

JOSEPH M. HOFFEL  
13TH DISTRICT, PENNSYLVANIA

BUDGET COMMITTEE

INTERNATIONAL RELATIONS COMMITTEE  
SUBCOMMITTEE  
MIDDLE EAST AND SOUTH ASIA

SCIENCE COMMITTEE  
SUBCOMMITTEE  
ENVIRONMENT, TECHNOLOGY AND STANDARDS

Congress of the United States  
House of Representatives

Washington, DC 20515-3813

October 24, 2002

WASHINGTON OFFICE:  
1129 LONGWORTH HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
PHONE: (202) 225-8111  
FAX: (202) 225-0611

DISTRICT OFFICE:  
1788 MANKLEY STREET  
NORRISTOWN, PA 19301  
PHONE: (610) 272-8400  
FAX: (610) 272-8532

<http://www.house.gov/hoeffel>

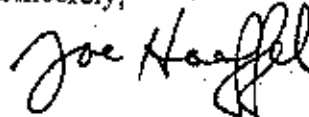
Admiral James M. Loy  
U.S. Department of Transportation  
Room 10117  
400 Seventh Street SW  
Washington, D.C. 20590

Dear Admiral Loy:

I have been contacted by my constituent [REDACTED] who needs assistance with your agency. I have enclosed a copy of his letter to my office. *de*

Any assistance which you could provide in resolving this matter would be greatly appreciated. I thank you in advance for your consideration and look forward to your reply. If you have any questions, please contact Laura Hanes in my district office who is familiar with this matter.

Sincerely,



Joseph Hoeffel

000257



TEMPLE UNIVERSITY  
A Commonwealth University

School of Medicine  
Department of Obstetrics, Gynecology  
and Reproductive Sciences

3401 N. Broad Street  
Philadelphia, Pennsylvania 19140  
(215) 707-3002/1390  
FAX: (215) 707-1518

October 14, 2002

United States House of Representatives  
1229 Longworth House Office Building  
Washington, DC 20515  
and  
1768 Markley Street  
Norristown, PA 19401

VIA FACSIMILE: 202-226-0611  
610-272-8532

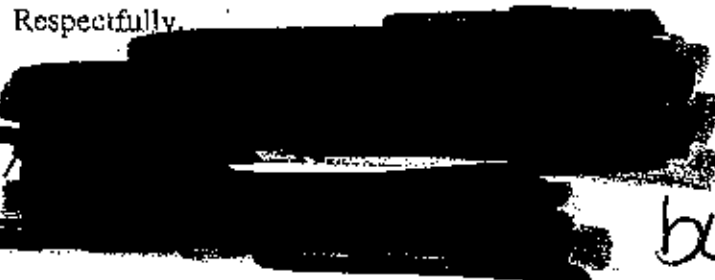
ATTN: Congressman Joseph M. Hoeffel

Honorable Representative Hoeffel:

My job requires that I travel frequently. In addition to the expected and necessary inconveniences we have all experienced since 9-11, for several months now I'm routinely delayed at check-in. Apparently, an individual with my same name appears in a security list provided to the airlines by the FAA. This introduces a block in the computer that does not allow the agent to provide me with a boarding pass. The current process requires that a special agent be summoned to clear the computer block. This causes a delay that has resulted in unnecessary stress, embarrassment and missing my flight. I have difficulty accepting being singled out because of my Spanish name. There must be a way that I could be identified as not being the individual listed by the FAA.

As my representative in Congress I seek your help first in guiding me on how to deal with this issue that might involve one or more federal agencies.

Respectfully,



ble.

ble

EH/en/Zip 2/H-U/Hoeffel

000258



TEMPLE UNIVERSITY  
A Commonwealth University

School of Medicine  
Department of Obstetrics, Gynecology  
and Reproductive Sciences

3401 N. Broad Street  
Philadelphia, Pennsylvania 1914  
(215) 707-3092/1390  
Fax: (215) 707-1518



bb

October 23, 2002

Admiral James Loy, Department of Transportation  
c/o Congressman Joseph M. Hoeffel  
1768 Markley Street  
Norristown, PA 19401

Dear Admiral Loy:

I am writing this letter as a formal complaint, at the suggestion of the office of Congressman Joseph M. Hoeffel. I contacted Congressman Hoeffel's office on October 14, 2002 in reference to repeated troubles that I have encountered upon check-in at Philadelphia International Airport (please see attached letter).

