Message

From: (b)(6), (b)(7)(C)

Sent: 3/5/2019 5:42:04 PM

To: (b)(6) Debabelstreet.com

Subject: Account disabled

I am trying to access my babelstreet accoun (b)(7)(E)

(b)(7)(E) Thank you very much.

(b)(6),(b)(7)(C)

Border Fatrol Agent (Intel)

Detroit Sector Intelligence Unit

Marysville Station

(b)(7)(E)

EPIC-21-12-03-CBP-FOIA-20221118-2nd-Interim-Production

Message	
From:	(b)(6), (b)(7)(C)
Sent:	9/20/2019 1:50:29 PM
To:	(b)(6)
Subject:	RE: Login issues
oubject.	NEL EGGITTISSEES
Thank you,	I'm in.
From	(b)(6) babelstreet.com>
Sent: Friday	y, September 20, 2019 9:28 AM
То	(b)(6), (b)(7)(C)
Cc: (b)	
	: Login issues
0	
Good Morn	ng (b)(6), (b)(7)(C)
	es for the inconvenience, do you mind trying to login again? You should be able to log in with your password cted to the terms of service screen.
Please let u	s know if you encounter further difficulties.
Respectfully	<b>v</b> .
/1_\/	
(D)(	<b>(b)</b>
1-0 / (	
Director - B	
Customer E	xperience
	(b)(6)
www.babels	
vvasningtor	D.C.   London   Canberra
The informs	I tion transmitted, including any attachments, is intended only for the person or entity to which it is addressed
	ntain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of
	n reliance upon, this information by persons or entities other than the intended recipient is prohibited, and air ng therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from
	er. This information may come from Babel Street or one of its subsidiaries.
0	5: 00 0 - 10 04 AM (b)(6) (b)(7)(C)
God	Fri, 20 Sep at 9:24 AM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote: od morning,
My	login to Babel street is no longer working. I tried to change PW but it would not allow me to. (b)(7)(E) (b)(6), (b)(7)(C), (b)(7)(E) cbp.dhs.gov
Tha	ank you,
	(b)(6), (b)(7)(C)
Nat	ional Targeting Security Specialist
DH	SCBP National Targeting Center
	(b)(7)(E)

## (b)(7)(E)

Message	
From:	(b)(6) babelstreet.com]
Sent:	9/20/2019 2:32:12 PM
То:	(b)(6)
Subject:	Re: Login issues

Perfect, thank you for updating us! Our apologies once again for the login issue. Have a good Friday and please let us know if you encounter further difficulties.

Respectfully, Director - Babel Street Customer Experience www.babelstreet.com Washington D.C. | London | Canberra

Hi (b)(6), (b)(7)(C)

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(b)(6), (b)(7)(C)On Fri, 20 Sep at 9:50 AM cbp.dhs.gov> wrote: Thank you, I'm in. From: (b)(6) babelstreet.com> Sent: Friday, September 20, 2019 9:28 AM (b)(6), (b)(7)(C) cbp.dhs.gov> (b)(6) pbabelstreet.com Subject: Re: Login issues Good Morning (b)(6), (b)(7)(C) Our apologies for the inconvenience, do you mind trying to login again? You should be

able to log in with your password and be directed to the terms of service screen.

Please let us know if you encounter further difficulties.



epic.org

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chilty to which it is addressed and may contain business proprietary material. Any
-roview, retransmission, also mination or experience of, or taking of any action in religious
apon, and intermediately persons of chances dated that the internation of the control of the con
please sentast the sender and delete the material from any sempeter. This information
may come from Babel Street or one of its subsidiaries.
On Fri, 20 Sep at 9:24 AM , (b)(6), (b)(7)(C)  (b)(6), (b)(7)(C)
Thank you,
(b)(6), (b)(7)(C)
National Targeting Security Specialist DHS CBP National Targeting Center Tactical Targeting-Passenger
(b)(7)(E)

lessage	(1.)(0)	
om:	(b)(6) pabelstreet.com]	
nt:	10/18/2019 10:34:06 PM	
);	(b)(6), (b)(7)(C)	
ıbject:	Re: Login issues	
(b)(6), (b)(	7)(C)	
pologies f	for the confusion, can you provide your Babel X login,	(b)(7)(E)
	(b)(7)(E)	
hanks,		
(ł	b)(6)	
	Experience Manager	
	Experience Team	
(	b)(6)	
	elstreet.com	
	on D.C. / London / Canberra / San Francisco	
-, , ,		
	nation transmitted, including any attachments, is intended d and may contain business proprietary material. Any revie	
uui esset	taking of any action is reliance upon this information by	ew, retrainstillission, dissemination of other
oo or, or ooioiont i	a restricted and all liability evicing the reframe is disclaimed	I If you received this in error place
ontoot th	a conder and delete the meterial from any computer. This	information may some from Robal Street of
no of ito	<del>oubsidiarios.</del>	
	<u> </u>	o.dhs.gov> wrote:
Sir,	, see below.	
	(b)(7)(E)	
Ļ 		
L	(b)(6), (b)(7)(C)	
	order Patrol Agent (Intelligence) AG/TCA Intelligence Unit	
	(b)(7)(E)	
147	ARNING: This decument is designated FOR OFFICIAL U	ISE ONLY (FOHO) It may contain
* 43	٠	and exempt from public release
2.57	der the Freedom of Information Act (5UOC552). This doe	timent is to be controlled, handled,
<del>- tra</del>	memitted, distributed, and disposed of in accordance with-	DHS policy rolating to FOUO
	ormation, and is not to be released to the public or person	
153.3	OF THE OUT DID APPOVAL FOR ARE OUT OF SECTION	NO DIEG RESCONDUNC ENGICEE

From (b)(6) babelstreet.com>
Sent: Friday, October 18, 2019 3:11 PM
To (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Login issues
(b)(6), (b)(7)(C)
Can you confirm the web address and username you are using?
Thanks,
(b)(6), (b)(7)(C)
Customer Experience Manager
Customer Experience Team
(b)(7)(E)
www.babelstreet.com Weakington D.C. / Landon / Canharra / San Francisco
Washington D.C. / London / Canberra / San Francisco
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intended recipient is prohibited, and all liability arising therefrom is disclaimed.
you received this in error, please contact the sender and delete the material fro any computer. This information may come from Babel Street or one of its
euboidiorios
On Fri, 18 Oct at 6:09 PM , (b)(6), (b)(7)(C)
(b)(6), (b)(7)(c)
Sir,
The new password is not working.
(b)(7)(E)
(b)(6), (b)(7)(C)

