Consumer_Issue: Caller wanted to express her concern about the Whole Body Imaging Machine,
ResolutionSummary: Advised caller her concerns are noted and documented and also advised of the secondary screening process.
ResolutionSummary_Extended: Advised caller her concerns are noted and documented and also advised of the secondary screening process.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: No callback number left. Caller stated both she and her family will no longer travel if the machines are placed at the airports. Caller advised that TSA uses methods of profiling to stop terrorists. Advised caller that her concerns would be documented.

MsgSubject:
MsgBody:
Consumer_Issue: Caller stated that she goes against the idea of the whole body imaging machine. Caller feels as though TSA has failed and should not send all americans through the machine. Caller stated that she will never fly again, and she will encourage others not to fly again.

ResolutionSummary: Advised caller that her call is being recorded and her concern is being noted.

ResolutionSummary_Extended: Advised caller that her call is being recorded and her concern is being noted.

SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave

SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: Caller declined to provide her name

MsgSubject:

MsgBody:
Consumer_Issue: Caller wanted to make a statement that she does not like the backscatter machines and the new machines that may be deployed in airports.

ResolutionSummary: Advised caller that the screening machines are an option for passengers to go through and that if she does not like the machine she can ask for other screening procedures.

ResolutionSummary_Extended: Advised caller that the screening machines are an option for passengers to go through and that if she does not like the machine she can ask for other screening procedures.

SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave

SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Consumer_Issue: Caller inquired about if children are required to go through the full body scanning technology.
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: Caller declined to provide call back number Caller then stated that taking nude pictures of children violates state pornographic laws. Caller expressed his concern about his children being viewed naked or felt-up by TSA. Caller then asked if he has a right to refuse a pat down, or going through the body scanning device.

MsgID: 100105170720100107
CustName: Unknown
CustAdd:
EmailAddress:
Telephone: sip:anonymous@anonymousinvalid:5060
Fax:

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/7/2010 11:58:19 AM
FromDateTime:
Flag:
Status: CLOSED

Consumer_Issue: Caller inquired about if children are required to go through the full body scanning technology.
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport:
NTUser: [Redacted]
ClosedDateTime: 1/7/2010 11:58:49 AM
ReceivedDateTime:
To_TSOC: [Redacted]
From_TSOC: [Redacted]
Return_Comment: [Redacted]
Airline_Extended:
Airline:
Incident_Date:
Contact_Date: 1/7/2010 11:58:19 AM
Type: TELEPHONE
Interaction_Type: COMPLAINT
CallID: [Redacted]
TSA ADHOC Query Results

MsgID: 100106248720100108
HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/8/2010 7:21:00 PM
Flag:
Status: CLOSED

Consumer_Issue: Caller has comments about Whole Body Imaging, Millimeter wave or Backscatter technology,
ResolutionSummary: Advised caller concerns would be notated
ResolutionSummary_Extended: Advised caller concerns would be notated
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: Caller Indicated that he disagrees with the process and that his family will not be flying. He also believes that there has to be another way; such as to perform a background investigation on all travelers prior to flying.
MsgSubject:
MsgBody:
 Caller inquired about how he would file a formal complaint about the full body imaging scanner. Caller then asked if the machines are located at all airports.

ResolutionSummary: Referred caller to the TSA.GOV website and advised caller to click on the "contact us" button. Advised caller that the machines are not located at all airports, however passengers do have the option to undergo the secondary screening process rather than going through the whole body imaging machine.

ResolutionSummary_Extended: Referred caller to the TSA.GOV website and advised caller to click on the "contact us" button. Advised caller that the machines are not located at all airports, however passengers do have the option to undergo the secondary screening process rather than going through the whole body imaging machine.

SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave
TSA ADHOC Query Results

Consumer Issue: Caller is against the whole body imaging and wants his concern recorded and documented due to the recent Christmas incident.

Resolution Summary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.

Resolution Summary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.

Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, RED BALL,
Consumer_Issue: Caller has concerns about Whole Body Imaging. Wanted to inform us that he is against the body scanner.
ResolutionSummary: Advised caller that I would note his complaint.
ResolutionSummary_Extended: Advised caller that I would note his complaint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
AdditionalNotes: Caller did not wish to provide a contact number.
Consumer Issue: Caller stated that he feels that TSA should not have full body imaging at airports
ResolutionSummary: Informed caller that their suggestions have been notated
ResolutionSummary_Extended: Informed caller that their suggestions have been notated
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Airport: SAN
Return_COMMENT: Airline: SAN San Diego, CA, USA - Lindbergh International Airport,
AdditionalNotes:
MsgSubject:
MsgBody:
Consumer_Issue: Caller stated she does not want to go through the machine.
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Airline: Southwest Airlines
Incident_Date: 1/15/2010
Type: TELEPHONE
Interaction_Type: COMPLAINT
CallID: 66
AdditionalNotes: Refused to leave call back number.
Consumer_Issue: Caller wanted to express her concern with TSA implementing the use of body scanners. Caller wanted to protest the implementation of the whole body imaging machine.
ResolutionSummary: Advised caller that I would note her complaint.
ResolutionSummary_Extended: Advised caller that I would note her complaint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: Caller did not wish to provide a contact number.
Consumer Issue: Caller has concerns that she would like to address due to the regulation regarding the Whole Body Imaging. Caller wanted to advise that the people in Japan are making underwear that can read through infrared. Caller stated that 15 to 35 or 40 year old Muslim men should be profiled rather than little old ladies. Caller stated the TSA should rather let Americans die, rather than profile people that are terrorist.

Resolution Summary: Advised caller they have the option to choose a pat-down inspection, or if available, walk thru metal detector at the airport screening checkpoint.

Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave

Additional Notes: Caller declined to provide a call back number.
Consumer Issue: Caller said that he is not a fan of the new scanning features and he wants TSA to be informed of it.
ResolutionSummary: Thanked caller for the call and told him that his opinion has been noted.
ResolutionSummary_Extended: Thanked caller for the call and told him that his opinion has been noted.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Consumer Issue: Caller stated that he feels the whole body machines are a waste of government time and money.
Resolution Summary: Advised caller that he could give and comments or suggestions through our website TSA.gov.
Resolution Summary Extended: Advised caller that he could give and comments or suggestions through our website TSA.gov.
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Additional Notes: Refused to leave call back number.