As the attached letter relays, the inconveniences I have experienced go beyond everyday security measures. I have been told upon check-in that my name is on a security checklist supplied to the airports by the FAA, and that I must talk to the FAA about future inconveniences. Congressman Hoeffel's office has been kind enough to look into this matter for me, and have informed me that the FAA supplies the airports with no such list, and to their knowledge, no such list exists.

000259

JAY INSLEE  
1ST DISTRICT, WASHINGTON

COMMITTEE ON RESOURCES  
FORESTS AND FOREST HEALTH  
RANKING MEMBER  
ENERGY AND MINERAL RESOURCES

COMMITTEE ON FINANCIAL SERVICES  
CAPITAL MARKETS, INSURANCE AND  
GOVERNMENT-SPONSORED ENTERPRISES  
OVERSIGHT AND INVESTIGATIONS

Congress of the United States  
House of Representatives

Washington, DC 20515-4701

November 12, 2002

21905 64TH AVE. WEST, #101  
MOUNTLAKE TERRACE, WA 98043-2278  
(425) 840-0233  
FAX: (425) 776-7168

17701 FLOOR DR., NE. ROOM 112  
POULSBRO, WA 98370  
(360) 598-2342  
FAX: (360) 598-2650

308 CANNON HOB  
WASHINGTON, DC 20515-4701  
(202) 225-6311  
FAX: (202) 226-1606

JAY.INSLEE@MAIL.HOUSE.GOV  
WWW.HOUSE.GOV/INSLEE

ADM James M. Loy  
Acting Undersecretary  
Transportation Security Administration  
400 7th St SW  
Washington, DC 20590

Dear Undersecretary Loy:

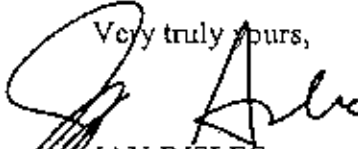
My constituent [REDACTED], has contacted me for assistance. I am concerned that his name may have been flagged erroneously in the CAPPS database or some other database and I hope that any problem in that regard might be corrected by the Transportation Security Administration. Please see the enclosed documentation for more information.

[REDACTED] is [REDACTED] in my congressional district and he is often required to travel in the course of his job. Lately, he says, "For reasons unknown to me, I have been set aside as a high security risk." He goes on to say, "When ticketed on various airlines, I have a large 'S' stamped with stars next to it on my tickets." Intensive security checks have become the norm each time he flies. [REDACTED] has attempted to work with the airlines to discover why he is consistently singled out but he has not been able to resolve the matter.

I am aware that other travelers have experienced similar circumstances and that in at least one instance, confusion regarding similar names led to a person's name being flagged improperly. I wonder if this might be happening in [REDACTED] case -- that his name might be inappropriately associated with some other person. I respectfully request that you review this matter to determine what has happened and if possible, I request that you remedy the situation.

Thank you for your prompt attention to this matter. Please reply to the attention of my assistant, Mr. Patrick Hogan, in my Mountlake Terrace district office at the phone, fax or address listed above. You may also reply via email to patrick.hogan@mail.house.gov. I look forward to hearing from you.

Very truly yours,

  
JAY INSLEE  
Member of Congress

JRI/pmh

Enclosures

cc: [REDACTED]

000260

Inslee inquiry regarding [REDACTED] b6  
October 31, 2002

Identifying information for [REDACTED] b6

Full Name: [REDACTED]

Current Address: [REDACTED]

Phone: [REDACTED]

Social Security Number: [REDACTED]

Date of Birth: [REDACTED] b6



### CASEWORK AUTHORIZATION FORM

CONGRESSMAN JAY INSLEE  
21905 64<sup>TH</sup> AVE. W, SUITE 101  
MOUNTLAKE TERRACE, WA 98043-2278  
425-640-0233 PHONE  
425-776-7168 FAX