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OINLY (FOOD). It may contain information that is LAVY
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information, and is not to be released to the public or personnel—who do not have a valid need to know without prior approval from

the CDP Office of Intelligence and Investigative Liaison

From:	(b)(6)	babelstreet.com>
Sent: Fric	lay, October 18, 201	.9 3:03 PIVI
	(b)(6), (b)(7)(C)	?cbp.dhs.gov>
Subject:	Re: Login issues	
(b)(6), (b)(	7)(C)	
listed belo	ow, please advise if	ersity password to the one you are unable to gain we can assist with any other
(k	)(7)(E)	
Kind rega	ards,	
(b	)(6)	
Custome	er Experience Man	ager
	er Experience Tear	•
	(b)(6)	
www.bal	oelstreet.com	
Machine	ton D.C. / London	/Canherra / San

Francisco

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Message

**Sent**: 10/18/2019 10:08:16 PM

To: (b)(6) | Dabelstreet.com]

Subject: RE: Login issues

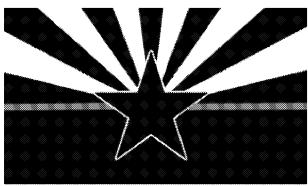
Sir,

The new password is not working.

(b)(6), (b)(7)(C)

**Border Patrol Agent (Intelligence)** CAG/TCA Intelligence Unit

(b)(7)(E)



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From:	(b)(6)	@babelstreet.com>
Sent: Frida	y, October 18, 201	.9 3:05 PM
То	(b)(6), (b)(7)(C	cbp.dhs.gov>
Subject: Re	e: Login issues	
(b)(6), (b)	(7)(C)	
	•	ersity password to the one listed below, please advise if you are unable to gain access to ist with any other issues.
(b	)(7)(E)	
Kind regard	ds,	
(b)(	(6)	
	Experience Man	
Customer	Experience Tea	m
	(b)(6)	

(b)(6)
www.babelstreet.com Washington D.C. / London / Canberra / San Francisco
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recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please
contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.—
On Fri, 18 Oct at 6:00 PM (b)(6), (b)(7)(C) Dcbp.dhs.gov> wrote:  I am not able to login or change my password. Can you please help me? (b)(7)(E)
(b)(6), (b)(7)(C) cbp.dhs.gov  (b)(6), (b)(7)(C)  Border Patrol Agent (Intelligence)  CAG/TCA Intelligence Unit  (b)(7)(E)
(b)(7)(E)
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essed and may action in reliance
therefrom is
information may
·
] i

Please let us know if you have additional questions!

Respectfully,
(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra
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upon, this information by persons or entities other than the intended recipient is
please contact the sender and delete the material from any computer. This information
may come from Babel Street or one of its subsidiaries.
On Wed, 13 Nov at 8:45 AM , Nicolaus J. Reynolds
(b)(6), (b)(7)(C) Dcbp.dhs.gov> wrote:
(b)(6), (b)(7)(C) - CBP
Preferred Contact Method - Email:
(b)(6), (b)(7)(C)cbp.dhs.gov Other Contact - Phone: (b)(7)(E)
Other Contact - Phone 1 10/1/15/
Subject: Locate X
Description: (b)(7)(E)

Message			
From:	(	b)(6), (b)(7	')(C)
Sent:	6/17/2019 2:56:52 PM		.5
To:	(b)(6) babelstree	et.freshdesk.com]	
CC:	(b)(6) _,)abelstreet.com		
Subject:	RE: Locate X		
Thank you!	I		
From	(b)(6) babelstreet.fre	eshdesk.com>	
Sent: Mond	day, June 17, 2019 10:55 AM		
To:	(b)(6), (b)(7)(C)	@cbp.dhs.go	v>
Cc: (b)	)(6) babelstreet.com		
Subject: Re	e: Locate X		
(b)(7)( All the best (b)(6)	<u> </u>	tato to readin out il yo	u experience any additional questions.
The informa	iton transmitted, including any attachments	s, is intended only for the	to person or entity to which it is addressed and may
upon, this in	formation by persons or entities other than	the intended recipient	is prohibited, and all liability arising therefrom is
come from E	Dabet Street or one of its substituries.	THE SERVED WHEN GENERAL	the material point any computer. This information may
	Mon, 17 Jun at 10:44 AM ,	(b)(6), (b)(7)(C)	@cbp.dhs.gov> wrote: <b>User:</b>
<u> </u>	(b)(6), (b)(7)(C) - CBP		
	owser: Chrome - Version: 52.0 eferred Contact Method - Email:	(b)(6), (b)(7)(C)	Dcbp.dhs.gov
Su	bject: Locate X		
Do	scription:	(b)(7)(	E)
<u>De</u>	(b)(7)(E)	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	try again or contact the Babel Street Help
	sk."	i i icase	ay again or contact the baser officer help

From:	(b)(6), (b)(7)(C)
Sent:	6/25/2019 8:09:34 PM
To: Subject:	RE: Locate X
	(b)(7)(E)
Senior Adv NTC-CND I U.S. Custo	, (b)(7)(C)
Senior Adv NTC-CND I U.S. Custo (b) From: Sent: Tues	, (b)(7)(C) risor Publicly Available Information Group (PAIG) ms & Border Protection

Director, Border & Vetting Programs 11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

<i>/</i> <b>L</b>	11	
m	11	nı
IN	,,	VI

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From:	(b)(6), (b)(7)(C)	Dcbp.dhs.gov>	
	e 25, 2019 11:11 AM		
To: (b)(6), (b)(7)(0			
Cc: (b)(6)			
Subject: RE: Locate	X		
Be careful what you	u wish for. Let me check.		
(b)(6)			
Please send him a E	BabelU-LXP invite.		
(b)(6)			
Senior Advisor			
NTC-CND Publicly A	Available Information Group (P	PAIG)	
U.S. Customs & Bo	rder Protection		
(b)(7)(E)			
From (b)(6), (b)			
(	e 25, 2019 11:02 AM (b)(6), (b)(7)(C)		
To:		©cbp.dhs.gov>	
Cc:   Subject: Locate X	(b)(6) @babe	elstreet.com>	
Subject. Locate A			
Hello (b)(6)	]		
Is it possible to assi	gn a Locate X a	(b)(7)(E)	<del></del> ]
	- i		<u></u> !
Thanks			
(	<del>-</del> i		
(b)(6), (b)(7)(C)			
	nformation Group (PAIG)		
Counter Network D	•		
National Targeting	Center (NTC)		
(b)(7)(E)			

