C) from (b)(6); (b)(7)(C) and (b)(6); (b)(7)(C) from Bonita Unified School District.
- Letter from CDE opening a new investigation regarding their refusal to turn over all education records under California Education Code 56504 (Attachment 3, page 3).

- E-mail sent to the CDE on December 22, 2009 – in addition to this e-mail, a copy of the “Joint Guidance on the Application of the Family Educational Rights and Privacy Act and the Health Insurance Portability and Accountability Act of 1996 (HIPAA) To Student Health Records,” produced by your office was also attached (Attachment 7). This e-mail was sent to (b)(6); (b)(7)(C) from the CDE, (b)(6); (b)(7)(C) from Bonita USD, and (b)(6); (b)(7)(C) from (b)(6); (b)(7)(C)

In addition to the above, there have been many, many, many additional demands for all education records as defined under FERPA. One of the false claims made by (b)(6); (b)(7)(C) is that my daughter’s treatment and medical records are not covered under FERPA but under HIPAA. That, of course, cannot be substantiated in any way as she has been placed at (b)(6); (b)(7)(C) under IDEA and, as well documented by law, existing policy, and the “Joint Guidance on the Application of the Family FERPA. . .” report issued by your office. (b)(6); (b)(7)(C) and Los Angeles County have been repeatedly notified of this fact and have chosen to violate the law instead. It is important to note that my child has been placed at (b)(6); (b)(7)(C) using public funds by agencies receiving Federal monies for the purpose of ensuring that children, such as my child, receive a FAPE.

As of this afternoon, I was again told by (b)(6); (b)(7)(C) that (b)(6); (b)(7)(C) will not turn over my child’s education records and, therefore, I’m filing this complaint. Given the well established history of this case, and the open defiance by (b)(6); (b)(7)(C) Center and Los Angeles County to abide by FERPA and other laws, the ongoing denial of access to my child’s education records is nothing less than child abuse – especially since the courts have determined she is a danger to herself and others. As forty-five days have long since passed since the initial demand for education records under FERPA and the law is quite clear regarding the requirements to produce these records, action needs to be taken immediately to ensure that no further harm is done to my child.

Sincerely,

(b)(6); (b)(7)(C)

[Redacted signature area]





(b)(6); (b)(7)(C)

December 8 (b)(6); (b)(7)(C)

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Ave. SW  
Washington, D.C. 20202

Dear Sir or Madam:

I am writing to obtain an advisory opinion as to the sufficiency of the following statement: "In accordance with the Family Educational Rights and Privacy Act, I the undersigned, hereby authorize (name of college)\_, where I will be a student, to release any and all information about me to the college Athletic Department."

This statement is included, without further explanation or elaboration, in a "Letter Of Intent" which is sent to prospective student-athletes which outlines the financial aid and athletic scholarship being offered to that student-athlete. It was explained to me that the Athletic Director at the school requires the student-athlete to sign the Letter of Intent as a prerequisite to acceptance on the part of the college's athletic department.

I have had discussions with the Athletic Director, voicing my concerns regarding whether this "waiver" is sufficient with regards to FERPA, and pointing out various provisions within the Act where I believe it fails to meet the specificity set out, and therefore does not result in a knowing and voluntary waiver of the rights afforded under FERPA. It was explained to me that the College does not include the Athletic Director an exempted school official under CFR 99.31 to enable access to records with a legitimate educational interest objective, therefore the waiver was necessary. Regardless, I certainly feel there is a lack of the specificity enumerated under CFR 99.30, to wit: lack of specificity as to which records may be disclosed; lack of a stated purpose for the disclosure; and identity of the party or class of parties to whom the disclosure may be made. (As an aside, this "waiver" does not address the potential situation where the prospective student-athlete has not yet reached 18 years of age.) Despite my observations, there was no inclination to consider any changes.

My objective is to provide authority to the college administration as to why (in my opinion) their "waiver" is inadequate, and point them to an alternative which will serve as a legally sufficient statement. Thank you for your attention to this matter, and I look forward to your reply.