Name [REDACTED] Social Security # [REDACTED]  
 Address [REDACTED] Other case # \_\_\_\_\_  
 City & Zip [REDACTED] Date of Birth [REDACTED]  
 Phone (home) [REDACTED] Phone (other) [REDACTED]  
 Email \_\_\_\_\_

bl

*I respectfully request and authorize United States Congressman Jay Inslee, and his staff to act on my behalf and to receive information from the proper officials regarding my case.*

Signed [REDACTED] Date 10-30-02

bl

I am requesting assistance with the following:

OTHER NAMES: [REDACTED]  
 [REDACTED]  
 [REDACTED]

bl

*I hope this is enough - Thanks PATRICK*  
 [REDACTED]

bl

000262

**Important note:** The Privacy Act of 1974 requires your authorization to access to your private records. Without your authorization, an inquiry on your behalf will not be possible.

# City of Bothell

RECEIVED OCT 11 2002

September 25, 2002

RECEIVED OCT 11 2002

The Honorable Jay Inslee  
308 Cannon House Office Building  
Washington, D.C. 20515-4701

Dear Representative Inslee:

**SUBJECT: Recent Air Travel Experiences.**

I am writing to request any assistance you may provide to me regarding my recent air travel experiences.

As a public official, I appreciate and commend those trying to protect our nation against terrorist attacks. However, on the other end of the spectrum, I also have concerns, specifically regarding the treatment of those who have been identified as potential risks. It has become apparent, over the course of my last few trips, that I am one of those individuals.

For a reason unknown to me, I have been set aside as a high security risk. When ticketed on various airlines, I have a large "S" stamped with stars next to it on my tickets. Every time at SeaTac, I first stand in line to check in as usual. However, once I reach the check in counter, I must wait for security to arrive and check me out. Then I must take my baggage and run it through a separate screening, then return my baggage and wait in line again to get checked in. Although I would accept this on a sporadic basis, this is now the "norm" rather than a random act. On my last travel, I had to arrive at the airport approximately 3½ hours prior to my flight in order to be checked in accordingly.

As someone who has the duty to protect the well being of the residents of the City of Bothell, I applaud the efforts the government is making at all levels. However, I have found the treatment by the airlines to be beyond an inconvenience. In fact, while checking in on a return flight, the attendants opened my suitcase on a table with no curtains and/or privacy. My suitcase was gone through in front of everyone in line. To me, this was invasive; however, I complied. After going through three subsequent checks of my baggage, I was able to successfully board the aircraft. As I have traveled four times since and undergone the same screening, I would think that my identity has been established as an upstanding citizen and that I do not pose a threat to anyone. In fact, I would serve to protect those in harm's way.

000263

Professionalism • Respect • Innovation • Dependability • Employee Accountability

City Administration 18305 101 <sup>st</sup> Avenue NE Bothell, WA 98011 (425) 486-3256 Fax: 486-2434 www.ci.bothell.wa.us	Community Dev. & Public Works 9654 NE 182 <sup>nd</sup> Street Bothell, WA 98011 (425) 486-8152 Fax: 486-2489	Fire and E.M.S. 10726 Beardslee Boulevard Bothell, WA 98011 (425) 486-1678 Fax: 486-4556	Police 18410 101 <sup>st</sup> Avenue NE Bothell, WA 98011 (425) 486-1254 Fax: 487-0650	Municipal Court 10116 NE 183 <sup>rd</sup> Street Bothell, WA 98011 (425) 487-5587 Fax: 488-3052
--	---	--	---	--

TOM DELAY  
110 DISTRICT OFFICE  
MAJORITY WHIP  
COMMITTEE ON  
APPROPRIATIONS  
SUBCOMMITTEE:  
TRANSPORTATION  
AND INDEPENDENT  
AGENCIES

2310 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20516-1322  
(202) 225-5554

10701 CORPORATE DRIVE, SUITE 118  
STAFFORD, TX 77477  
(281) 240-3700  
(281) 240-2959

One Hundred and Seventh  
Congress of the United States  
House of Representatives  
Washington, DC 20515-4322