			(b)(6), (b)(7)	)(C)
	10/25/2019 8:15:27 P	M		(
	(b)(6)		@babelstreet.com]	
t:	Re: Locate X: Anomaly	/?		
as				
rom	my iPhone			
ct 25	, 2019, at 1:23 PM,		(b)(6)	babelstreet.com> wrote:
	· · · · · · · · · · · · · · · · · · ·			
We	e're putting together:	a system no	atification to our LX u	sers so they're all aware.
***	To patting together	a byotom no	tilled for to our Ext	is so they to an aware.
Car	n't guarantee everyor	ne will read	it though!	
i	(b)(6)			
Dire	ector, Border & Automatic	on Programs		
	21 Freedom Drive	·		
	te 1050			
Res	ton, VA 20190			
	(b)(6)			
L				
	w.babeistreet.com shington D.C.   London	Canberra   Sa	n Francisco	
Was	w.babelstreet.com shington D.C.   London			
Was Fro	w.babelstreet.com shington D.C.   London   white   whi	abelstree	et.com>	
Fro Sen	w.babelstreet.com shington D.C.   London   m: (b)(6) ht: Friday, October 25, 2	)abelstree	et.com>	n dhs gov>
Fro Sen To:	w.babelstreet.com shington D.C.   London   m: (b)(6) nt: Friday, October 25, 2	)abelstree	et.com> M (b)(6), (b)(7)(c)	o.dhs.gov>
Fro Sen	w.babelstreet.com shington D.C.   London   www.babelstreet.com shington D.C.   London   www.babelstreet.com com: (b)(6) (b)(6) (b)(6) (b)(7)(C)   Pcb (b)(6)	abelstree 2019 12:53 P p.dhs.gov	et.com> M (b)(6), (b)(7)(c)	o.dhs.gov> m>; (b)(6), (b)(7)(C)
Fro Sen To:	w.babelstreet.com shington D.C.   London   m: (b)(6) ht: Friday, October 25, 2 (b)(6), (b)(7)(C) Pcb (b)(6), (b)(7)(C) Pcb	)abelstree 2019 12:53 P p.dhs.gov p.dhs.gov>	et.com> M (b)(6), (b)(7)(c)	
Fro Sen To: Cc:	w.babelstreet.com shington D.C.   London     m:	)abelstree 2019 12:53 P p.dhs.gov p.dhs.gov>	et.com> M (b)(6), (b)(7)(c)	
Fro Sen To: Cc:	w.babelstreet.com shington D.C.   London   m: (b)(6) ht: Friday, October 25, 2 (b)(6), (b)(7)(C) Pcb (b)(6), (b)(7)(C) Pcb	)abelstree 2019 12:53 P p.dhs.gov p.dhs.gov>	et.com> M (b)(6), (b)(7)(c)	
Fro Sen To: Cc: Sub	w.babelstreet.com shington D.C.   London   m:	abelstree 2019 12:53 P p.dhs.gov p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub	w.babelstreet.com shington D.C.   London   m:	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub	w.babelstreet.com shington D.C.   London   m:	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub	w.babelstreet.com shington D.C.   London   m:	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   m:	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   shington D.C.	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   shington D.C.	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   shington D.C.   shington D	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   shington D.C.	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)
Fro Sen To: Cc: Sub Hi	w.babelstreet.com shington D.C.   London   shington D.C.   shington D.C.   London   shington D.C.   s	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	
Fro Sen To: Cc: Sub Hi C Res	w.babeistreet.com shington D.C.   London   shington D.C.   London   m:	p.dhs.gov> maly?	et.com> M (b)(6), (b)(7)(c)	<u>m</u> >; (b)(6), (b)(7)(C)

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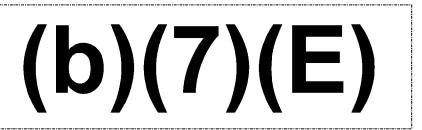
On Fri, 25 Oct a	t 12:41 F	РМ ,	(b)(6), (b)(	7)(C)	cbp.dhs.gov> wrote
Thank you (t					
I didn't include to better my educa		•		to pass along fo	or awareness and
Have a great we	ekend!				
Respectfully,					
(b)(6), (b)(7)(C	)				
Supervisory Bor	der Patro	ol Agent - Inte	lligence		
Tucson Sector In	ntelligen	ce Unit			
(b)(7)(E	)				
From:	(b	)(6) b	abelstreet.co	<u>om</u> >	
		tober 25, 2019			
		(b)(6), (b)			o.dhs.gov>
Cc:[	(b)(6)	<u> </u>	et.com;	(b)(6), (b)(7)(C)	

Dcbp.dhs.gov>

Subject: Re: Locate X: Anomaly?

(b)(6), (b)(7)(C)

Hi (b)(6), (b)(7)(C)



Our apologies for the confusion; please let us know if you have follow-up questions.

Respectfully,
(b)(6)

Director - Babel Street

Customer Experience

(b)(6)

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This information may come from Dabei Street or one of its subsidiaries.
On Fri, 25 Oct at 10:30 AM (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) 2cbp.dhs.gov> wrote: Good morning (b)(6)
(b)(7)(E)
Respectfully,
(b)(6)
Supervisory Border Patrol Agent - Intelligence

Tucson Sector Intelligence Unit

(b)(7)(E)

Message	
From:	(b)(6), (b)(7)(C)
Sent:	1/10/2019 5:31:19 PM
To: Subject:	RE: babel ip
No clue	
(b)(6), (b	
Senior Adv	
	ublicly Available Information Group (PAIG) ns & Border Protection
	(7)(E)
·	
From:	(b)(6)
	day, January 10, 2019 12:19 PM
То:	
Subject: Re	: babel ip
What's TC	A?
[	(b)(6)
	order Programs
	edom Drive
Suite 1050 Reston, V	
1 (3:011, 7)	T ) / ( ) )
(	b)(6)
	<u>Istreet.com</u>
Washingto	n D.C.   London   Canberra   San Francisco
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USE OF THE	
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contact the	sender and delete the material from any computer. This information may come from Dabel Street or
one of its s	subsidiaries.
From	(b)(6), (b)(7)(C)
Sent: Thurs	day, January 10, 2019 11:40:35 AM
To:	(b)(6)
Cc: Subject: RE	(b)(6), (b)(7)(C)
Junject. NE	. Maner IP
(b)(6	

Please see question below.