Sincerely,

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

February 25, 2010

U.S. Department of Education  
Family Policy Compliance Office  
400 Maryland Avenue, S.W.  
Washington, D.C. 20202-5901

Attn: (b)(6); (b)(7)(C)

Re: (b)(6); (b)(7)(C)

Dear (b)(6); (b)(7)(C)

I, (b)(6); (b)(7)(C), am the proud parent of (b)(6); (b)(7)(C). For a few years, my son and family have experienced unfair, unprofessional and frightening behavior of the teachers in the (b)(7)(C) (b)(7)(C) School. Namely, they are as follows: (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) and (b)(6); (b)(7)(C)

On February 25, 2010 they approached my vehicle, one with the appearance of combat boots, another with a cap tilt to the side and the other with nuclear dreads stating, **he is out of here and we are going to leave him back?**. All of this said in my sons and families presence. I, (b)(6); (b)(7)(C) asked them for an explanation of their anger, hostility and belligerent behavior? Why did they not call for a meeting prior to approaching my vehicle and why insult my family and I in the open in front of other children and families? The response I received was again, **he is out of here and we are going to leave him back?**. My wife had just been released from the hospital and this was very detrimental to her health.

When we arrived home, I questioned my son and he explained to me these teachers, specifically (b)(6); (b)(7)(C) paid her fist to strike him and he ran away. Also how she constantly picks on him and another child named (b)(6); (b)(7)(C) daily.

I'm aware they have personal problems but taking it out on the children is not the answer or solution. Neither should they exhibit any personal vendetta against my child by means of violence, verbal, physical, or emotional abuse to my family and I. Moreover, they constantly ask my son my family composition, our lifestyle and residence. When in fact their job is to teach and educate the children.

It's also apparent to the children that these same above mentioned individuals have formed a club, they fellowship, entertain, congregate, eat and gossip about other children.

They criticize my son telling him he cannot read yet he is promoted each year. Moreover, for a year I have afforded a tutor to help him in every area, at my expense.

Overall, I am tired of the harassment my family and I face by these individuals and would appreciate a full investigation on the above mentioned staff.

The remedy and solution I seek are as follows:

- an overall investigation on the background and level of education of these teachers
- prevent them from holding my son back - because he is apt and they have a personal vendetta against my family and I

for them to acquire proper training and professional education in the workplace

a course/class on humanitarianism

- a course/class on proper attire in the workplace

I would like to here from anyone in your office and how they can be of assistance to me. If not, I still need feedback from you, as soon as possible. not a deaf ear for a good sound bite.

Should you need to contact me, I can be reached at (b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

Thank you and God Bless You

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

cc: (b)(6); (b)(7)(C)



**Memo To: Family Policy Compliance Office, US Department of Education, 400 Maryland Avenue, SW, Washington, DC 20202-5920**

**Memo From:** (b)(6); (b)(7)(C)

**Date: August 10, 2009**

**Subject: FERPA Violation & Complaint Filing**



Please comprehensively read the following complaint. If you have any questions, please do not hesitate to contact me.

At your website, you state the following:

- **Be timely submitted, not later than 180 days from the date you learned of the circumstances of the alleged violation**

I have **just learned** of a Family Educational Rights & Privacy Act (FERPA) violation just a few days ago. (August 5, 2009) I learned of the violation **via an informal BBB web-based mediation**, resulting from a tuition account I've been disputing with (b)(6); (b)(7)(C) MI for over two years.

I submitted this case to the Better Business Bureau in an attempt to have a third party assist in resolving the dispute. It was during this process, (b)(6); (b)(7)(C) University stated that their hands were tied because they would need a FERPA Release Form....**signed by me**. Here is (b)(6); (b)(7)(C) (a representative of (b)(7) (b)(7)(C) University) exact wording on the situation:

Without that release, I am only permitted to acknowledge that (b)(6); (b)(7)(C) was enrolled in a university program.

**IF THIS IS THE CASE,** (b)(6); (b)(7)(C) University has therefore admitted they have already committed several Family Educational Rights and Privacy Act (FERPA) violations by submitting scholastic information regarding this disputed account to **SEVERAL** third party agencies. Those agencies have then passed the information on to **SEVERAL** fourth party financial/credit companies.

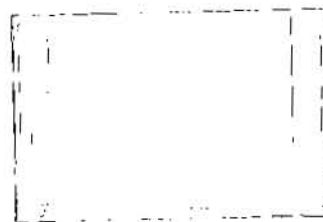
**Therefore, I am alleging that** (b)(6); (b)(7)(C) University, under its own admission (see copy) has committed Family Educational Rights and Privacy Act (FERPA) violations by releasing my scholastic information to third and fourth parties....**without my written permission**.