November 18, 2002

Joann Swann  
Correspondence Analyst  
Transportation Security Administration  
400 7<sup>th</sup> St. S.W.  
Washington, DC 20590

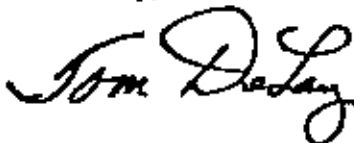
Ms. Swann:

Enclosed is a copy of information I received from my constituent, [REDACTED] regarding his difficulties with the Transportation Security Administration. blp

[REDACTED] <sup>blp</sup> recently took a flight and was flagged for security reasons. My office has conducted an initial inquiry and it seems as though he was on some sort of list compiled from the Airline Industry or the TSA. I would appreciate your checking into the matter for me and providing the information which will help me respond to my constituent further. I know that the matter will be carefully and objectively reviewed and I am grateful for any assistance you will be able to render.

Please direct all correspondence to my District Office. The address is: 10701 Corporate Drive, Suite 118, Stafford, Texas 77477. The phone number is 281/240-3700 and the fax number is 281/240-2959.

Sincerely,



Tom DeLay  
Member of Congress.

TD:ad  
Enclosure

000265



b6  
b7c

[REDACTED]

October 10, 2002

Congressman Tom DeLay  
10701 Corporate Drive  
Suite 118  
Stafford, Texas 77477-4013

VIA FAX 281-240-2959

Dear Congressman DeLay

I have been in contact through your office with Ann Travis, District Director, concerning a personal matter of a travel security alert with the airline industry. For assistance with this matter I am providing for your referen

[REDACTED]

b6

I also served in the United States Air Force and had a security clearance during my tenure.

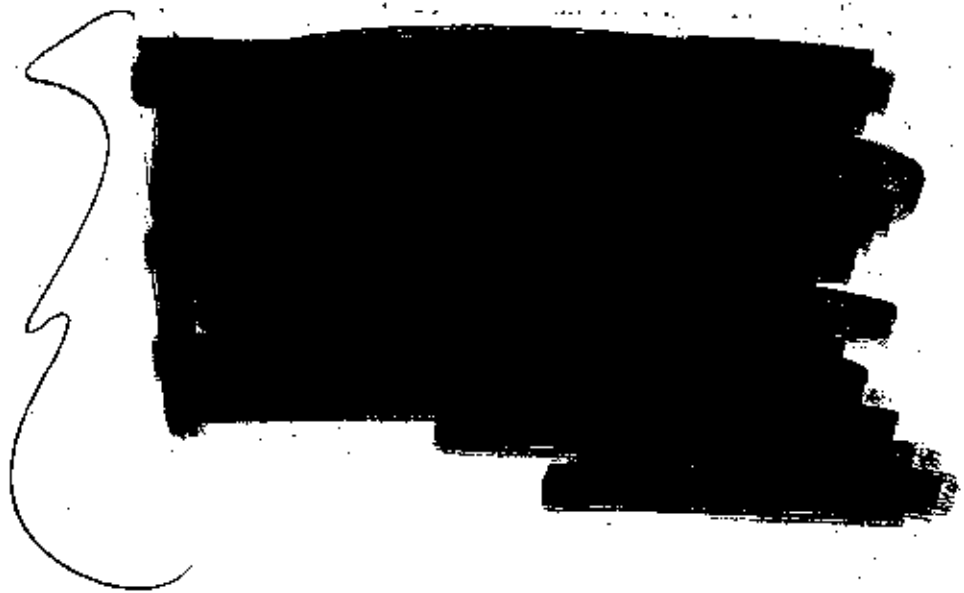
By this letter I also give your office my full permission to inquire and open any files on myself to pursue and resolve this matter.