(b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)
From: E (b)(6), (b)(7)(C)
Sent: Thursday, January 10, 2019 11:37 AM
To: (b)(6), (b)(7)(C)
Subject: babel ip

(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Thanks,

(b)(6), (b)(7)(C)
Operations Officer
NTC/CND/PAIG

(b)(7)(E)

Can you do me a quick favor?

OSCP, GREM, GCFA, GPEN, GCIH, CSSIP

Message	
From:	(b)(6), (b)(7)(C)
Sent:	2/20/2019 7:02:37 PM
То:	(b)(6), (b)(7)(C)
CC:	(b)(6) babelstreet.com]
Subject:	RE: Locate X
(b)(6), (b)	)(7)(C)
	(b)(7)(E)
(b)(6),	(b)(7)(C)
Senior Adv	visor
NTC-CND	Publicly Available Information Group (PAIG)
	oms & Border Protection
(b)(	7)(E)
From:	(b)(6)   babelstreet.com]
	Inesday, February 20, 2019 11:02 AM
To:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
L	le: Locate X
	(6), (b)(7)(C)  u for taking the time to sit with us during the Babel demo and I really do appreciate your feedback.
	ded (b)(6), (b)(7)(C) from the PAIG team, (b)(7)(E)
	/b\/7\/E\
<u></u>	(b)(7)(E)
Thank you	u and take care,
	(b)(6)
Director, Bo	order Programs
11921 Free	
Suite 1050	
Reston, VA	20190
(1	b)(6)
www.babel	i Istreet.com
	n D.C.   London   Canberra   San Francisco

epic.org

From: (b)(6), (b)(7)(C)	cbp.dhs.gov>
Sent: Tuesday, February 19, 2019 5:58 PM	1
To: (b)(6)	
Subject: Locate X	
Good afternoon (b)(6), (b)(7)(C)	
Thank you for the Babel Street refresher l	ast Friday. (b)(7)(E)
	(b)(7)(E)
(b)(7)(E)	I greatly appreciate your assistance with this. Please let me know
what steps I might have to take on my end	d to access this, including additional training that might be need.
Respectfully,	
(b)(6), (b)(7)(C)	

U.S. Customs and Border Protection Officer **National Targeting Center Counter Network Division** Operations Team II | Narcotics (b)(6), (b)(7)(C) Pobp.dhs.gov

Message (b)(6), (b)(7)(C) From: Sent: 9/16/2019 8:10:52 PM [babelstreet.com] To: CC: (b)(6), (b)(7)(C)Subject: RE: Locate X (b)(7)(E)

epic.org

## (b)(7)(E)

Regards,

(b)(6), (b)(7)(C)

U.S. Customs and Border Protection Officer

New York Field Office



Emai



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activity reports filed under the BSA must be treated with particular care given that they contain unsubstantiated
collected under the BSA may result in criminal or civil sanctions.
From:         (b)(6)         babelstreet.com>           Sent: Monday, September 16, 2019 3:39 PM         To(         (b)(6), (b)(7)(C)         cbp.dhs.gov>           Cc:         (b)(6), (b)(7)(C)         @cbp.dhs.gov>           Subject: RE: Locate X
Hello Officer (b)(6), (b)(7)(C)
(b)(7)(E)
Please let me know if you run into any issues and we can always walk through it together remotely.
Take care,
(b)(6)  Director, Border & Vetting Programs  11921 Freedom Drive  Suite 1050  Reston, VA 20190  (b)(6)
Washington D.C.   London   Canberra   San Francisco
The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietury material. Any review, returnshission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or
From: (b)(6), (b)(7)(C) Dcbp.dhs.gov> Sent: Monday, September 16, 2019 8:47 AM To: (b)(6) Dabelstreet.com> Subject: Locate X
Mr. (b)(6), (b)(7)(C)
I am a CBP Officer assigned to the New York Field Office (b)(7)(E)  (b)(7)(E) Would you be able to assist me?
Regards, [(b)(6), (b)(7)(C)] U.S. Customs and Border Protection Officer



Email



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Message (b)(6)\_!babelstreet.com] From: 10/21/2019 6:54:39 PM Sent: To: (b)(6), (b)(7)(C)CC: Subject: Re: Locate X question Hi (b)(6), (b)(7)(C) Thanks for reaching out. (b)(7)(E)Take care, (b)(6)Director, Border & Automation Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190 www.babelstreet.com Washington D.C. | London | Canberra | San Francisco (b)(6), (b)(7)(C) Sent: Monday, October 21, 2019 12:17 PM babelstreet.com> Subject: Locate X question (b)(6)Hello, (b)(7)(E)Quick questions 1. (b)(7)(E)2. Thanks, (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)SME Intelligence Analyst (CTR) Intelligence Section U.S. Customs and Border Protection

National Targeting Center-CND

(b)(7)(E)

Message		
From:		(b)(6), (b)(7)(C)
Sent:	9/30/2019 10:32:57 AM	······································
To:	(b)(5), (b)(6), (b)(7)(C), (b)(7)(E	) babelstreet.com]
CC:		(b)(6), (b)(7)(C)
Subject:	(b)(7)(E)	A
(b)(6)		
Thanks so m	nuch. I will let you know any q	uestions I have.
Thanks agai	n,	
(b)(6), (b)	(7)(C)	
From:	(b)(6)	Dabelstreet.com>
Sent: Friday	, September 27, 2019 12:24 P	M
То: Е	(b)(6), (b)(7)(C)	lcbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C)	cbp.dhs.gov>
Subject:	(b)(7)(E)	
Hello (b)(6)	, (b)(7)(C)	
t	e results for this request.	
		(b)(7)(E)
Please let us	s know how it looks and your f	eedback on the output.
Take care,		

Director, Border & Vetting Programs 11921 Freedom Drive

(b)(6)

Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

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	/b)/6) /b)/7)/C)	
From:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
[:=:=:=:=:=:=:=:	ay, September 19, 2019 6:3	
То:	(b)(6)	@babelstreet.com>
Cc:	(b)(6), (b)(7)(C)	<u>ම</u> cbp.dhs.gov>
Subject:	(b)(7)(E)	
Awesome. T	hanks so much, Mo!	
V/r		
From:	(b)(6)	⊉babelstreet.com>
Sent: Wedne	sday, September 18, 2019	4:02 PM
То: (	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Subject:	(b)(7)(E)	
Hi (b)(6), (b	)(7)(C)	
I'm back in t	town this week and I had	a chance today to catch up with our (b)(7)(E) about your request.
		(b)(7)(E)
I'll keep you	posted.	
Take care,		
	(b)(6)	
TWOTTATTAUT-TW	oc Ernamalawy	
11921 Freedo	er & Vetting Programs	
Suite 1050	m Drive	
Reston, VA 20	0190	
(b)	·	
(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	( )	
www.babelstr		
Washington D	.C.   London   Canberra   San	Francisco
From:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
	ay, September 12, 2019 7:2	
To:	(b)(6)	Dabelstreet.com>
Subject: RE:	Op Disrupted Passage	
(b)(6)		
Wanted to se	ee if there was any update o	on this. Some folks from (b)(7)(E) pinged me.
Thanks,		

epic.org

(b)(6), (b)(7)(C)		
From: (b)(6), (b)(7)(C)		
Sent: Wednesday, September 4, 2019 12:59 PM		
To: (b)(6) babelstreet.com>		
Subject: (b)(7)(E)		
(b)(6)		
(b)(7)(E)		
(b)(6), (b)(7)(C), (b)(7)(E)		
Let me know if this helps		
From: (b)(6) Dabelstreet.com>		
Sent: Wednesday, September 4, 2019 12:35 PM		
To: (b)(6), (b)(7)(C) Dcbp.dhs.gov>		
Subject: ( (b)(7)(E)		
l'm available now if you are.  (b)(6)  Director, Border Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190  (b)(6)  www.babelstreet.com Washington D.C.   London   Canberra   San Francisco		
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recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please		
eentact the cender and delete the material from any computer. This information may come from Babel Street or ene of its subsidiaries.		
From: (b)(6), (b)(7)(C)		
Sent: Wednesday, September 4, 2019 6:18:05 AM		
To: (b)(6) babelstreet.com>		
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>		
Subject[ (b)(7)(E)		

Sure anytime today. I have a meeting at 10 but that's it until 2. Let me know a time that works or feel free to call me at (b)(7)(E)
(b)(6), (b)(7)(C)  U.S. Customs and Border Protection  National Targeting Center, Counter Network Division  Publicly Available Information Group (PAIG)
(b)(6), (b)(7)(C), (b)(7)(E)
From: (b)(6)
Hi (b)(6), (b)(7)(C)  Yes, we can do this (b)(7)(E)
Do you have time to chat to go over the requirements. (b)(7)(E)
Take care,
(b)(6) Director, Border & Vetting Programs 11921 Freedom Drive Suite 1050 Reston, VA 20190
(b)(6)  www.babelstreet.com  Washington D.C.   London   Canberra   San Francisco
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From:       (b)(6), (b)(7)(C)       @cbp.dhs.gov>         Sent: Tuesday, September 03, 2019 12:30 PM         To:       (b)(6), (b)(6), (b)(7)(E)         Subject:       (b)(7)(E)
(b)(6)

(b)(7)(E)
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:46 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Op Disrupted Passage
(b)(6), (b)(7)(C)
Do you have the attachment of the (b)(7)(E)
From: (b)(6), (b)(7)(C) pcbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:33 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)
Can you please send me a copy of what you come back with (b)(7)(E)
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:31 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject (b)(7)(E)
Oh yeah, we'd def appreciate those!
(b)(c) (b)(7)(c)
(b)(6), (b)(7)(C)
National Security Threat Analysis
National Targeting Center - RRB
U.S. Customs and Border Protection
(b)(7)(E)
Sent from iPhone.
On Sep 3, 2019, at 11:29 AM, (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
(b)(6), (b)(7)(C), (b)(7)(E)
Assuming you'd like a copy of what they come back with?
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:28 AM
Т <b>о</b> ; (b)(6), (b)(7)(C) ) cbp.dhs.gc
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Op Disrupted Passage

## (b)(7)(E)

(b)(6), (b)(7)(C)			
National Security Threat Analysis			
National Targeting Center - RRB			
U.S. Customs and Border Protection			
(b)(7)(E)			
From: (b)(6), (b)(7)(C)			
Sent: Tuesday, September 3, 2019 11:22 AM			
To: (b)(6), (b)(7)(C) 0cbp.dhs.gov>; (b)(6), (b)(7)(C)			
(b)(6), (b)(7)(C) cbp.dhs.gov>			
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>			
Subject: (b)(7)(E)			
Including original attachment for (INIG), (INITIAL) visibility.			
From: (b)(6), (b)(7)(C)			
Sent: Tuesday, September 3, 2019 11:21 AM			
To: (b)(6), (b)(7)(C) pcbp.dhs.gov>; (b)(6), (b)(7)(C)			
(b)(6), (b)(7)(C)  cbp.dhs.gov>			
Cc: (b)(6), (b)(7)(C)			
Subject: (b)(7)(E)			
Morning (b)(6), (b)(7)(C)			
(b)(7)(E) I'm looping in who's their acting			
Branch Chief.			
(b)(6), (b)(7)(C)			
National Security Threat Analysis Division			
National Targeting Center			
Office of Field Operations			
Customs and Border Protection			
Department of Homeland Security			
(b)(7)(E)			

From:	(b)(6), (b)(7)(C)	@cbp.dhs.gov		
Sent: Tuesday, September 3, 2019 10:55 AM				
То:	(b)(6), (b)(7)(C) Dcbp.	dhs.gov>		
Subject	(b)(7)(E)			

## (b)(6), (b)(7)(C), (b)(7)(E)

Thanks.

(b)(6), (b)(7)(C)

Watch Commander

National Targeting Center - Counter Network Division

(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

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destroy this communication and all attachments.