MsgSubject: 
MsgBody:
TSA ADHOC Query Results

HoldDateTime: 
ProcessedDateTime: 
TalismaDateTime: 1/15/2010 1:58:27 PM 
FromDateTime: 
Flag: 
Status: CLOSED

Consumer_Issue: Caller stated that he is against full body imaging
ResolutionSummary: Informed caller that their suggestions have been notated
ResolutionSummary_Extended: Informed caller that their suggestions have been notated
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Airline:
Airport:
NTUser: 
ClosedDateTime: 1/15/2010 2:01:04 PM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes:
MsgSubject: 
MsgBody:
TSA ADHOC Query Results

MsgID: 100110011120100115
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/15/2010 2:07:03 PM
FromDateTime:
Flag:
Status: CLOSED

Consumer_Issue: Caller called in stating that he is against the full body scanner
ResolutionSummary: Informed caller that their suggestions have been notated
ResolutionSummary_Extended: Informed caller that their suggestions have been notated
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/15/2010 2:09:46 PM
ReceivedDateTime:
To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MsgSubject:
MsgBody:

Airport:
Incident_Date: 1/15/2010 2:08:00 PM
Contact_Date: 1/15/2010 2:07:03 PM
Type: TELEPHONE
Interaction_Type: COMPLAINT
CallID: [Redacted]
TSA ADHOC Query Results

Consumer_Issue: Caller wanted to express his dissatisfaction for the new scanning process.
ResolutionSummary: Advised caller that his concerns have been heard.
ResolutionSummary_Extended: Advised caller that his concerns have been heard.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: 
NTUser: 
ClosedDateTime: 1/15/2010 2:21:53 PM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes: 
MsgSubject: 
MsgBody: 

HoldDateTime: 
ProcessedDateTime: 
TalismaDateTime: 1/15/2010 2:12:45 PM
FromDateTime: 
Flag: 
Status: CLOSED

Airline: 
Incident_Date: 
Contact_Date: 1/15/2010 2:12:45 PM
Type: TELEPHONE
Interaction_Type: COMPLAINT
CallID: 

Consumer_Issue: Caller wanted to express his dissatisfaction for the new scanning process.
ResolutionSummary: Advised caller that his concerns have been heard.
ResolutionSummary_Extended: Advised caller that his concerns have been heard.
Consumer_Issue: Caller feels as though sexually active screeners can use this technology (whole body imaging) inappropriately.
ResolutionSummary: Advised caller that her concern has been notated.
ResolutionSummary_Extended: Advised caller that her concern has been notated.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Secondary Screening - General, Allowance of Acceptable Items - Knitting/Crochet Hooks, Allowance of Acceptable Items - Food/Beverages,
AdditionalNotes: Also caller asked if she would be able to video record while going through checkpoint. Also caller asked about carrying crochet hooks. Also caller asked what is TSA's policy for traveling with food. Advised caller that prior to date of travel to contact TCC to obtain clearance from CSM in order to be able to video record while going through checkpoint. Explained that crochet hooks are permitted in carry-on. Provided caller with 3-1-1 information for traveling with food and advised caller that solid food will be permitted through the checkpoint.
Consumer Issue: Caller stated that he does not agree with the body imaging machine
Resolution Summary: Informed caller that his concerns have been noted
Resolution Summary Extended: Informed caller that his concerns have been noted
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Airline:
Incident Date: 1/15/2010 2:38:00 PM
Contact Date: 1/15/2010 2:33:11 PM
Type: TELEPHONE
Interaction Type: COMPLAINT
Call ID:

### TSA ADHOC Query Results

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>MsgID:</td>
<td>100110077720100115</td>
</tr>
<tr>
<td>CustName:</td>
<td></td>
</tr>
<tr>
<td>CustAdd:</td>
<td></td>
</tr>
<tr>
<td>EmailAddress:</td>
<td></td>
</tr>
<tr>
<td>Telephone:</td>
<td>***</td>
</tr>
<tr>
<td>Fax:</td>
<td>***</td>
</tr>
<tr>
<td>HoldDateTime:</td>
<td></td>
</tr>
<tr>
<td>ProcessedDateTime:</td>
<td></td>
</tr>
<tr>
<td>TalismaDateTime:</td>
<td>1/15/2010 3:08:57 PM</td>
</tr>
<tr>
<td>FromDateTime:</td>
<td></td>
</tr>
<tr>
<td>Flag:</td>
<td></td>
</tr>
<tr>
<td>Status:</td>
<td>CLOSED</td>
</tr>
<tr>
<td>Consumer_Issue:</td>
<td>Caller called into TCC to voice his opinion about the Whole Body Imaging, Millimeter wave or Backscatter technology. Caller stated that the full body technology is an infringement on his personal rights.</td>
</tr>
<tr>
<td>ResolutionSummary:</td>
<td>Advised caller that his comments will be noted.</td>
</tr>
<tr>
<td>ResolutionSummary_Extended:</td>
<td>Advised caller that his comments will be noted.</td>
</tr>
<tr>
<td>SubjectCategory:</td>
<td>Whole Body Imaging / Backscatter / Millimeter Wave</td>
</tr>
<tr>
<td>SubjectCategory_Extended:</td>
<td>Whole Body Imaging / Backscatter / Millimeter Wave,</td>
</tr>
<tr>
<td>Airport:</td>
<td></td>
</tr>
<tr>
<td>NTUser:</td>
<td></td>
</tr>
<tr>
<td>ClosedDateTime:</td>
<td>1/15/2010 3:09:29 PM</td>
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<td>From_TSOC:</td>
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</tr>
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<td>Return_Comment:</td>
<td></td>
</tr>
<tr>
<td>Airport_Extended:</td>
<td></td>
</tr>
<tr>
<td>Airline_Extended:</td>
<td></td>
</tr>
<tr>
<td>AdditionalNotes:</td>
<td>Caller suggested for there to be security by the airline and not TSA.</td>
</tr>
<tr>
<td>MsgSubject:</td>
<td></td>
</tr>
<tr>
<td>MsgBody:</td>
<td></td>
</tr>
</tbody>
</table>
TSA ADHOC Query Results

MsgID: 100110101620100115
CustName: Unknown Unknown
CustAdd: EmailAddress:
Telephone:
Fax: 

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/15/2010 3:41:16 PM
FromDateTime:
Flag:
Status: CLOSED

Consumer_Issue: Caller stated that she oppose the full body scanner and she hung up.
ResolutionSummary: No further data was captured.
ResolutionSummary_Extended: No further data was captured.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: NTUser: 
ClosedDateTime: 1/15/2010 3:41:18 PM
ReceivedDateTime: To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MsgSubject:
MsgBody:
TSA ADHOC Query Results

Consumer_Issue: Caller wants to object to the full body scanners.
ResolutionSummary: Explained to caller that she can request for a pat down inspection or to walk thru the metal detectors if she doesn't feel comfortable with going through the body scanner.
ResolutionSummary_Extended: Explained to caller that she can request for a pat down inspection or to walk thru the metal detectors if she doesn't feel comfortable with going through the body scanner.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Allowance of Acceptable Items-Permitted/Prohibited,
Consumer_Issue: Caller wanted to let us know he objected to the body scanners.
ResolutionSummary: Informed caller that his complaint will be noted.
ResolutionSummary_Extended: Informed caller that his complaint will be noted.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes: Caller did not wish to provide a contact number.
MsgSubject:
MsgBody:
Consumer_Issue: Caller stated he will never fly again if this full body scanner is implemented,
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
TSA ADHOC Query Results

MsgID: 100110230520100115
CustName: Unknown Unknown
CustAdd: 
EmailAddress: 
Telephone: 
Fax: 

HoldDateTime: 
ProcessedDateTime: 
TallismaDateTime: 1/15/2010 6:25:17 PM
FromDateTime: 
Flag: 
Status: CLOSED

Consumer_Issue: Caller stated it is ridiculous that TSA wants to implement the full body scanners,
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or electronic wandling. Please contact representatives if she doesn't want it passed into legislation
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or electronic wandling. Please contact representatives if she doesn't want it passed into legislation
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: 
NTUser: 
ClosedDateTime: 1/15/2010 6:28:31 PM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes: Customer declined contact information
MsgSubject: 
MsgBody: 
Consumer_Issue: Caller wanted to protest the whole body scanning machine,
ResolutionSummary: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
ResolutionSummary_Extended: Advised caller they have the option to choose a pat-down inspection, or if available, walk-thru metal detector at the airport screening checkpoint.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Consumer_Issue: Caller wanted to express his disagreement about the whole body imaging machine.
ResolutionSummary: Informed caller that their suggestions have been notated and will be forwarded to the appropriate dept. Also advised caller to go to the TSA website under business opportunities and they could also email in their suggestions.
ResolutionSummary_Extended: Informed caller that their suggestions have been notated and will be forwarded to the appropriate dept. Also advised caller to go to the TSA website under business opportunities and they could also email in their suggestions.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions,
Consumer_Issue: Caller wanted to report that she disapprove of the whole body imaging machine and to eliminated the agency.