Sincerely,

(b)(6); (b)(7)(C)

## **SECOND SUBMISSION - October 22, 2009**

Family Policy Compliance Office  
US Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202-5920  
Phone: (202) 260-3887



Complaints must:

- Be timely submitted, not later than 180 days from the date you learned of the circumstances of the alleged violation

**Original complaint (attached) was sent August 10, 2010 to your office. We have heard nothing further. We are attempting a second notice that is further documented.**

- Contain specific allegations of fact giving reasonable cause to believe that a violation has occurred, including:
  - Relevant dates, such as the date of a request or a disclosure and the date the student learned of the alleged violation;

On August 5, 2009, (b)(6); (b)(7)(C) University, (b)(6); (b)(7)(C) MI (b)(6); (b)(7)(C) (b)(7)(C) informed me that they were unable to partake in a billing dispute mediation which I filed with the Better Business Bureau (Detroit Regional Office) because it would be a FERPA violation to release such information. (b)(6); (b)(7)(C) University has already released financial information to third parties without a FERPA release; that being disputed tuition charges to collection agencies.

- Names and titles of those school officials and other third parties involved;

**This official has been involved since the very beginnings of the dispute over the incorrect billing:**

(b)(6); (b)(7)(C)

**School of Graduate and Professional Studies**

(b)(6); (b)(7)(C) **University**

(b)(6); (b)(7)(C)

- A specific description of the education record around which the alleged violation occurred; Financial records.

**Financial records. We need a ruling on this matter and we don't care if it is considered a FERPA violation or not. If it is a FERPA violation to release student financial records to a third party (such as collection agent) then we need a statement from your office**

stating as such. If it is not a violation, we can proceed with our Better Business Bureau complaint since we would have proof that (b)(6); (b)(7)(C) University is using the FERPA laws as a reason why they cannot address their false billing issues with the BBB.

- o A description of any contact with school officials regarding the matter, including dates and estimated times of telephone calls and/or copies of any correspondence exchanged between the student and the school regarding the matter;

I have **NUMEROUS** e-mail correspondences that went on with numerous personnel from (b)(6); (b)(7)(C) University between July 2th and August 5<sup>th</sup>, 2009. They are available for forwarding if you wish to view them. Please supply me with your e-mail address.

- o The name and address of the school, school district, and superintendent of the district;

(b)(6); (b)(7)(C)

MI, (b)(6); (b)(7)(C) Phone:

- o Any additional evidence that would be helpful in the consideration of the complaint.

Here is an excerpt from one of his e-mails. In the e-mail, (b)(6); (b)(7)(C) has freely admitted that he is "only permitted to acknowledge that (b)(6); (b)(7)(C) was enrolled in a university program."

*Until (b)(6); (b)(7)(C) signs a release form allowing me to reveal particular details about his experience with (b)(6); (b)(7)(C) University, I am bound by a federal privacy law known as the Family Educational Rights and Privacy Act (FERPA). Without that release, I am only permitted to acknowledge that (b)(6); (b)(7)(C) was enrolled in a university program. (b)(6); (b)(7)(C) may request this form in writing directly from me by addressing his request to:*

(b)(6); (b)(7)(C)

University

Therefore, by his own admission, (b)(6); (b)(7)(C) has violated FERPA regulations by submitting information other than "to acknowledge that (b)(6); (b)(7)(C) was enrolled in a university program" by sending my financial records to several third party collection agents. (Copies enclosed)

Sincerely;

(b)(6); (b)(7)(C)



(b)(6); (b)(7)(C)

Wixom MI 48393-1022  
ADDRESS SERVICE REQUESTED

(b)(6); (b)(7)(C)

Rock Hill, SC 29731-1590

(b)(6); (b)(7)(C)

**MAIL ALL CORRESPONDENCE TO:**

(b)(6); (b)(7)(C)

Rock Hill SC 29731-1590



October 16, 2008

(b)(6); (b)(7)(C)

Horton MI 49246-9596

Account #:  
Amount Owed:  
Pin #:

(b)(6); (b)(7)(C)

\*\*\*Detach Upper Portion And Return With Payment\*\*\*

Creditor:  
Account #:  
Amount Owed:  
Pin #:

(b)(6); (b)(7)(C)

We have been retained by the above creditor to collect the total amount from you in connection with a delinquent account.