Sincerely,

[REDACTED]

b6

ble



**FAXED**

**Congress of the United States  
House of Representatives**

**DENNIS MOORE**  
Third District, Kansas  
www.house.gov/moore

May 28, 2002

431 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-1602  
PHONE: 202-225-2864  
FAX: 202-225-2807

8417 SANTA FE DRIVE, #101  
OVERLAND PARK, KS 66212  
PHONE: 913-283-2013  
FAX: 913-283-2088

800 STATE AVENUE, #170  
KANSAS CITY, KS 66101  
PHONE: 913-821-0832  
FAX: 913-821-1633

647 MASSACHUSETTS ST., #212  
LAWRENCE, KS 66044  
PHONE: 785-843-8213  
FAX: 785-843-8299

MIAMI COUNTY  
PHONE: 913-234-4122

- COMMITTEE ON THE BUDGET
- COMMITTEE ON FINANCIAL SERVICES
- SUBCOMMITTEE ON CAPITAL MARKETS,  
INSURANCE AND GOVERNMENT  
SPONSORED ENTERPRISES
- SUBCOMMITTEE ON FINANCIAL INSTITUTIONS  
AND CONSUMER CREDIT
- SUBCOMMITTEE ON OVERSIGHT AND  
INVESTIGATIONS
- COMMITTEE ON SCIENCE
- SUBCOMMITTEE ON RESEARCH
- SUBCOMMITTEE ON SPACE  
AND AERONAUTICS
- COMMITTEE ON SMALL BUSINESS  
(in name of House, 107th Congress)

SENT BY FAX: 202-267-5047

JANE F. GARVEY  
ADMINISTRATOR  
FEDERAL AVIATION ADMINISTRATION  
800 INDEPENDENCE AVENUE SOUTHWEST  
WASHINGTON DC 20591-0004

Re:



Dear Ms. Garvey:

I was recently contacted by one of my constituents who travels frequently and has been subjected to extensive and thorough searches before boarding every flight.

This young man, whose travels are job related, realized the searches were not random. Upon contacting the FAA Intelligence, we were told that his name, [REDACTED] is the alias of a known terrorist. However, according to FAA Intelligence, the known terrorist is about 20 years older than my constituent.

It is my understanding that the "Watch List" which the FAA Intelligence furnishes to the airlines contains only the names of known or suspected terrorists. Are other physical identifiers or a date of birth/age information included on the "Watch List"? Inclusion of this information might reduce the unnecessary time and inconvenience of conducting searches that contribute nothing to security.

I would appreciate your consideration of adding the birth date or age information to the names listed on the "Watch List" if this information is not already included. This would improve the efficiency of the airport screeners and alleviate some of the inconvenience to passengers.

Thank you.

Very truly yours,

*Dennis Moore*  
DENNIS MOORE  
Member of Congress

DM:kc

000272

Kpayne:1/28/03

WP:My Documents tSA120302-867(moore



*ble*

b6

[Redacted]

MN 55016

January 13, 2003

[Redacted]

b6

b6

The Honorable Mark Dayton  
One Federal Bldg.  
Fort Snelling, MN 55111

Dear Senator Dayton:

My story is simple yet complicated. Since June 2002 I have flown various airlines, and each time I have almost been denied boarding, ticket agents and security personnel informing me that my name is on their no-fly list. And, each time I have been embarrassed and even humiliated by those staff people who interrogate me, call supervisors, and airport security before they finally believe that I am who I am, a 71-year-old gray-haired American-born retired English teacher.

This has happened over a dozen times in less than a year. I have contacted Transportation Security Administration, our local ABC TV Ch. 5, who did air my case but quickly dropped it. Even Mr. Mitchell Nelson at TSA listened to me once, laughingly said that my name would somewhat remove itself, and has not returned further calls.

The question: WHAT CAN I DO TO GET MY NAME CLEARED? I get no response from anyone. They seem to be ignoring my calls, emails, etc.

I am not talking here about the usual security all passengers undergo; what I am subjected to begins at check-in, when an automatic e-ticket machine rejects me, telling me I must check in with regular ticket agent, who then puts me through the "third degree." I have received no satisfactory explanation from anyone in charge. All they will say in general is that someone else has my name. So, what does that mean? I'm sure there are other [Redacted] in the area, but they certainly don't have a copy of my identification - active passport, driver's license, social security number, etc.

I will be very grateful if you could help me put an end to my airport traumas.

