

DiBattiste, Carol

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From: DiBattiste, Carol  
Sent: Wednesday, November 12, 2003 6:45 PM  
To: 'Kelly, Nuala'; Loy, Jim; DiBattiste, Carol; McHale, Stephen  
Cc: Sokolov, Ron; Blank, Tom; Callan, Doug  
Subject: RE: JetBlue Investigation by Privacy Office

Nuala: Sorry for the non-responsiveness on our part. Brian Turmail from TSA Public Affairs has no information in response to your request. Ron, who is Steve's special assistant, is going to check with ONRA asap, as well as our FOIA and Policy shops. He will get back to you.

Carol.

-----Original Message-----

From: Kelly, Nuala [mailto:Nuala.Kelly@DHS.GOV]  
Sent: Wednesday, November 12, 2003 1:37 PM  
To: Loy, Jim; DiBattiste, Carol; McHale, Stephen  
Subject: JetBlue Investigation by Privacy Office

I write to ask for your help in ensuring that we have made a thorough internal review of any documents or personnel with relevance to the JetBlue/DOD incident. I had sent my first inquiry to TSA public affairs, my second to ONRA, but information has not been forthcoming. This is particularly disturbing in light of revelations by JetBlue (to State Attorneys General and others) of TSA memoranda directing the disclosure of the information--we're getting better information from outside than we have from our own folks at this time.

My desire is not to make an example of anyone, but to use this experience as an learning opportunity towards setting appropriate procedures and protocols towards using private-sector information. I wonder if a strongly worded message from you to TSA headquarters employees requesting any documents and information be sent to my office by, perhaps, November 21, might light a fire under some folks?

I'd appreciate your thoughts and your help very much.

Nuala O'Connor Kelly  
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