ResolutionSummary: Advised caller that I will note her comments and concerns.

ResolutionSummary_Extended: Advised caller that I will note her comments and concerns.

SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave

SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Consumer_Issue: Caller stated that he is disgusted about the whole body imaging machine and feels that TSA should cease using the body imagers.
ResolutionSummary: Listened to callers concerns, caller disconnected call after stating his concerns.
ResolutionSummary_Extended: Listened to callers concerns, caller disconnected call after stating his concerns.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
Consumer_Issue: Caller has concerns about Whole Body Imaging and its inability to see in body cavities.
ResolutionSummary: Informed caller of the backscatter imaging process and advise caller that his concern has been noted.
ResolutionSummary_Extended: Informed caller of the backscatter imaging process and advise caller that his concern has been noted.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,
TSA ADHOC Query Results

MsgID: 588820
CustName: [redacted]
EmailAddress: [redacted]@yahoo.com
Telephone:
Fax:

Consumer_Issue: ISSUE,
ResolutionSummary: TCC COMMENT REPLY
ResolutionSummary_Extended: TCC COMMENT REPLY,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions,

Airport: [redacted]
NTUser: [redacted]
ClosedDateTime: 1/17/2010 12:05:44 PM
ReceivedDateTime:
To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes: MsgSubject: No full body scans
MsgBody: We as a family will NEVER travel an airline again if we are to be scanned via full body scanners. Please stop this craziness.

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/15/2010 7:54:58 PM
FromDateTime: 1/15/2010 12:34:28 PM
Flag:
Status: CLOSED

Airline:
Incident_Date: 1/17/2010 12:05:26 PM
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:
TSA ADHOC Query Results

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [redacted]
ClosedDateTime: 1/20/2010 3:38:01 PM
To_TSOC:
From_TSOC:
Return_Comment:
Airline_Extended:
Airline:
Incident_Date: 1/20/2010 3:37:41 PM
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:

AdditionalNotes:
MsgSubject: how dare you!!
MsgBody: How DUMB do you think we are. You will hear from the American people. Go see through the clothes of the ones who are IMPORTING the bombs. Name one airliner bomber that came from the U.S. to blow up something in the U.S. or another country. All came from outside the United States! But of course you know this
TSA ADHOC Query Results

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

AdditionalNotes:
MsgSubject: I am a 67-year old white female, born in the United States -- 6 generations American -- and I fly frequently, and I have found airport security to be more-than-invasive enough, including one instance in which even my wallet was searched. I am absolutely, positively against the invasive full-body scans being considered by your agency in the name of "national security". I urge you to focus on those most apt to commit acts of terrorism, rather than the millions of innocent Americans who fly to/from everyday places for various everyday reasons. Subject those flying from Yemen or Iraq or similar terrorist-breeding ground places, like the "underwear bomber", to full-body scans -- I give you my blessings to do so. 

ReceivedDateTime: 1/16/2010 11:18:02 PM 
To_TSOC:  
From_TSOC:  
Return_Comment:  
Airline_Extended:  
Airline: 
Incident_Date: 1/20/2010 5:48:43 PM 
Type: EMAIL 
Interaction_Type: COMPLAINT 
CallID: 

TSA ADHOC Query Results

MsgID: 590809
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport:
NTUser: [Redacted]
ClosedDateTime: 1/20/2010 4:43:19 PM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes:
MsgSubject: X-RAVING PEOPLE
MsgBody: PLEASE DO NOT PUT PEOPLE UNDER THE X-RAY MACHINE TO SEE IF THEY ARE CARRYING A BOMB. I WOULD THINK GOING THROUGH PROCEDURES YOU HAVE NOW WOULD GIVE YOU ENOUGH INFO. PERHAPS YOU SHOULD CHECK WITH ISRAEL AND FIND OUT WHAT THEY DO - THEIR PROCEDURES ARE VERY GOOD AND THEY REALLY KNOW HOW TO CHECK PEOPLE OUT.
TSA ADHOC Query Results

MsgID: 590888
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/21/2010 3:28:51 PM
ReceivedDateTime: 1/21/2010 3:28:51 PM
To_TSO:
From_TSO:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MsgSubject: full body scans
MsgBody: I am most definitely against full body scans because flying is something I have to do to see my family but mostly because there are many other ways, just ask EL AL Airlines. Hey if you can't get it done, don't hesitate to ask someone who is and much better!

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/18/2010 2:24:18 PM
FromDateTime: 1/17/2010 10:19:26 PM
Flag:
Status: CLOSED

Airline:
Incident_Date:
Contact_Date: 1/21/2010 3:27:44 PM
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:
TSA ADHOC Query Results

MsgID: 590986  
CustName: [Redacted]  
EmailAddress: [Redacted]  
Telephone: [Redacted]  
Fax: [Redacted]

Consumer_Issue: ISSUE,  
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE  
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,  
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave  
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]  
ClosedDateTime: 1/21/2010 5:02:21 PM  
ReceivedDateTime:  
To_TSOC:  
From_TSOC:  
Return_Comment:  
Airline_Extended:  
Airline: [Redacted]

AdditionalNotes:  
MsgSubject: Full body scans  
MsgBody: I don't agree with your approach in checking for dangerous items prior to flights of airlines with full body scans. I agree with what Benjamin Franklin said, "Those who give up essential liberty to purchase a little temporary safety deserve neither liberty nor safety." Use common sense in checking for contraband can go a long way towards safety. Sincerely,
Add Hton Notes: New regulations for airport screening

MsgSubject: RE: New regulations for airport screening

MsgBody: Thank you for your reply. However, I am still very uncomfortable with this procedure, including "pat downs." Your comment about the imaging being voluntary is a stretch of the definition of voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or no comment about the imaging being voluntary. It's either screening, pat down, or

Airline:
Incident_Date: 1/21/2010 3:26:24 PM
Type: EMAIL
Interaction_Type: INFORMATION REQUEST
CallID:

SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave

airport screening &lt;&lt;#427013-546449#&gt;&gt;  Thank you for your email message concerning the Transportation Security Administration’s (TSA) deployment of whole body imaging technology. Ongoing threats to aviation security require that certain security measures be undertaken. The Supreme Court has held that administrative searches are reasonable to undertake without first obtaining search warrants. Airport checkpoint searches are administrative (or "special needs") searches. Several federal appellate courts have held that airport screening searches are reasonable, in that they appropriately balance the privacy interests of citizens against the compelling goal of protecting the traveling public. While all passengers must submit to an administrative search to gain access to an aircraft, TSA’s policy is to afford passengers professional and courteous treatment with dignity and respect. Whole body imaging provides TSA with a means of detecting a wide variety of threats, including suicide vests and Improvised Explosive Devices (IEDs) that are hidden under individuals’ clothing and that may not be detected during metal-detection screening. TSA is sensitive to passengers’ concerns about protecting their privacy as it relates to the security screening process, and in particular the use of whole body imaging technology. To date, TSA has used whole body imaging on a purely voluntary basis as an alternative to a pat-down inspection. Passengers who have been identified for screening with whole body imaging may opt for a pat-down instead, if that is their preference. In addition to effectiveness and suitability assessments of the whole body imaging technology, TSA is examining operational issues associated with the technology, including efficiency, privacy considerations, training, safety of use, and perceptions by the traveling public. TSA has established rigorous controls to ensure privacy during whole body imaging screening. The Transportation Security Officer (TSO) attending the passenger will not view the image, while a second TSO will view the image in a separate, remote location and will not be able to view the passenger. No cameras, cellular telephones, or other devices capable of capturing an image are permitted in the image viewing area. The image cannot be stored, transmitted, or printed and is permanently deleted after each passenger has been screened. We have worked very hard to address privacy concerns while testing whole body imaging technology. We believe that whole body imaging technology will be an effective tool in detecting terrorist threats. We look forward to continued public dialogue as we assess the effectiveness of the technology in the airport setting. We encourage you to visit our website at <http://www.tsa.gov/> www.tsa.gov for additional information about TSA. We continue to add new information and encourage you to check the website frequently for updated information.  TSA Contact Center  --  Original Message  --  From: [redacted]  Received: 1/15/10 7:58:15 PM EST  To: "TSA Contact Center" <TSA-ContactCenter@dhs.gov>  Subject: New regulations for airport screening  I am appalled at the ridiculous plans for full body screening that invades our bodily privacy, as well as the "pat down" searching to be implemented that is targeting the routine business and vacationing travelers. It would make more sense to be cautious and observant of suspicious characters, most especially those without proper I.D., one-way bookings, no luggage whether U.S. citizens or foreigners and to keep track of those that are or should be on any "watch lists." Head and face coverings simply should not be allowed. This would certainly save time, money and effort and allow for proper screening of questionable persons to take place. Benjamin Franklin said, "Those who give up essential liberty to purchase a little temporary safety deserve neither liberty nor safety." Americans demand our privacy and all our other freedoms be secured and protected. I firmly believe the government should not be handling the screenings and it be turned over to a private entity.  

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------ TCC Control Number: ------ &lt;&lt;#427013-546449#&gt;&gt;
TSA ADHOC Query Results

MsgID: 591197
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: 

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/21/2010 4:40:59 PM
ReceivedDateTime: 
To_TSO: 
From_TSO: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes:
MsgSubject: Body scanners invasive
MsgBody: I am angry about the ever increasing methods the TSA is using at the airports to harass passengers. Whenever someone tries some new way to kill us, the TSA comes up with an impressive list of new ways to embarrass and harass the passengers. Here is an analogy: Two three year olds are looking for Easter egg. One finds one, so the other one looks in the same place the first child found one. But the first child keeps finding eggs in NEW places. Get it? Someone tries to blow up passengers with explosive underwear, so the TSA is now checking all our underwear.... STUPIDI You can't catch them. They will always come up with something NEW. Stop this nonsense which has ruined travel for Americans. [Redacted] CA
TSA ADHOC Query Results

MsgID: 591282
CustName: [redacted]
CustAdd: [redacted]
EmailAddress: [redacted]
Telephone: [redacted]
Fax: [redacted]

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [redacted]
NTUser: [redacted]
ClosedDateTime: 1/21/2010 4:57:45 PM
ReceivedDateTime: 
To_TSOC: [redacted]
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes:
MsgSubject: No to body Scanners
MsgBody: We absolutely do not under any circumstances want body scanners to be part of screening to fly. Please look to profiling as is done in Israel

HoldDateTime: 
ProcessedDateTime: 
TalismanDateTime: 1/18/2010 7:50:49 PM
FromDateTime: 1/18/2010 3:14:23 PM
Flag:
Status: CLOSED

Airline:
Incident_Date: 
Contact_Date: 1/21/2010 4:57:31 PM
Type: EMAIL
Interaction_Type: INFORMATION REQUEST
CallID:
TSA ADHOC Query Results

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/21/2010 4:58:20 PM
ReceivedDateTime: 
To_TSOC:  
From_TSOC: 
Return_Comment:  
Airport_Extended:  
Airline_Extended:  

Flag: Status: CLOSED

HoldDateTime:
ProcessedDateTime: 
TalismaDateTime: 1/18/2010 7:51:33 PM
FromDateTime: 1/18/2010 4:18:38 PM

Type: EMAIL
Interaction_Type: INFORMATION REQUEST
CallID:

AdditionalNotes:
MsgSubject: No to full body scanners!
MsgBody: Full body scanners are stripping us of our liberties. Reconsider!! Benjamin Franklin said, "Those who give up essential liberty to purchase a little temporary safety deserve neither liberty nor safety."
TSA ADHOC Query Results

HoldDateTime: 1/18/2010 7:51:45 PM
ProcessedDateTime: 1/18/2010 4:30:43 PM
TalismaDateTime: 1/18/2010 7:51:45 PM
FromDateTime: 1/18/2010 4:30:43 PM
Flag:
Status: CLOSED

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport:
NTUser:
ClosedDateTime: 1/21/2010 6:00:09 PM
ReceivedDateTime:
To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MsgSubject: Anti-Terrorism Efforts
MsgBody: Please Concentrate Your Anti-Terrorism Efforts Towards Obvious Risk Hazards! Stop Harassing US Citizens, Grandmas & Children! Although "Politically Incorrect" A Little "Racial Profiling" Would Go A Long Way Here! As For Us We Will Not Be Flying Anytime Soon!!
TSA ADHOC Query Results

MsgID: 591389
CustName: [redacted]
CustAdd: [redacted]
EmailAddress: [redacted]
Telephone: [redacted]
Fax:

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/18/2010 7:52:14 PM
FromDateTime: 1/18/2010 5:15:40 PM
Flag:
Status: CLOSED

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [redacted]
NTUser: [redacted]
ClosedDateTime: 1/21/2010 5:15:08 PM
ReceivedDateTime:
To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MsgSubject: Full-Body Scanners
MsgBody: Dear DHS, Please take these new full-body scanners out of commission immediately. Thanks,
TSA ADHOC Query Results

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airline:
Incident_Date: 1/22/2010 2:45:12 AM
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:

AdditionalNotes:
MsgSubject: Comment...
MsgBody: If you think Americans will use airplanes for travel after you implement this full bodied x-ray BS, you all are a bunch of idiots and you got another thing comin'. DON'T DO IT!!!
Dear TSA,

As a law-abiding American Citizen, I'd like to express my disgust with your latest pushes for violating new security limits at airports. It is unjust, uncouth, uncivilized and unconstitutional for your agency to be pushing such measures to make up for your own failures. If my opinion counts for anything to you, I'd like to respectfully voice my disagreement with your new security policies. Thank you.