In order to clear this outstanding debt, we suggest that you contact the undersigned with respect to a full resolution, or send the balance in full to the above office.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice, that you dispute the validity of the debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. Upon your written request within 30 days after receipt of this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

(b)(6); (b)(7)(C)

This communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose. As permitted under Section 34-11-70 of the South Carolina State Code of Laws, there will be a charge of \$25.00 for any returned checks.

As a convenience we provide alternative methods for payment of the above balance.

Alternative methods to pay include electronic checks (ACH), check over the phone, Visa, Master Card, and Discover. Both the phone number and email address of the debt collector



handling your account is provided in the body of this letter. Payment may also be made on our Internet website at <http://www.wfpayaccounts.com>. You may also view account information at our website by selecting the "Checking Your Balance" option.

ISDWILL101

(b)(6); (b)(7)(C)

(b)(6); (C)

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

**Memo To Family Policy Compliance Office, US Department of Education, 400 Maryland Avenue, SW, Washington, DC 20202-5920**

**Memo From:** (b)(6); (b)(7)(C)

**Date: August 10, 2009**

**Subject: FERPA Violation & Complaint Filing**

Please comprehensively read the following complaint. If you have any questions, please do not hesitate to contact me.

At your website, you state the following:

- **Be timely submitted, not later than 180 days from the date you learned of the circumstances of the alleged violation**

I have **just learned** of a Family Educational Rights & Privacy Act (FERPA) violation just a few days ago. (August 5, 2009) I learned of the violation via an informal BBB web-based mediation, resulting from a tuition account I've been disputing with (b)(6); (b)(7)(C) University, (b)(6); (b)(7)(C) MI for over two years.

I submitted this case to the Better Business Bureau in an attempt to have a third party assist in resolving the dispute. It was during this process, (b)(6); (b)(7)(C) University stated that their hands were tied because they would need a FERPA Release Form....**signed by me**. Here is (b)(6); (b)(7)(C) (a representative of (b)(6); (b)(7)(C) University) exact wording on the situation:

Without that release, I am only permitted to acknowledge that (b)(6); (b)(7)(C) was enrolled in a university program.

**IF THIS IS THE CASE,** (b)(6); (b)(7)(C) University has therefore admitted they have already committed several Family Educational Rights and Privacy Act (FERPA) violations by submitting scholastic information regarding this disputed account to **SEVERAL** third party agencies. Those agencies have then passed the information on to **SEVERAL** fourth party financial/credit companies.

**Therefore, I am alleging that** (b)(6); (b)(7)(C) University, under its own admission (see copy) has committed Family Educational Rights and Privacy Act (FERPA) violations by releasing my scholastic information to third and fourth parties....**without my written permission**.

Sincerely,

(b)(6); (b)(7)(C)

Horton, MI 49246

**COMPLAINT UNDER THE FAMILY EDUCATION RIGHTS AND PRIVACY ACT  
(FERPA)**

(b)(6); (b)(7)(C)

DATE

TO: Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, S.W.  
Washington, D.C. 20202-4605



Re: School in Violation of FERPA

I hereby lodge an official complaint against the Ottawa School District, USD 290 (the "District") whose administrative offices are located at 416 South Main; Ottawa, KS 66067, and can be contacted at 785-229-8110.

This Complaint is lodged on behalf of (b)(6); (b)(7)(C) (Student) who is enrolled in the District.

The District has violated the Family Education Rights and Privacy Act by failing and refusing to provide Parents access to Student's educational records as follows:

1. (b)(6); (b)(7)(C) is the mother of Student (hereinafter referenced as "Mother.")
2. On May 11, 2009, Mother requested that the District provide her access to all of Student's

educational records, by giving written requests to the (b)(6); (b)(7)(C)

High School. A copy of these requests is attached.

3. As of this date, Mother has still not received any response to her requests.

Sincerely,

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

May 11th 2009

(b)(6); (b)(7)(C)

Please provide me a copy of all the education records for my child (b)(6); (b)(7)(C). By education records, I am referring to "education records" as that term is defined by the Federal Education Rights and Privacy Act (FERPA). Please provide these records by May 25th 2009. If you need anything else from me in order to comply with my request, or if any reason you will not or can not comply with my request, please contact me in writing with your concerns so we can work to resolve them. I will be happy to pick up the records from you, if you call and let me know they are ready. (b)(6); (b)(7)(C)

If you intend to charge me anything for these copies, please contact me prior to copying the records by writing to me and informing me how much you intend to charge for the copies and when and where I may review the records.