Message		
From:	(b)(6), (b)(7)(C)	
Sent:	1/11/2019 6:34:43 PM	. <b>.</b> .
Го:	(b)(6) pabelstreet.com]	
CC:	(b)(6), (b)(7)(C)	
Subject:	RE: babel ip	-
100% unde	erstand and thank you! Will help me answer questions and provide context!!	
lappy Frid	ау,	
(b)(6), (b)(7	()(C)	
p.s. What's	s it like to work for an employer who actually pays you?	
From:	(b)(6) babelstreet.com>	
Sent: Frida Fo:	y, January 11, 2019 1:32 PM (b)(6), (b)(7)(C) CBP.DHS.GOV>	
Cc:	(b)(6), (b)(7)(C) cbp.dhs.gov>	
Subject: RI		
Hi (b)(6), (b)(	7)(C)	
	(b)(7)(E)	
Please <b>k</b> ee	p this information within this conversation.	
Thank you	,	
	(b)(6)	
Director, Bo	order Programs	
11921 Free		
Suite 1050		
Reston, VA	20190	
(	b)(6)	
www.babel	street.com	
Washingtor	D.C.   London   Canberra   San Francisco	
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entities other sender and d	than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you rec white the material from any compater, "This information may come from Dubel Street or one of its s	eived this in error, please contact the
p.momom.mo		
From:	(b)(6), (b)(7)(C)	
Sent: Thur	sday, January 10, 2019 1:24 PM	
То:	(b)(6)   babelstreet.com>	
Cc:	(b)(6), (b)(7)(C)	
Subject: RI	E: papel ip	

(b)(6) thanks. TCA is just the abbreviation for Tucson Sector Border Patrol. My old team has a document
(another agency is involved so I don't want to forward without asking) [
Thanks again,
(b)(6), (b)(7)(C)  Operations Officer
NTC/CND/PAIG (b)(7)(E)
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP
From: (b)(6) babeistreet.com>
From: (D)(b)   babelstreet.com> Sent: Thursday, January 10, 2019 12:41 PM
To: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Cc:       (b)(6), (b)(7)(C)       bp.dhs.gov         Subject:       RE:       babel ip
Hi (b)(6), (b)(7)(C)  I'll get with the team here about the current provider.
In the meantime, I wanted to see what "TCA" was and if there was an example that we can troubleshoot.
Take care,
(b)(6) Director, Border Programs
11921 Freedom Drive
Suite 1050 Reston, VA 20190
(b)(6)
ii www.babeistreet.com
Washington D.C.   London   Canberra   San Francisco
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From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Thursday, January 10, 2019 12:30 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6)  (b)(6), (b)(7)(C) @babelstreet.com> Subject: RE: babel ip
You two rock!

You two rock!

Operations Officer	
NTC/CND/PAIG	
(b)(7)(E)	
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP	
From: (b)(6), (b)(7)(C) @cbp.dhs.gov>	
Sent: Thursday, January 10, 2019 11:41 AM	
To:babelstreet.com>	
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>	
Subject: RE: babel ip	
[ /b/6\	
(b)(6)	
Please see question below.	
Theade see question solver.	
(b)(6), (b)(7)(C)	
(b)(6), (b)(7)(C)	
Senior Advisor	
NTC-CND Publicly Available Information Group (PAIG)	
U.S. Customs & Border Protection	
(b)(7)(E)	
From: (b)(6), (b)(7)(C)	
Sent: Thursday, January 10, 2019 11:37 AM	
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>	
Subject: babel ip	
Can you do me a quick favor? (b)(6), (b)(7)(E)	
The state of the s	
(b)(7)(E)	
Thanks,	
(b)(6), (b)(7)(C)	
Operations Officer	
NTC/CND/PAIG	
(b)(7)(E)	
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP	

(b)(6), (b)(7)(C)

Message	
From:	(b)(6)   babelstreet.com]
Sent:	11/27/2019 2:12:51 AM
To:	(b)(6)
	, and the second
CC:	(b)(6) Deabelstreet.com
	(b)(6), (b)(7)(C)
Subject:	Re: locate x: (b)(7)(E)
Hello (b)(6),	(b)(7)(C)
Locate X too	or reaching out. Yes, as you indicated, your Babel X account (b)(7)(E) does not contain access to the ol. (b)(5), (b)(7)(C), (b)(7)(E) for it is made available.
Respectfully	<i>'</i> ,
(b)(6	
Director - Ba	abel Street
Customer E	
	(b)(6)
www.babels	treet.com D.C.   London   Canberra
vvasnington	D.C.   London   Camberra
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any compute	er. This information may come from Babel Street or one of its subsidiaries.
any compact	st. The initiality was to the north Buser Greek of the or he case draine.
On <sup>1</sup> Hell	Tue, 26 Nov at 7:09 PM , <b>(b)(6), (b)(7)(C)</b> ②cbp.dhs.gov> wrote: o,
I wa Tha	as recently given access to Locate X, upon logging into Babel I do not see the link to access locate X? inks
(h)	(6), (b)(7)(C)
Nati	onal Targeting Center- Tactical Targeting Passenger
	ional Targeting Center- Tactical Targeting Passenger cial Response Team
Spe	ional Targeting Center- Tactical Targeting Passenger cial Response Team . Customs & Border Protection

epic.org

From:	(b)(6), (b)(7)(C)			
Sent:	1/18/2019 3:19:07 PM			
To:	(b)(6), (b)(7)(C	<b>3</b> )		
	(b)(6), (b)(7)(C)	(b)(6)		
CC:	(b)(6)	]		
Subject: Location:	(b)(7)(E) NTC \(b)(7)(\(\bar{\pi}\)\			
Start: End: Show Time As	(b)(7)(E) 7:00:00 PM 8:30:00 PM : Busy			
Required	endees: (b)(6), (b)(7)(C)			
Attendees: Optional Attendees:				
Agenda • Intro	S			
•	(b)(7)(E)			
Babel Partici (b)(6) (b)(6)	pants CBP Rep; Director, Border & Vetting Programs) _[(Sr. VP for Product Management) r. VP Federal/Civilian Sector)			

