

Wave 2 – External Communication --

Subject: Important Service Alert: Connecting to SRM via OneLogin Beginning July 8

Attachment: Connecting to SRM via OneLogin PDF RM



Supplier Risk Manager

Security Upgrade **July 8, 2020**

June 12, 2020

Dear Client,

As part of Dun & Bradstreet's continued efforts to enhance the security of the **D&B Supplier Risk Manager (SRM)** application, we will be migrating your user ID to *OneLogin* starting **July 8, 2020**. Enhanced capabilities include:

1. Stronger password standards
2. Ability to reset your password
3. Automatic log-out from inactivity
4. Automated lock-out after several invalid login attempts

Next Steps

If you currently have multiple SRM user IDs associated to one email address in your SRM instance, please contact your SRM Administrator to select one user ID to be associated to your email address. All other user IDs will be de-activated.

You will receive a confirmation message once the change has been applied to your SRM instance. Please note that your SRM Login web page will remain the same however, your credentials will be different. On July 8, you will receive an email from D&B Notifications instructing you on how to set-up your OneLogin password. Once you receive this email please:

1. Click the link and choose your password and click *Submit*
2. Enter your email address as the *Username* and your newly created password. Click *Continue*.
3. You will then be navigated to SRM

More detailed instructions are attached for your reference as well.

Support

Should you require assistance or need to reset your password, please reach out to the D&B Customer Support Team at **1.866.465.3829** or support.dnb.com.

Sincerely,

Cindy Bergelt
Senior Product Director
Compliance Solutions



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