Sincerely

(b)(6); (b)(7)(C)

May 11th 2009

To: (b)(6); (b)(7)(C)

Please provide me a copy of all the education records for my child (b)(6); (b)(7)(C). By education records, I am referring to "education records" as that term is defined by the Federal Education Rights and Privacy Act (FERPA). Please provide these records by May 25th 2009. If you need anything else from me in order to comply with my request, or if any reason you will not or can not comply with my request, please contact me in writing with your concerns so we can work to resolve them. I will be happy to pick up the records from you, if you call and let me know they are ready. (b)(6); (b)(7)(C)

If you intend to charge me anything for these copies, please contact me prior to copying the records by writing to me and informing me how much you intend to charge for the copies and when and where I may review the records.

Sincerely

(b)(6); (b)(7)(C)



Family Policy Compliance Office  
U.S. Department of Education  
600 Independence Avenue, SW  
Washington, D.C. 20202-4605



November 24, 2009

I hereby lodge an official complaint against the School District of (b)(6); (b)(7)(C) on behalf of (b)(6); (b)(7)(C) who attends (b)(6); (b)(7)(C) for what I believe to be inappropriate use of a student record in violation of the Family Educational Rights and Privacy Act of 1974.

The nature of the complaint is as follows:

The School District (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) used my son's student record to gain my Emergency Contact phone number to ask me why I posted opinions on his position through an online forum. This occurred on April 1<sup>st</sup>, 2009. I was not told by any entity within the school district that this was a potential violation of the FERPA act. I was not told about FERPA until November 17<sup>th</sup> by an acquaintance, so I feel that reporting this event at this time is justifiable and should not meet a strict deadline of 180 days from the occurrence. I also believe that this was kept 'in house' and did not go beyond the district's superintendent at that time (Dr. (b)(6); (b)(7)(C) or (b)(6); (b)(7)(C) manager at that time, Mr. (b)(6); (b)(7)(C) and the school board president, (b)(6); (b)(7)(C)

Challenge to access Record or Content that is inappropriate.

Record challenged may be identified as: emergency contact information

Person responsible for Entry or person currently maintaining record: Unknown as no employee within the school district at the time of writing this letter has told me who is charged with that responsibility.

Alleged Violations of Act or Regulations:

- 1) failure to provide notification of all rights (totally or in needed language)- was never notified of potential FERPA violation
- 2) inappropriate sharing of confidential information other

Date of Violation: April 1, 2009

Date Violation Discovered if different from above: November 17, 2009

I am also submitting Emails I have received from the school board on the subject. I appreciate the opportunity to report this violation beyond the very district I feel is covering up this occurrence and request that the Family Policy Compliance Office investigate this matter. Please feel free to contact me.

Sincerely,

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)



College of  
Staten Island  
The City University  
of New York

Department of Psychology

2800 Victory Blvd  
Bldg 4S, Room 108  
Staten Island, NY  
10314

Telephone:  
1.718.982.3750  
Fax:  
1.718.982.4114

February 8, 2008

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, D.C. 20202-5920



RE: Question regarding compliance with FERPA in an online study

To Whom It May Concern:

I am a professor at the College of Staten Island, City University of New York. I am designing an online survey study (b)(6); (b)(7)(C)

(b)(6); (b)(7)(C) I am writing you to insure the design is in compliance with FERPA. I plan to administer a (b)(6); (b)(7)(C) to freshman over the age of 18 at our college and ask them to give permission to the university to give me access to specific variables from their academic records (e.g. GPA, semester by semester attendance at the university) up to four semesters following completion of the survey. In this study there are multiple safe guards to protect the participants' privacy. The online survey will be administered by the Office of Institutional Research (OIR) at our university. They will combine the stress survey data with the academic data and strip the data set of all identifying information before forwarding me the data set.

According to FERPA regulations, a student has to sign a FERPA release form before a university can release the student's academic information. Does FERPA allow for students to consent to the release of their information electronically via the web? Is there an established FERPA-compliant protocol for obtaining an adult student's consent to release academic information at a university electronically? If not, does the Family Policy Compliance Office have a procedure for reviewing proposed studies for compliance with FERPA? In order to proceed with this study, the Institutional Review Board at my university has asked me to document that the study is in compliance with FERPA. I have attached a copy of the IRB application which describes the study procedures. Please e-mail me (b)(6); (b)(7)(C) @mail.csi.cuny.edu) to confirm receipt of this letter.