[Message Body]

Sincerely,

[Name Redacted]
TSA ADHOC Query Results

MsgID: 591803
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]
Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/22/2010 2:46:49 AM
ReceivedDateTime: [Redacted]
To_TSOC: [Redacted]
From_TSOC: [Redacted]
Return_Comment: [Redacted]
Airport_Extended: [Redacted]
Airline_Extended: [Redacted]

AdditionalNotes:

MsgSubject: full body scanners
MsgBody: I am against the use of full body scanners for the general flying public. It would serve no purpose other than harassing the law abiding flying public. Most of the new rules being suggested are crazy. We need to profile the people getting on our aircraft who fit the description of the terrorist who have caused havoc in the past, not old people and families on vacation.

Thank you,
TSA ADHOC Query Results

MsgID: 591894
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/19/2010 7:49:36 PM
FromDateTime: 1/19/2010 1:45:57 PM
Flag:
Status: CLOSED

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
Airport_Extended: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/22/2010 2:50:45 AM
ReceivedDateTime: [Redacted]
From_TSOC: [Redacted]
To_TSOC: [Redacted]
Contact_Date: 1/22/2010 2:50:24 AM
Return_Comment: [Redacted]
Airline: [Redacted]
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:

AdditionalNotes:

MsgSubject: Big Brother Body Body Scans
MsgBody: As a private citizen who flies frequently I oppose the intrusion of my right to fly with this new proposed protocol to body search in addition to the other things we must do to get on a plane. Flying is no longer a pleasure and is the only option because I live so far away from my destinations. Americans are compliant in general but I believe if this new procedure is challenged in court, it will be found to be unconstitutional because the majority of the people flying are not suspicous characters and there continue to be other ways that security can be maintained. If every flight we take is with the anticipation of a terrorist attack, then many people will opt to stay home as is already evidenced by lower numbers of people flying and the financial difficulties the airline industry is having. Today I feel less secure flying than twenty years ago and it is mainly because of the harassment, however subtle, I must endure in order to get where I need to go. Also I pray that by writing this letter as an expression of my concern that I will not be put on a risk list which will further slow my processing at the
MsgID: 592344
CustName: Unknown Unknown
CustAdd: 
EmailAddress: [Redacted]
Telephone: 
Fax: [Redacted]

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/20/2010 5:12:39 PM [Redacted]
ReceivedDateTime: To_TSOC:
From_TSOC:
Return_Comment: 
Airport_Extended: 
Airline_Extended: [Redacted]

AdditionalNotes:
MsgSubject: no body scans /bad idea/ to costly for reward
MsgBody: the terrorist will get around this too. Better to connect the dots and don't allow these folks to fly. Don't give them a visa. Put the money into intelligence and profile and use dogs

HoldDateTime: 
ProcessedDateTime: 
TalismaDateTime: 1/20/2010 12:36:09 PM
FromDate: 1/20/2010 9:32:28 AM
Flag: 
Status: CLOSED

Airline: 
Incident_Date: 
Contact_Date: 1/20/2010 5:12:16 PM
Type: EMAIL
Interaction_Type: COMPLAINT
CallID:
Dear Sir/Madam,

Body scanners are disgusting policy for the decent people of USA and aboard. Do your job diligently when giving boarding card and issuing tickets, not through body scanners. It's also ineffective.

Closed Date: 1/21/2010 5:19:46 PM

Additional Notes:
- Body scanners are disgusting policy for the decent people of USA and aboard. Do your job diligently when giving boarding card and issuing tickets, not through body scanners. It's also ineffective.

TSA ADHOC Query Results

HoldDateTime:
ProcessedDateTime:
TalismaDateTime: 1/20/2010 12:36:51 PM
FromDateTime: 1/20/2010 10:59:19 AM
Flag:
Status: CLOSED

Consumer_Issue: ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [redacted]
NTUse: [redacted]
ClosedDateTime: 1/21/2010 5:19:46 PM
ReceivedDateTime:
To_TSOC:
From_TSOC:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:

MsgSubject: AIRPORT SECURITY
MsgBody: DEAR SIR/MADAM: BODY SCANNERS ARE DISGUSTING POLICY FOR THE DECENT PEOPLE OF USA AND ABOARD, DO YOUR JOB WELL WHEN GIVING BOARDING CARD AND ISSUEING TICKETS, NOT THROUGH BODY SCANNERS. ITS ALSO INEFFECTIVE.
TSA ADHOC Query Results

MsgID: 592978
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: [Redacted]
NTUser: [Redacted]
ClosedDateTime: 1/22/2010 1:18:00 AM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes: We don't need no steenking full-body scanners!
MsgSubject: Dear Sir or Madam: Trying to get all airline passengers to go through a full-body scanner, be they 80-year-old grandmothers or 8-year-old kids, is an extremist measure. As Congressman Jason Chaffetz said on FOX News Channel, this extreme measure can be saved for people who send up red flags with the other security measures. Profile every 8-year-old kid with these machines, and every kid-diddler will be signing up for your job openings. How about letting the passengers be armed for a change, so that anybody who tries to set his underwear on fire ends up with a hole in his head (gun) or a gaping mouth in his neck (knife) instead of in a Federal courthouse. Those movie scenarios of some dumb passenger blowing out the cabin pressure with one shot through the wall of the plane are overrated and inaccurate. To prevent some idiot from shooting innocent fellow passengers half-cocked, how about lobbying Congress to provide for arming and disciplining the militia (that is, us), so that more people can handle firearms competently. Sincerely, [Redacted]
Message ID: 593082
Customer Name: Unknown
Email Address: 
Telephone: 
Fax: 

Consumer Issue: ISSUE,
Resolution Summary: TCC COMMENT REPLY
Resolution Summary Extended: TCC COMMENT REPLY,
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions,

Airport: 
NT User: 
Closed Date Time: 1/23/2010 2:50:20 PM
Received Date Time: 
To_TSO: 
From TSO: 
Return Comment: 
Airline Extended: 
Airline: 
Incident Date: 
Contact Date: 1/23/2010 2:49:43 PM
Type: EMAIL
Interaction Type: INFORMATION REQUEST
Call ID: 

Additional Notes:
Msg Subject: body scanners
Msg Body: If you people are going to use these machines, you had better combine a policy of specific profiling. This should not be used randomly just to appease liberals and a minority population.
TSA ADHOC Query Results

MsgID: 593373
CustName: [Redacted]
CustAdd: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave

Airport: [Redacted]
NTUSe: [Redacted]
ClosedDateTime: 1/25/2010 6:44:16 PM
ReceivedDateTime: 
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: 
Airline_Extended: 