Message	
From:	(b)(6), (b)(7)(C)
Sent:	4/12/2019 7:24:07 PM
То:	(b)(6) babelstreet.com]
CC:	(b)(6), (b)(7)(C)
Subject:	RE: Locate X Premium Online 4/19
Cool, thank	s!
V/R	
(b)(6	), (b)(7)(C)
-	e Analyst (CTR)
	ns and Border Protection
	rgeting Center
Counter Ne	twork Division
Publicly Ava	ilable Information Group (PAIG)
(b	)(7)(E)
From:	(b)(6) ඕbabelstreet.com>
	, April 12, 2019 3:22 PM
	(b)(6), (b)(7)(C) @ cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
	: Locate X Premium Online 4/19
(b)(7)(c) this is	for all of the CBP LX accounts.
	(b)(6)
Director, Bor	der Programs
11921 Freed	om Drive
Suite 1050	
Reston, VA	20190
(b	)(6)
www.babels	treet.com
Washington	D.C.   London   Canberra   San Francisco
proprietary ma entities other t	on transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business interial. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or than the intended received this in error, please contact the
	lete the material from any computer. This information may come from Babel Street or one of its subsidiaries.
	(b)(6), (b)(7)(C)cbp.dhs.gov>
Sent: Friday	, April 12, 2019 1:43 PM
То:	
Subject: RE	: Locate X Premium Online 4/19
(b)(6)	

epic.org

Is this us, or the folks at (b)(7)(E)
V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)
From: (b)(6) Pbabelstreet.com>
Sent: Friday, April 12, 2019 1:23 PM
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X Premium Online 4/19
Hello everyone,
For all of our LX users, we will be activating the "Premium" functionality next Friday, April 19 <sup>th</sup> .
Latitude be an director Debuttion that is a few about 1 to a Maritime and the best about the d
I will also be sending you Babel U invitations for a short (optional) Locate X training course for those that have not had
that or as good refresher for those that are interested.
As always, please don't hesitate to reach out to (b)(6) or myself.
<u></u>
Take care,
(1.1/0)
(b)(6)
Director, Border Programs 11921 Freedom Drive
11321 Heedolli Dilye

Reston, VA 20190

Suite 1050

www.babelstreet.com

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Message	
From:	(b)(6)
Sent:	4/12/2019 7:39:16 PM
То:	
CC:	(b)(6), (b)(7)(C)
Subject:	RE: Locate X Premium Online 4/19
Thank you S	ir, you all take care.
	(b)(6)
Director, Bor	der Programs
11921 Freedo	om Drive
Suite 1050	
Reston, VA 2	<u>0190                                   </u>
(b)	<b>(6)</b>
www.babeist	reet.com
	D.C.   London   Canberra   San Francisco
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condor and do	ote the material from any computer. This information may come from Babel Street or one of its subsidiaries.
,	
From	(b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Friday	, April 12, 2019 3:12 PM
То:	(b)(6) babelstreet.com>
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE:	Locate X Premium Online 4/19
<b>(b)(6)</b> - this a	and the Quick Reference Guide links you pushed out last week are excellent stuff and much
appreciated	!!!! Thanks - (b)(6), (b)(7)(C)
(1)(0) (1	NAME OF THE PARTY
(b)(6), (b	(7)(C)
Assistant Di	
	twork Division
	ld Operations
U.S. Custom	s and Border Protection
(b)	(7)(E)
	(b)(6) babeistreet.com>
From: Green	
r	, April 12, 2019 1:23 PM
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Loc	ate X Premium Online 4/19

Hello everyone,

For all of our LX users, we will be activating the "Premium" functionality next Friday, April 19<sup>th</sup>.

EPIC-21-12-03-CBP-FOIA-20221118-2nd-Interim-Production

I will also be sending you Babel U invitations for a short (optional) Locate X training course for those that have not had that or as good refresher for those that are interested.

As always, please don't hesitate to reach out to (b)(6) pr myself.

Take care,

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050

Reston, VA 20190

(b)(6)

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Message		
From:	(b)(6)	
Sent:	7/2/2019 6:29:44 PM	
То:		(b)(6), (b)(7)(C)
Subject:	Re: Babel U - (b)(7)(E)	
Done		
	(b)(6)	
Director, Bor	der & Vetting Programs	
11921 Freed		
Suite 1050 Reston, VA 2	20190	
d)	)(6)	
www.babels	<u>/</u> treet.com	
	D.C.   London   Canberra   San F	rancisco
From	(b)(6), (b)(7)(C)	Dcbp.dhs.gov>
	ay, July 2, 2019 1:35 PM	EDP.UII3.80V
To:	(b)(6), (b)(7)(C)	
Subject: Ba	bel U - (b)(7)(E)	
		<u> </u>
/h\//	s) /h)/7)/C	
(D)(I	6), (b)(7)(C)	
	(b)(7)(C)	
Senior Advi		Crown (DAIC)
	ublicly Available Information as & Border Protection	aroup (rAid)
	7)(E)	

epic.org

/lessage			
rom:	(	6), (b)(7)(C)	cbp.dhs.gov]
ent:	11/20/2019 11:25:49 PM		
o: ubject:	Re: Locate X	babelstreet.com]	
hank you	ı!		
ent from	my iPhone		
n Nov 20	0, 2019, at 6:03 PM,	(b)(6)	babelstreet.com> wrote:
ļ		(h)(7)(E)	
<u> </u>		(b)(7)(E)	
	(b)(6)		
L Din	ector, Border & Automation Prog	grams	
	21 Freedom Drive	or will a	
	te 1050		
Res	ton, VA 20190		
	(b)(6)		
ww	w.babelstreet.com		
Wa	shington D.C.   London   Canber	rra   San Francisco	
Fro	om: (b)(6)	babelstreet.co	m>
	nt: Wednesday, November 20		<del></del>
To			hs.gov>
Sul	<b>oject:</b> Re: Locate X		
OK			
UN	9		
[ <del></del>			
	<b>/</b> =	\	
		(7)	
		)	
	IN	/	\ <b></b> /
			<b>\</b>
	_	_ <b>_</b>	_
:			



(b)(6)

Director, Border & Automation Programs 11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From:	(b)(6)	babelstreet.com>
Sent: Wednes	day, November 20, 2019 5:28	3 PM
To:	(b)(6), (b)(7)(C)	cbp.dhs.gov
Subject: Re: Le	ocate X	
	(b)(7)(E)	

Let me see what I can dig up.