Yours truly,

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

Family Policy Compliance Office  
US Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202-5920

11/18/2009

Re: School's refusal of access to records

Sirs:

I was a student at Gateway Community College in New Haven, Connecticut, from Spring 2008 through the Winter of 2009. During the Fall 2009 semester I was enrolled in the school's Allied Health Department Radiography program. I am now no longer a student at that school.

I am now applying to other schools to continue my education and I want to see what is in my student file maintained in the Allied Health Department at Gateway. I have been refused access to this file.

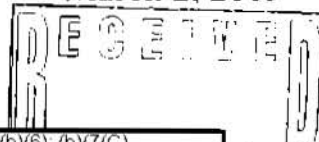
With each written request I made for access I have cited FERPA regulations which I believe give me the right to inspect these records. The school has given me access only to the academic transcript records maintained by the central records office and not the departmental records.

Do they have the right to withhold certain records they maintain on me? Can they keep a 'secret file' on my time as a student in the Allied Health Department separate from my transcript? In this file I believe there are standardized test results, performance evaluations from my clinical rotations and other documents I want to review.

Please advise. Your help is greatly appreciated.

Yours truly  
(b)(6); (b)(7)(C)

March 2, 2009



Family Policy Compliance Office,

I am submitting a complaint regarding my son, (b)(6), (b)(7)(C) who is in the (b)(6); (b)(7)(C) grade at (b)(6); (b)(7)(C) School in Plymouth, Wi. I am starting all the way from the beginning to current so you have a better idea of what's been taking place. In the end I will give you addresses and phone numbers along with the names in this complaint.

First complaint is that (b)(6); (b)(7)(C) at (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) School in Plymouth, Wisconsin, disobeyed the FERPA privacy act and released (b)(6); (b)(7)(C) information about his grades and information about his disciplinary records to (b)(6); (b)(7)(C) a father of another pupil and who volunteers his time at an after school program, nothing directly related to school and (b)(6); (b)(7)(C) is not employed by the Plymouth School District.

Second complaint is that the (b)(6); (b)(7)(C) School has not followed (b)(6); (b)(7)(C) Individual Education Program that was set up for him. In his IEP it states (b)(6); (b)(7)(C) is to see the school counselor, (b)(6); (b)(7)(C) once a week for the duration of 11-27-08 to 11-26-09. And has not started that until I called about it on February 24, 2009.

(b)(6); (b)(7)(C) has been the (b)(6); (b)(7)(C) for (b)(6); (b)(7)(C) School for 7 months. In that time she has made it very noticeable to have problems with my son, (b)(6); (b)(7)(C). Even though (b)(6); (b)(7)(C) has no behavior problems in any of his classes except one, and that is for minor problems such as not getting along with the teacher.

In early October 2008, (b)(6); (b)(7)(C) gave my son an office referral because he was not getting along with the teacher, (b)(6); (b)(7)(C) was then pulled into her office and told of the referral. I did make an issue about the punishment (b)(6); (b)(7)(C) was going to give him. Three weeks later (b)(6); (b)(7)(C) then gives him an in school suspension. The punishments need to be given within days of the occurrence, not 3 weeks later.

Then on November 13, 2008 during (b)(6); (b)(7)(C) IEP meeting, I did bring up the fact on how I did not agree on how (b)(6); (b)(7)(C) disciplines students at the school. We did talk about that for a bit. We moved on and (b)(6); (b)(7)(C) suggested that (b)(6); (b)(7)(C) start seeing (b)(6); (b)(7)(C) the school counselor once a week to discuss any problems he might be having at school. I thought this would be good for (b)(6); (b)(7)(C) and so did he. (b)(6); (b)(7)(C) was supposed to set that up with (b)(6); (b)(7)(C) And that was put into his IEP. In February I asked (b)(6); (b)(7)(C) how the counseling was going, he said it never even began. I

called (b)(6); (b)(7)(C) myself on February 24<sup>th</sup> and told her (b)(6); (b)(7)(C) needs to start seeing her once a week. (b)(6); (b)(7)(C) apologized and told me she was not aware of this. I told her it was not her fault. (b)(6); (b)(7)(C) never mentioned it to (b)(6); (b)(7)(C) as she said she would get it set up in November.

