

From: (b)(6); (b)(7)(C)
Sent: 26 Feb 2020 16:24:25 +0000
To: Lucero, Enrique M; Johnson, Tae D
Subject: FW: Clearview Statement to Customers

FYSA

Sent with BlackBerry Work
(www.blackberry.com)

From: (b)(6); (b)(7)(C)@ice.dhs.gov>
Date: Wednesday, Feb 26, 2020, 11:09
To: (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>
Cc: (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>
Subject: RE: Clearview Statement to Customers

(b)(5)

From: (b)(6); (b)(7)(C)@ice.dhs.gov>
Sent: Wednesday, February 26, 2020 10:31 AM
To: (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>
Cc: (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>, (b)(6); (b)(7)(C)@ice.dhs.gov>
Subject: RE: Clearview Statement to Customers

(b)(6); (b)(7)(C)

(b)(5)

Best,
(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

Office of Public Affairs

National Press Team

Mobile: 202-309 (b)(6);

(b)(6); (b)(7)(C) @ice.dhs.gov

From: (b)(6); (b)(7)(C) dhs.gov>
Sent: Wednesday, February 26, 2020 10:17 AM
To: (b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) (ICE)
(b)(6); (b)(7)(C) @ice.dhs.gov>
Cc: (b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) @ice.dhs.gov>
Subject: RE: Clearview Statement to Customers

Looping in (b)(6); (b)(7)(C) from ERO as they are going to have to weigh in here as well. Just curious what the position is here on us really responding to anything when this information was obtained via illegal hacking?

From: (b)(6); (b)(7)(C) @ice.dhs.gov>
Sent: Wednesday, February 26, 2020 10:12 AM
To: (b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) (ICE)
(b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) @ice.dhs.gov>
Cc: (b)(6); (b)(7)(C) @ice.dhs.gov>; (b)(6); (b)(7)(C) @ice.dhs.gov>
Subject: RE: Clearview Statement to Customers

Good Morning,

Here's the info the reporter has and would like agency comment on:

Name: DHS (ERO), searches: >60, users: >5, last_login: February
Name: DHS (ICE), searches: >4200, users: >20, last_login: February
Name: DHS (ICE) - Cherry Hill NJ, searches: >100, users: 1, last_login: December
Name: Homeland Security Investigations, searches: >2500, users: >150, last_login: February
Name: HSI - El Paso, searches: >350, users: >10, last_login: February
Name: HSI (Josh Findley's group), searches: >300, users: >5, last_login: February
Name: HSI - Pensacola, FL, searches: >40, users: 1, last_login: January
Name: HSI - U.S. Embassy Rome, Italy, searches: >10, users: 1, last_login: February
Name: Immigration & Customs Enforcement, searches: >80, users: 2, last_login: February
Name: JFK Border Enforcement Security Task Force (HSI), searches: >10, users: 2, last_login: January

Questions:

1) The above shows some people in ERO using Clearview. Has Clearview been used for the removal of undocumented individuals outside of the child exploitation work done by HSI?

2) When did the paid pilot begin between HSI and Clearview? How much is that costing HSI and how many accounts does that cover?

3) Do you have any comment on how Clearview is storing this data? Obviously we had a source obtain it outside of the company's knowledge and share it with us. Any comments on the company's security practices especially since it's disclosing some of your data and the names of at least one individual associated with HSI?

Previous Questions:

1) When and how did ICE start using Clearview AI?

2) When did ICE begin to start paying to use Clearview AI?

3) How is ICE using Clearview AI in its operations?

4) How many ICE agents and officials have access to Clearview AI? Approximately how many searches has ICE run through Clearview AI?

5) How much is ICE paying to use Clearview AI a year?

— —BREAK—

(b)(6); (b)(7)(C) Is there any chance you can push the risk assessment approval process? Also, can you let me know when you track down what searches ERO was conducting? Do the DHS (ICE) searches belong to HSI?

(b)(5)

Best.

(b)(6);
(b)(7)(C)

(b)(6); (b)(7)(C)

Office of Public Affairs

National Press Team

Mobile: 202-309-(b)(6);
(b)(7)(C)

(b)(6); (b)(7)(C) ice.dhs.gov

From: (b)(6); (b)(7)(C) <[redacted]@ice.dhs.gov>
Date: Tuesday, Feb 25, 2020, 8:15 PM
To: (b)(6); (b)(7)(C) <[redacted]@ice.dhs.gov>; (b)(6); (b)(7)(C) <[redacted]@ice.dhs.gov>; (b)(6); (b)(7)(C) <[redacted]@ice.dhs.gov>
Cc: (b)(6); (b)(7)(C) <[redacted]@ice.dhs.gov>
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Good evening,

Please see below the statement issued by Clearview to account holders.

As discussed, based on the media inquiry, it seems that "organization name" could actually be more accurately portrayed as office information. It seems clear at this point that it's more granular than Agency Wide search information.

Thanks,

(b)(6); (b)(7)(C)

(b)(6); (b)(7)(C)

Unit Chief

HSI Child Exploitation Investigations Unit

504-609-[redacted]

From: (b)(6); (b)(7)(C) <[redacted]@clearview.ai>
Date: Tuesday, Feb 25, 2020, 3:07 PM
To: (b)(6); (b)(7)(C) <[redacted]@clearview.ai>
Subject: Clearview Statement to Customers

Statement to our Customers:

We are writing to let you know that someone has gained unauthorized access to our organization list.

They retrieved the following:

- * Organization Names
- * Number of user accounts
- * Number of searches

No passwords or any personally identifiable information of customers were revealed. While some information about test user accounts may have been accessed, no law enforcement search histories, emails, user names, public photos or any biometric data were accessed.

Our servers were not breached, and there was no compromise of Clearview's systems or network.

Most importantly, we have fixed this vulnerability. We are contacting the authorities about this unauthorized access.

If you have any questions, please feel free to contact us at: help@clearview.ai

Thank you,
Team Clearview

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205 568 (b)(6);

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