AdditionalNotes:
MsgSubject: re: full body scanners
MsgBody: You lied again! You said the scans would not be stored and the machines did not have the capability to send the pictures. Untrue the manufacturer said they have storage capability and you will send. Its the ole camel in the tent story. Give a man an inch and he will take a mile. This is just another scam to sell machines to airports which will be closed down the road anyway. Airlines are already suffering and this will put them out of business. TSA are stupid they don't know what they are doing. A man with a crotch bomb can get on a plane and a old lady in a wheel chair or a baby is patted down here. Its a joke and quite indicative that Security everywhere is out of touch with reality. These are planned executed false flags to get an agenda going. There are no terrorists only people in governments that need to create a problem to get a reaction to get to the solution. The real terrorists are those who have the power to create them say CIA, ALCIA QUIDA, MI 6, MOSSAD ETC. We do not believe anymore so many lies in fact 99% lies have been told to us and we finally woke up and found out that we do not need to
fear anymore we are enlightened and expect our stupid government to pull another pearl harbor (false flag event soon) for they are losing credibility and are scared silly of how to keep control over us. The NWO will fail, globalization will fail (as soon as nations really feel the pain, the EU will fall apart and will go back to their own currencies, the U.S will not form a North American Union. Canadians and U.S. citizens will not go there, Mexico is so dumbed down they probably don't even know about the plan but those that do don't want it either. Our power is growing and will continue to grow so watch out we are watching
TSA ADHOC Query Results

TicketID: $89065

Consumer_Issue: ISSUE
ResolutionSummary: Thank You Response
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave

Airport:

AdditionalNotes:

Hi! I am all for body scan at airports... For safety's sake 1, and my family are all for body scan of any type. Anyone who would object to this must not fly.

Thank you.
TSA ADHOC Query Results

Message ID: 5809485
CaseName: 
CaseAdd.: 
EmailAddress: 
Telephones: 
Fax: 

Consumer_Issue: ISSUE
ResolutionSummary: Thank You Response, 
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectExtended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: 
NTU: 
ClosedDateTime: 1/19/2010 11:37:01 AM
ReceivedDateTime: 
To: TSO:
From_TSO:
ReturnComment:
Airport_Extended:
Airline_Extended:

AdditionalNotes:
MailSubject: Disappointed
MailBody: To Whom It May Concern: I am very disappointed at your decision to initiate full body scans at airports. All the silly security measures you have taken up until now have only made traveling difficult for most of us, but you have not been able to stop the real terrorists. You will not stop the terrorists with full body scans either. But you will invade our privacy, for the sole reason of creating a jobs for yourselves. Shame on you. I will support any and all organizations with my money who fight you. Regards, [Name] Chicago, IL.
TSA ADHOC Query Results

Consumer_Issue: ISSUE, ISSUE, ISSUE, ISSUE, ISSUE, ISSUE, ISSUE
ResolutionSummary: Thank You Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave, Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions, Shoe Screening Policy.
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions, Shoe Screening Policy.

Airport: [Redacted]
ClosedDateTime: 1/19/2010 11:43:56 AM
ReceivedDateTime: [Redacted]
To_TSO:
From_TSO:
Return_Comment: 
Airline_Extended: 
ProcessID: 569162
CreatedDateTime: 1/19/2010 11:43:56 AM

ResolutionSummary_Extended: Thank You Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response, WHOLE BODY IMAGING RESPONSE, PWO Shoe Scanning Response.
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave, Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions, Shoe Screening Policy.
SubjectCategory_Extended_2: Whole Body Imaging / Backscatter / Millimeter Wave, Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions, Shoe Screening Policy.

AdditionalNotes: Merged two or more responses.
MsgBody: Dear TSA, I object strongly to the following procedures at airport screening. Scans by electronic device to produce a visual images of a persons nude body, Shoe removal. There are two procedures that I particularly object to. Please cease from these practices. Please do not implement them further. I have additional grievance with the manner in which the federal government has involved itself in security matters. There is no substantial constitutional basis that gives any branch of federal government this mandate. As such, I do not support any further actions by TSA airport screeners in the manner conducted post 9/11. I actively call out my elected officials to change TSA policy and procedure. I adhere to the mortal purpose of the US Constitution and all just law, both in word and tradition. Thank you.

San Diego, California
**TSA ADHOC Query Results**

<table>
<thead>
<tr>
<th>MsgID:</th>
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</thead>
<tbody>
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<td>Fax:</td>
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<tr>
<td>Consumer Issue:</td>
<td>ISSUE</td>
</tr>
<tr>
<td>Subject Category:</td>
<td>Whole Body Imaging / Backscatter / Millimeter Wave</td>
</tr>
<tr>
<td>Subject Category, Extended:</td>
<td>Whole Body Imaging / Backscatter / Millimeter Wave, Suggestions</td>
</tr>
<tr>
<td>HoldDateTime:</td>
<td></td>
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<tr>
<td>ProcessedDateTime:</td>
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<td>Flag:</td>
<td></td>
</tr>
<tr>
<td>Status:</td>
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</tr>
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</table>

Aircraft:  
Incident Date: 1/19/2010 12:15:02 PM  
Contact Date: 1/19/2010 12:14:36 PM  
Type: EMAIL  
Interaction Type: INFORMATION REQUEST  
CallID:  

Additional Notes:  
MsgSubject: Full Body Scans  
MsgBody: I am a voter and tax payer. My husband is a frequent business flier. I adamantly oppose the use of the full body scan in airports. I believe there is much room for abuse with this technology with little payback. A major loss of our civil liberty without a great gain in safety. I believe what Benjamin Franklin said is true "Those who give up essential liberty to purchase a little temporary safety deserve neither liberty nor safety." Sincerely,
TSA ADHOC Query Results

Message ID: S88407
Customer ID: [Redacted]
Customer Address: [Redacted]
Customer Telephone: [Redacted]
Customer Fax: [Redacted]

Consumer Issue: ISSUE
Resolution Summary: Thank You Response
Resolution Summary Extended: Thank You Response
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category Extended: Whole Body Imaging / Backscatter / Millimeter Wave

Airport: [Redacted]
Close Date/Time: 1/19/2010 11:00:00 PM
Resolved Date/Time: [Redacted]
To: [Redacted]
From: [Redacted]
Return Comment: [Redacted]
Airport_Extended: [Redacted]
Airline_Extended: [Redacted]

Additional Notes:
Message Subject: Stupid
Message Body: Full body searches, talk about stupid, what next? How about letting us good citizens that have concealed hand guns permits take our guns on board, guaranteed that would end this crap. Why is it that after something like this happens we come up with these stupid searches, the terrorist will just come up with a new way. We need profiling now.
<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
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</thead>
<tbody>
<tr>
<td>MSGID</td>
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<td>Telephone</td>
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<tr>
<td>From, TSOCC</td>
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<td>Incident_Date</td>
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<tr>
<td>Status</td>
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</tr>
<tr>
<td>MSG Subject</td>
<td>Re: Full Body Scan</td>
</tr>
<tr>
<td>MSG Body</td>
<td>I object to the continued invasive nature of TSA's efforts to combat terrorism. Resources are limited. The political correctness assumptions that everyone is a potential terrorist and that limited resources will be applied to screen everyone is absurd and will cost lives. PROFILE, PROFILE, PROFILE! Why hasn't TSA utilized this resource saving technique for fear of offending someone defies reason. I have witnessed pat-downs and random pulling of people who, at a glance--elderly men and women, single women with small children, etc., etc.—are not potential terrorists. The continued diversion of resources to such things as full body scans for all travelers it, again, a waste of limited resources. PROFILE, PROFILE, PROFILE! Political correctness has absolutely no place with the dangers that are presented and will be the undoing of this nation.</td>
</tr>
</tbody>
</table>

**TSA ADHOC Query Results**
TSA ADHOC Query Results

MsgID: 390149
CustName: [REDACTED]
CustAddr: [REDACTED]
EmailAddress: [REDACTED]
Fax: [REDACTED]

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave

UpdDateTime: 1/20/2010 2:11:04 PM
ReceivedDateTime: 1/20/2010 2:10:51 PM
To: TSOIC
From: TSOIC
Contact_Name: [REDACTED]
Contact_Date: 1/20/2010 2:10:51 PM
Interaction_Type: COMPLAINT

AdditionalNotes:

AddlNotes: Full body scan

MsgBody: Just want to express my opposition to the body scan system proposed by [REDACTED]. You must find a better way to scan people. [REDACTED]
Sisters Of
Consumer_Issue: ISSUE, ISSUE,
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE,
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave,
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave.