On February 18, 2009, (b)(6); (b)(7)(C) was untangling his ear bud head phones during lunch. A teachers aid seen him and told him he was not allowed to have any music player during lunch. (b)(6); (b)(7)(C) said he did not have one, that he was just untangling his head phones because they were tangled. She did not believe him and insisted he had a music player and he insisted he did not. So the teacher's aid brought him to the office to (b)(6); (b)(7)(C) and gave him a referral for having a music player on him. (b)(6); (b)(7)(C) told (b)(6); (b)(7)(C) that his IPod was in his locker with a dead battery and that she could even go check. (b)(6); (b)(7)(C) said that was not necessary and continued to search him for it, even making (b)(6); (b)(7)(C) take his shoes off. No IPod was ever found on him. But yet he still was given a referral for having one on him.

On Friday, February 20, (b)(6); (b)(7)(C), (b)(6); (b)(7)(C) called (b)(6); (b)(7)(C) down to the office at 1:50 to talk about 4 referrals he had gotten. One of them being the one about having his IPod on him, the second because he supposedly made fun of another student, which (b)(6); (b)(7)(C) told (b)(6); (b)(7)(C) it was another student who did it, and she found out it really was another student, not (b)(6); (b)(7)(C). The third referral was for eating a sucker during class when (b)(6); (b)(7)(C) was not suppose to have candy in her class, the forth referral was for running through the halls during class because another student took his shoe and (b)(6); (b)(7)(C) ran after him to get it back. (b)(6); (b)(7)(C) got a referral for that but the other student who took (b)(6); (b)(7)(C) shoe did not get a referral. After (b)(6); (b)(7)(C) talk to (b)(6); (b)(7)(C) about the referrals she told (b)(6); (b)(7)(C) that she contacted the High School (b)(6); (b)(7)(C), Mr. (b)(6); (b)(7)(C) and (b)(6); (b)(7)(C) another students father and told him about his grades, office referrals and his behavior problems and told him that he would not be (b)(6); (b)(7)(C) this year and probably would not be (b)(6); (b)(7)(C) for the high school next year because of it. Coach (b)(6); (b)(7)(C) is the High School (b)(6); (b)(7)(C) which has nothing to do with (b)(6); (b)(7)(C) this year and (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) is a father of another student at (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) school and volunteers his time after school helping kids at an after school (b)(6); (b)(7)(C) program. Nothing to do with any school activity. And he is not an employee of Plymouth School District. He should not have been told anything about (b)(6); (b)(7)(C) grades, referrals or disciplinary file. After (b)(6); (b)(7)(C) was done telling (b)(6); (b)(7)(C) that, she told (b)(6); (b)(7)(C) the referrals would be taken care of and sent him back to class at 2:30. (b)(6); (b)(7)(C) spent a total of 40 minutes in her office. 15 minutes of that she left (b)(6); (b)(7)(C) in her office so she could take a phone call. He end up missing the entire last class

of the day, which by the way is his guidance class and its with the (b)(6); (b)(7)(C) ed teacher so he can get one on one help with his school work for the day.

(b)(6); (b)(7)(C) did call me on Friday the 20<sup>th</sup> and left me a message about the referrals. I was at work, so I called (b)(6); (b)(7)(C) back on Monday morning leaving her a message for her to call me back about (b)(6); (b)(7)(C) I never received a call back that whole week or since then.

On Thursday February 26<sup>th</sup> (b)(6); (b)(7)(C) called (b)(6); (b)(7)(C) down to her office again, keeping him in her office for another 15 minutes talking to him about his office referrals she had talked to him about that last Friday. (b)(6); (b)(7)(C) told her he thought all that was taken care of. (b)(6); (b)(7)(C) said no they were not. This time she brought in Officer (b)(6); (b)(7)(C) the school (b)(6); (b)(7)(C) officer. She kept asking officer (b)(6); (b)(7)(C) what they should do about the office referrals, and he just shook his head and said, "Trouble makers."

(b)(6); (b)(7)(C) was being intimidated by both of them for 15 minutes. Then (b)(6); (b)(7)(C) told (b)(6); (b)(7)(C) he could go back to class and she would deal with the referrals another day. While again, pulling him out of the class he needs the most. (b)(6); (b)(7)(C) is in special education and needs that guided practice time for one on one help with his school work. Which now he is being deprived of that. And for no reason should Officer (b)(6); (b)(7)(C) been in that office for (b)(6); (b)(7)(C) referrals. Those referrals did not warrant an officer to be present. He was present solely for the purpose of intimidation. The officer also stepped over his boundaries for being an officer.