Very sincerely,

[Redacted signature]

b6

(full legal birth name)

Enc: copies of emails to various sources

2003 JAN 14 PM 2:50  
MARK DAYTON  
FORT SNELLING  
000277

FRANK A. LoBIONDO  
2ND DISTRICT, NEW JERSEY



COMMITTEE:  
TRANSPORTATION AND  
INFRASTRUCTURE  
SUBCOMMITTEES:  
CHAIRMAN  
COAST GUARD AND MARITIME  
TRANSPORTATION  
AVIATION  
SMALL BUSINESS  
SUBCOMMITTEES:  
WORKFORCE, EMPLOYMENT AND  
GOVERNMENT PROGRAMS  
TAX, FINANCE AND EXPORTS

REPLY TO:  
 225 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-2002  
202-225-8572  
FAX 202-225-3318

5914 MAIN STREET  
MAYS LANDING, NJ 08330  
808-625-8008  
FAX 608-625-5071  
1-800-471-4450

Congress of the United States  
House of Representatives  
Washington, DC 20515-3002

January 14, 2003

Admiral James Loy  
Under Secretary  
Department of Transportation  
400 7th Street SW  
Room 10408  
Washington, D.C. 20590

Dear Admiral Loy: *bl*

I have received the enclosed information from [redacted] *bl*  
[redacted] of Northfield, New Jersey, regarding curbside check-in  
at airports.

I would appreciate your assistance in reviewing this matter,  
and your providing me with any information that will enable me to  
respond to [redacted] *bl* If you have any questions, or need further  
information, please contact my staff assistant, Joan Dermanoski  
(JoanD@mail.house.gov), in my Mays Landing district office.

Thank you for your help, and I look forward to hearing from  
you soon.

Sincerely,

*Frank A. LoBiondo*  
Frank A. LoBiondo  
Member of Congress

FAL/jd  
enc

000278

Telex  
FAX

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

NORTHFIELD, NJ 08225

blp

December 30, 2002

Congressman Frank A. LoBiondo  
5914 Main Street  
Mays Landing, NJ., 08330

RECEIVED  
DEC 31 2002

Frank A. LoBiondo, M.C.

Dear Congressman LoBiondo,

The ~~current~~ problems are becoming exasperating. The name [Redacted] which has been mine since [Redacted] is apparently on a federal list which requires that I be denied curb-side check-in and must go thru long lines to the ticket counter for examination. The agent at the desk (on December 23, 2002) said there is nothing the airline can do.

The name [Redacted] in the Middle East is as common as "Jones" in America. Is there not something that can be done to remove [Redacted] from the list? After [Redacted] have never [Redacted] traveled to the Middle East, can not speak a word of Arabic, and spent [Redacted] in the U.S. Navy during [Redacted]

This problem also applies to my son and grandson. Likewise American born, loyal citizens of the United States of America. Their names are [Redacted]

On January 02, 2003 I am flying on Delta, January 07 on NorthWest Airlines and January 16 on USAirways. All but Delta have processed me at least twice. Surely there is something that can be done to remove us from that list.

Sincerely yours,

[Redacted Signature]

DIANNE FEINSTEIN  
CALIFORNIA

COMMITTEE ON APPROPRIATIONS  
COMMITTEE ON ENERGY AND NATURAL RESOURCES  
COMMITTEE ON THE JUDICIARY  
COMMITTEE ON RULES AND ADMINISTRATION  
SELECT COMMITTEE ON INTELLIGENCE

# United States Senate

WASHINGTON, DC 20510-0504

<http://feinstein.senate.gov>

January 23, 2003

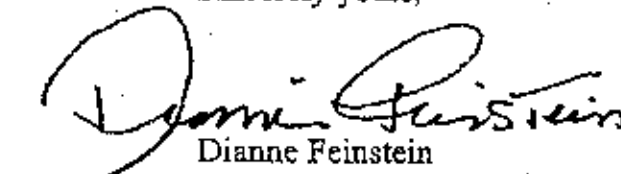
Ms. Regina Sullivan  
Director Office of Congressional Affairs  
U.S. Department of Transportation  
Room 10406 (I-10)  
400 Seventh Street S.W.  
Washington, D.C. 20590

Dear Ms. Sullivan:

I am writing to bring to your attention a letter from [redacted] and [redacted] regarding their concern that [redacted] is required to go through additional security screening every time they travel before he is allowed a boarding pass or to board the plane. I have enclosed a copy of the letter I received from my constituent for your reference. Please look into this matter, as quickly as possible, so I can appropriately respond to [redacted].