TSA ADHOC Query Results

MessageID: 509152
Username: [redacted]
EmailAddress: [redacted]

HoldDateTime: 1/17/2010 1:13:22 PM
TakedownDateTime: 1/17/2010 1:13:22 PM
FromDateTime: 1/16/2010 12:34:24 PM
Flag: Status: CLOSED

Involuntary

AdditionalNotes:

Airline:
Incident_Date:
Contact_Datas:
Type: EMAIL
Interaction_Type: COMPLAINT

CharID:

Involuntary

AdditionalNotes:

Airport:
NMTIME: [redacted]
ClosedDateTime: 1/20/2010 2:19:26 PM
ReceivedDateTime: [redacted]

From_TSO:
Return_Comment:
Airport_Extended:
Airline_Extended:

AdditionanNotes:

MessageID: full body scan, we already have enough measures in place to minimize the risk. If I want to totally
eliminate the risk, I would take a bus.
TSA ADHOC Query Results

Message ID: 590151
Customer Name: [redacted]
Customer ID: [redacted]
Email Address: [redacted]
Telephone: [redacted]
Fax: 

Consumer Issue: ISSUE.
Resolution Summary: WRITE-IN CAMPAIGN RESPONSE.
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave.

Airport: [redacted]
Closed Date/Time: 1/20/2010 3:06:43 PM
Received Date/Time: 
To: TSDC
From: TSDC
Return Comment:
Airport Extended:
Airline Extended:

Additional Notes:
MsgSubject: virtual "peeping toms" in the "name" of national security.
MsgBody: To whom it May Concern: What are you thinking? Where is the proof that viewing people in your proposed manner would stop terrorists? People might just curtail their flying. What would that do to the airline industry and all related industries including your job? Oh yes, you are union. There's another subject. You are stamping on our constitutional rights without any proof that what you propose would work. Why don't you use dogs? Why don't you profile the ethnic people who actually do these murders. Americans who have participated have changed their names to that ethnicity. The world is laughing at you. Everyone knows we have the most inconvenient yet the most ineffective security system in the world. Get a clue!!!!

CallID: [redacted]
TSA ADHOC Query Results

MessageID: 590185
Customer: [Redacted]
EmailAddress: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE.
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE.
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airline: [Redacted]
NYC: [Redacted]
ClosedDateTime: 1/26/2010 3:08:45 PM
ReceivedDateTime: 1/26/2010 3:08:45 PM
To_TSOC: [Redacted]
From_TSOC: [Redacted]
ReturnComment: [Redacted]
Airline_Extended: [Redacted]

AdditionalNotes:
Message: Full Body Scan
Message: DON'T DO IT!!! Profile the middle east looking, and make them strip while facing guns or waterboard them until certain they are not a risk. Doesn't the TSA remember the ethnic group who are destroying our country. Other than the democratic congress, I mean...
TSA ADHOC Query Results.

MSID: 590188

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_EXTENDED: WRITE-IN CAMPAIGN RESPONSE
Subject: Whole Body Imaging / Backscatter / Millimeter Wave
Airports: N/A
ClosedDateTime: 1/20/2010 3:18:06 PM
TSAID:

AdditionalNotes:

MsgSubject: Body Scanning is not the answer

MailBody: I write in protest of the newly introduced full body scanners. As it obvious to anyone with a brain, the underwear bomber was a CIA plant and CIA accomplished, and was timed to the last minute to somehow make us except this body scanning. Since the body scan would not likely have caught this man, anyway, there is no reason. This is just another step in Global Dominations and loss of personal freedom. We have a Constitution and you are part of its destruction with this practice. STOP bending to pressure from the administration to push its one world agenda through. There are many of us who completely disagree with that whole Zionist plot, and you have no earthly (or otherwise) right to keep full body naked scans of people. And please, quit picking on the elderly. I have seen too many examples of ill-educated TSA employees of color using their demoralization of older whites. American citizens are NOT the terrorists, despite what the NSA or the white house’s puppets might think. The terrorists are our present leaders. Stop fighting against our country’s sovereignty. This will bury the already eroded tourism
TSA ADHOC Query Results

HoldDateTime: 1/17/2010 1:15:54 PM
ToDateTime: 1/16/2010 1:28:35 PM
Subject: Issue: ISSUE
ResolutionSummary: WRITE IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE IN CAMPAIGN RESPONSE
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave
Airline:
NUser: 1/20/2010 3:30:56 PM
ReceivedDateTime: 1/20/2010 3:30:56 PM
To_TSOC: 1/20/2010 3:30:56 PM
From_TSOC: 1/20/2010 3:30:56 PM
Return_Comment: 1/20/2010 3:30:56 PM
Airport: 1/20/2010 3:30:56 PM
Airline_Extended: 1/20/2010 3:30:56 PM
AdditionalNotes:
MsgSubject: Scanning at Airport
MsgBody: I am not in agreement with TSA having the authority to scan individuals that in turn shows their bodies in order to be able to board an airplane. This is carrying things too far. I know that you can come up with a better ideal!
SAllADHOC Query Results

Message ID: S900227
CustID: Unknown
CustName: Unknown
CustEmail: Unknown
Telephone: Unknown
Fax: Unknown

Consumer Issue: ISSUE
Resolution Summary: WRITE-IN CAMPAIGN RESPONSE
Resolution Summary Extended: WRITE-IN CAMPAIGN RESPONSE
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category Extended: Whole Body Imaging / Backscatter / Millimeter Wave

Airport: MTU
MTU User: Unknown
ClosedDateTime: 1/20/2010 3:01:54 PM
ReceivedDateTime: 1/20/2010 3:01:54 PM
To_TSOC: Unknown
From_TSOC: Unknown
Return Comment: Unknown
Airport_Extended: Unknown
Airline_Extended: Unknown

Additional Notes:
MsgSubject: Scanners
MsgBody: Hello please do not implement these scanners there are better ways. I am doing my best not to give up on this country please help reverse the decision making process that puts profits first. I am going to do my part I believe that we all can turn this around but we must do it together. Let's make a new way! Let's bring back honor and love for our jobs. Let's say no to this stuff and work together. Let's make a new way! Let's bring back honor and love for our jobs. The people out there who still believe a new way of doing things is possible. Thank you Sent via BlackBerry from T-Mobile.
TSA ADHOC Query Results