The week of February 16<sup>th</sup> 2009, my oldest son, (b)(6); (b)(7)(C) who is enrolled in Plymouth High School, was standing in the hallway and Coach (b)(6); (b)(7)(C) and (b)(6); (b)(7)(C) got into a conversation about (b)(6); (b)(7)(C) and (b)(6); (b)(7)(C) Coach (b)(6); (b)(7)(C) told my oldest son that (b)(6); (b)(7)(C) emailed him about (b)(6); (b)(7)(C) behavior problems, grades and all the trouble he gets into and that (b)(6); (b)(7)(C) told Coach (b)(6); (b)(7)(C) that he should not let (b)(6); (b)(7)(C) next year at the High School.

At an after school (b)(6); (b)(7)(C) club, one of the parents of a young wrestler told me that (b)(6); (b)(7)(C) told (b)(6); (b)(7)(C) Wiese about (b)(6); (b)(7)(C) and his grades and that he is a disciplinary problem and that he should not be (b)(6); (b)(7)(C) Even though this program has nothing to do with school. And (b)(6); (b)(7)(C) is not employed by the school. (b)(6); (b)(7)(C) failed to do her job and keep (b)(6); (b)(7)(C) school record private.

I did go in and on Friday February 27<sup>th</sup> and had a meeting with the school superintendent Clark Reinke. I did tell him everything in this complaint. I did not however leave his office feeling like everything would be taken care of. I felt more like he had tried to make excuses for (b)(6); (b)(7)(C) actions and Officer (b)(6); (b)(7)(C) actions.

I also have an appointment with the Chief of Police of Plymouth to make a formal complaint against Officer (b)(6); (b)(7)(C) for the part of Officer (b)(6); (b)(7)(C) part in this.

I do want to say that my husband and I have (b)(6); (b)(7)(C) children in the Plymouth School District and never had we ever had problems with any of the other schools that our children go to. In fact, we are very please with all the teachers and staff and we feel they have done a wonderful job with all our children. We communicate well with all the other teachers and staff and support all of them when it comes to our children. I do have many teachers support with that and on our behalf.

Further more, I have asked (b)(6); (b)(7)(C) teachers if they have had any behavior problems with him and all except one have said no. (b)(6); (b)(7)(C) has gone to (b)(6); (b)(7)(C) School for 3 years now, and this is the only year he has had problems. And this is the first year (b)(6); (b)(7)(C) has been there.

Thank You Very Much,

(b)(6); (b)(7)(C)

Superintendent of Plymouth School District  
Clark Reinke  
125 Highland Ave.  
Plymouth, WI. 53073  
920-893-6911

(b)(6); (b)(7)(C) of (b)(6); (b)(7)(C) School

(b)(6); (b)(7)(C) School

(b)(6); (b)(7)(C) coach of the Plymouth High School

(b)(6); (b)(7)(C) parent and volunteer of after school program

N5072 Cty. Rd. E  
Plymouth, Wi. 53073

(b)(6); (b)(7)(C)

Officer (b)(6); (b)(7)(C)  
Plymouth Police and School Liaison Officer



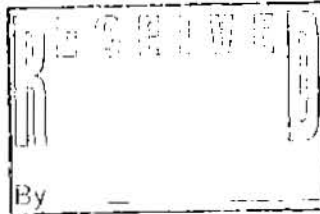






**CERTIFIED MAIL**

December 10, 2008



Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Ave, SW  
Washington, DC 20202

I am filing a complaint against the

(b)(6); (b)(7)(C)

Dr. David Campbell Superintendent

On December 8, 2008 a survey was distributed without parental consent. I believe under #3. Right to inspect, upon request and before administration use- parents were not given an opportunity to inspect, upon request, and before administration or use –  
c) Instructional material used as part of the educational Curriculum

It occurred in the Advanced Placement (b)(6); (b)(7)(C) Class. The teacher was Mrs.

(b)(6); (b)(7)(C)

I saw the questions as my daughter (b)(6); (b)(7)(C) was packing her school bag in the morning and quickly made copies. I was only able to review the questions after my daughter had left for class. Most parents would have questioned these questions especially the ones related to sexual behaviors, illegal, anti social, self incriminating and demeaning behavioral questions to mention a few.

Enclosed are those copies for your inspection.

(b)(6); (b)(7)(C)