Attached you will find the enclosure(s) from my constituent to assist you with your review. After you have completed your review, please send your written response to Polly Kaiser of my San Francisco office. Ms. Kaiser may be contacted at (415) 393-0707 if you have any questions.

Sincerely yours,

  
Dianne Feinstein  
United States Senator

DF:pek

000280

2003-2076

FRESNO OFFICE:  
1130 O STREET  
SUITE 2446  
FRESNO, CA 93721  
(559) 495-7430

LOS ANGELES OFFICE:  
11111 SANTA MONICA BOULEVARD  
SUITE 515  
LOS ANGELES, CA 90025  
(310) 914-7309

SAN DIEGO OFFICE:  
750 B STREET  
SUITE 1030  
SAN DIEGO, CA 92101  
(619) 231-9712

SAN FRANCISCO OFFICE:  
ONE POST STREET  
SUITE 2450  
SAN FRANCISCO, CA 94104  
(415) 393-0707



All Ek.6

7552478

Linda and Jack

From: [Redacted]  
To: [Redacted]  
Sent: Thursday, December 05, 2002 12:06 PM  
Subject: Emailing: privacy\_form

b6

# Senator Dianne Feinstein

Main Page | What's New | Tours, Flags & Services | Contact Senator Feinstein | En Español  
Legislation & Historical Documents | Federal Resources | Biography | Photo Gallery | Press Office  
California Links | For Young People | Questions (FAQ) | Comments | Privacy Notice | Site Map

## Privacy Release Form

Print, fill in the information and mail to:  
SENATOR DIANNE FEINSTEIN  
ONE POST STREET, SUITE 2450  
SAN FRANCISCO, CA 94104

Date: December 5, 2002

Name: [Redacted]

Address: [Redacted]

Home Phone: [Redacted]

Work Phone: n/a

Agency Involved: TSA/ FBI / ?? / WATCH LIST

Social Security Number/File #: [Redacted]

Have you contacted our office before? Yes, by e-mail

Or any other congressional office? If so, whom?  
Rep. Ellen Tauscher's Walnut Creek office (Matt)

Is this matter currently pending before a local, state or federal court? NO

000281

Problem:  
Please briefly explain your problem and outline the steps that have been taken by you and the agency with regards to your situation. In addition, please make your request for assistance as specific as possible. This will enable the Senator to better understand your needs in her efforts to assist you.

DEC 6 2002  
b6

b6

AWARD

I am traveling from SFO to Puerto Vallarta, Mexico on 12/30/02 and returning on 1/10/03 and DO NOT want to be detained in Mexico because a name like mine is on the "Watch List".

I am being delayed at every airport I use because the "Watch List" seems to have my name in the system. I and my traveling party have to wait until phone calls are made and using my personal information, they "clear" me.

What can be done or provided to me so that I can prevent these delays and more important, return from Mexico without problems? I will be [redacted] San Francisco.

b6

I am NOT who they are looking for.

At SFO on 7/25/02, it took about 45 mins and the SF Police made the calls (standard at SFO I guess). I also had to wait for "clearance" at Honolulu & Kona, Hawaii, Oakland, and Las Vegas.

A suggestion: Airlines and Travel Agents should make changes to their client booking information and require middle names, date of birth, etc. to more effectively identify people. Currently you can only be booked by first name and last name.

I hereby authorize U.S. Senator Dianne Feinstein to make inquiries and obtain information related to my case currently pending with the above mentioned federal agency.

SIGNATURE: [redacted]

b6

For office use only:

Received by: \_\_\_\_\_

Caseworker: \_\_\_\_\_

Return to Menu

000282