MsgID: 500246

CustName: [Redacted]
CustAdd: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer_Issue: ISSUE
ResolutionSummary: WRITE-IN CAMPAIGN RESPONSE
ResolutionSummary_Extended: WRITE-IN CAMPAIGN RESPONSE
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave

Airport: [Redacted]
FlightNum: [Redacted]
ClosedDateTime: 1/16/2010 2:50:42 PM
HoldDateTime:
ReceivedDateTime: 1/16/2010 2:16:41 PM
From_TSO:
ReturnComment:
Airline_Extended:

AdditionalNotes:

MsgBody: I am against full body scans for passengers. Please profile male Muslims and scan them if they are acting suspicious.
There was plenty of reasons to profile the latest terrorist and he had plenty of red flags that should have made him a suspect without the full body scan.
<table>
<thead>
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<tr>
<td>Consumer Issue</td>
<td>ISSUE, ISSUE</td>
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<tr>
<td>Resolution Summary</td>
<td>Thank You Response</td>
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<tr>
<td>Subject Category</td>
<td>Whole body Imaging / Backscatter / Millimeter Wave</td>
</tr>
<tr>
<td>Subject Category_Extended</td>
<td>Whole body Imaging / Backscatter / Millimeter Wave, Thank You</td>
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<td>Airport</td>
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<td>Close Date Time</td>
<td>1/20/2010 4:03:51 PM</td>
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<tr>
<td>Received Date Time</td>
<td>1/20/2010 4:03:51 PM</td>
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<tr>
<td>Tie to TSOC</td>
<td>To TSOO</td>
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<tr>
<td>Return Comment</td>
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<td>Airport_Extended</td>
<td></td>
</tr>
<tr>
<td>Airline_Extended</td>
<td></td>
</tr>
</tbody>
</table>
| Additional Notes    | Message subject: re: naked body search
Message Body: Jan 16 2010: I have seen a body scan that shows blocked body heat which would happen if you had something under clothing that blocked body heat, but does NOT show naked body!!! Seems like a better idea to me, and is told a costless!!! Thank you |
| Hold Date Time      | 1/17/2010 1:14:46 PM                                                 |
| Processed Date Time | 1/17/2010 1:14:46 PM                                                 |
| From Date Time      | 1/16/2010 3:03:06 PM                                                 |
| Flag                | STATUS: CLOSED                                                       |
| Flight               |                                                      |
| Incident Date       | 1/20/2010 4:03:24 PM                                                 |
| Type                | EMAIL                                                               |
| Interaction Type    | COMPLIMENT                                                          |
| Cell ID             |                                                      |
### TSA AOHO Query Results

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**Consumer_Issue:** ISSUE

**ResolutionSummary:** WRITE-IN CAMPAIGN RESPONSE

**SubjectCategory:** Whole Body Imaging / Backscatter / Millimeter Wave

**Airport:**

**MtgID:** 59279

**HoldDateTime:**

**ProcessDate:** 1/17/2010 1:15:06 PM

**FromDateTime:** 1/16/2010 3:50:07 PM

**Flag:**

**Status:** CLOSED

**ResolutionSummary**

WRITE-IN CAMPAIGN RESPONSE

**SubjectCategory**

Whole Body Imaging / Backscatter / Millimeter Wave

**Airport**

**MsgSubject:** In Re: Naked Body Scans

**MsgBody:** As Congressman Jason Chaffetz (R-UT) said, "Nobody needs to see my wife and kids naked to secure an airplane." I agree with Judge Nap, saying: "Airline travel is safer today because pilots have guns, cockpit doors are like bank vaults, and the passengers have become courageous. All this was done by individuals in the private sector, not by the government, I've said it before and I'll say it again, if the facts were not stripped of our natural rights to keep ourselves safe by keeping and bearing arms 9/11 would never have happened." And Ron Paul: "If we want to diminish the threat of terrorism and fly more safely, we can restore the Second Amendment, hand airline security back to the private sector, and end our government's policy of foreign interventionism." And especially Benjamin Franklin: "Those who give up essential liberty to purchase a little temporary safety deserve neither liberty nor safety."
TSA ADHOC Query Results

MsgID: 590000
Customer: [Redacted]
Email Address: [Redacted]
Telephone: [Redacted]
Fax: [Redacted]

Consumer, Issue: ISSUE,
Resolution Summary: WRITE-IN CAMPAIGN RESPONSE
Subject Category: Whole Body Imaging / Backscatter / Millimeter Wave
Subject Category_Extended: Whole Body Imaging / Backscatter / Millimeter Wave

Airport: [Redacted]
ClosedDateTime: 1/20/2010 2:43:22 PM
ReceivedDateTime: [Redacted]
To: TSOCC
From: TSOCC
Return Comment:
Airline_Extended:

Additional Notes:
MsgSubject: Full body scans at airports
Message: Dear TSA, I think that full body scans at airports are invasive, expensive and ineffective at stopping terrorists.
Please look at how Israeli airports conduct security. They have the safest airports in the most dangerous country in the world and they do not use full body scans but common sense. You are wasting tax payers money, customers are being subjected to needless search missions. Target the Islamic terrorists not the American citizens. Yours truly.
Subject:Suggestions
Name: Ernai I
Email: ********@com
Comments: On May 1, 2009 I had my first experience with the full body scan at the Tulsa airport. I am a professional traveler and have some observations which you might be interested in.

The process takes significantly longer than the current method and the lines were longer and slower. I was asked to remove my belt and put my wallet as well through the x-ray. My wallet was out of my sight for many minutes as I successfully completed the body scan. Process adjustments are obviously required so that individuals personal belongings such as a wallet remain secure during this process.
TSA ADHOC Query Results

MsgID: 466287
CustName: [redacted]
CustAdd: [redacted]
EmailAddress: [redacted]com
Telephone:
Fax:

Consumer_Issue: ISSUE,
ResolutionSummary: Transfer to Responses Needed Mailbox-Email Only
ResolutionSummary_Extended: Transfer to Responses Needed Mailbox-Email Only,
SubjectCategory: Whole Body Imaging / Backscatter / Millimeter Wave
SubjectCategory_Extended: Whole Body Imaging / Backscatter / Millimeter Wave,

Airport: LAS
OpenDate:
ClosedDateTime: 
ReceivedDateTime:
To_TSOC: 
From_TSOC: 
Return_Comment: 
Airport_Extended: LAS Las Vegas, NV, USA - McCarran International Airport,
Airline_Extended:

AdditionalNotes:
MsgSubject: TSA Contact Us: Complaints
MsgBody: THIS GENERATED EMAIL HAS BEEN SENT FROM TSA INTERNET CONTACT US

Name: [redacted] Email: [redacted]com Complaints: My Complaint Is Not Listed Here Flight Info (If applicable. Enter Flight#/Airline/Terminal/Airport/Gate/...): LAS Terminal 2 Comments: I had my first time with the new full body scan yesterday at Terminal 2 LAS. I don't have a problem with the scan itself but with the time it take to get through and and the fact the your carry-ons are left were anyone could pick them up. Your bags are out of your sight for a long time. Anyone could pick up an item and walk off with it. I don't like my bags out of sight at any time. I think this is a VERY poor system as it is now setup.

Thank you