(b)(6)

Director, Border & Automation Programs 11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Wednesday, November 20, 2019 5:00 PM

To (b)(6) Dabelstreet.com>

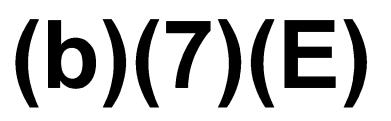
Subject: Re: Locate X

They want materials for the chief not user guide

n Nov 20, 2019, at 4:58 PM	(b)(6)	<u>@babelstreet.com</u> >
rote:		
FYSA		
(b)(6)		
Director, Border & Automation Progra	ams	
11921 Freedom Drive		
Suite 1050		
Reston, VA 20190		
(b)(6)		
www.babelstreet.com		
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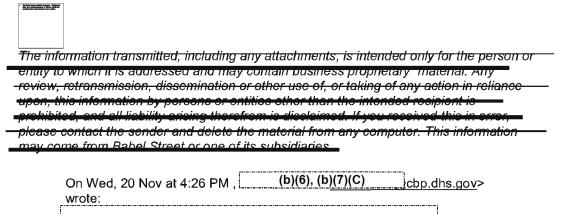
From: (b)(6) Dbabelstreet.com> Sent: Wednesday, November 20, 2019 4:49 PM To: (b)(6), (b)(7)(C) @cbp.dhs.gov> @babelstreet.com> Subject: Re: Locate X Hello (b)(6), (b)(7)(C)

Thank you for reaching out. Yes, there are Locate X materials available to you. (b)(7)(E) (b)(7)(E)



Please let us know if you need help accessing these resources or if you have any followup questions.

Respectfully,
(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C.   London   Canberra



(b)(6), (b)(7)(C), (b)(7)(E)

**Description:** Do you have any materials describing Locate X?

Message					
From:	(b)(6) babelstreet.com]				
Sent:	7/26/2019 1:02:02 PM				
To:	(b)(6), (b)(7)(C)				
CC:	(b)(6) pabelstreet.com				
Subject:	Re: RE: Locate X now Available in Babel University!				
Good Mornir	ng,				
	ent you a completion email which includes information on how to obtain your Babel X® login. I recommend to your POC if you have any further questions regarding which type of account you have been assigned to.				
Have a grea	t weekend!				
Kind Regard	S,				
(b)(6)					
Director of Co	ustomer Experience - Babel Street				
(k	o)(6)				
www.babelstr					
Washington L	O.C. / London / Canberra / San Francisco				
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contain busin	so proprietary material. Tray review, retransmission, dissemination or other use of, or taking of any action in retranse				
disclaimed. If	you received this in error, pieuse contact the sender and detete the material from any computer. This information may				
come from Ba	del Sireei or one of its subsitituries.				
	Fri, 26 Jul at 1:30 PM , (b)(6), (b)(7)(C) associates.cbp.dhs.gov> wrote:				
	d morning – just checking, someone will manually enable Locate X for my account now that I've				
com	pleted this training?				
Thar	nks!				
	From: Babel Street (b)(6)				
	Sent: Thursday, July 25, 2019 11:20 AM				
	<b>To:</b> (b)(6), (b)(7)(C) Passociates.cbp.dhs.gov>				
	Subject: Locate X now Available in Babel University!				
	Hello (b)(6), (b)(7)(C)				
	You have been invited to do an online course at Babel Street				
	Locate X				
	This short course on Locate X includes an instructional course as well as a two page guide to help users create searches in Locate X.				
	Login Details				
	/b\/6\ /b\/7\/6\				
	(b)(6), (b)(7)(C)				
	(-)(-), (-)(-)(-)				
	The information transmitted, including any attachments, is intended only for the person of				

retransmission, dissemination or other use of, or taking of any action in reliance upon,

		y persons or entities other than the intended recipient is prohibited, and therefrom is disclaimed. If you received this in error, please contact the
•		the material from any computer. This information may come from nee of its subsidiaries.
	So the content of the	

lessage				
rom: ent:		(b)(6), (b)(	7)(C)	
:		(b)(6), (b)(7)(C)		(b)(6)
oject:	(b)(6) bal RE: Locate X now Available in B	pelstreet.com] label University!		
thank yo	ou both!			
m:	(b)(6), (b)(7)(C)	cbp.dhs.g	ov>	
	, July 26, 2019 9:42 AM	<sup>™</sup> ```		
	(b)(b) (b)(6). (b)(7)(C)	@babelstreet.com>	hs govs	
	: Locate X now Available in Bab	el University!	112'ROA>	
Jece ite	. Locate A How Available III Dabi	C. OTHECISICY:		
)(6), (b)(	7)(C)			
ent you	to Babel U for both to check	the box. Will keep you p	osted on LXP.	
	'p1			
nt from	my iPhone			
Jul 26	2019, at 9:26 AM,	(b)(6)	ababelstreet.com>	wrote•
Go	od morning (b)(6), (b)(7)(C)			
ł	(b)(6) , the Babe Streetl re	nresentative at CRP		
L	LEAL-ALLIN, the Dabe offeetine	presentative at Obi .		
	understand your question co () to your Babel account.	rrectly, the answer is yes	s. We would manually add	Locate X
		(b)(7)(E)		
Ву	completing the LX Babel U c	ourse, you would be add	led to the queue ( <b>(b</b>	)(7)(E)
ľve	also cc'd (b)(6), (b)(7)(C) , the	CBP PAIG Senior Advis	sor, who manages Babel a	ccounts.
Ple	ase don't hesitate to reach o	ut to either of us for all y	our Babel questions.	
Tal	ke care,			
[	(b)(6)			
Dir	ector, Border Programs	j		
119	221 Freedom Drive			
	te 1050			
Re	ston, VA 20190			
	(b)(6)			
	עטאנטא			

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From: Babel Street (b)(6) blitmos.com> **Sent:** Thursday, July 25, 2019 11:20 AM

To: □ (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) lassociates.cbp.dhs.gov>
Subject: Locate X now Available in Babel University!

Hello (b)(6), (b)(7)(C)

You have been invited to do an online course at Babel Street Locate X

This short course on Locate X includes an instructional course as well as a two page guide to help users create searches in Locate X.

**Login Details** 

(b)(6), (b)(7)(C)

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other than the intended recipient is prohibited, and all liability

subsidiaries.

(b)(7)(E)

Appointment

Subject: Babel SA Overview

**Start**: 12/3/2019 5:00:00 PM **End**: 12/3/2019 6:30:00 PM

Show Time As: Tentative

Recurrence: (none)

(b)(6) invites you to join this Webex meeting.

(b)(6)

Tuesday, December 3, 2019

12:00 pm | (UTC-05:00) Eastern Time (US & Canada) | 1 hr 30 mins



## Join by phone

Tap to call in from a mobile device (attendees only)

(b)(6)

Global call-in numbers

Message	
From:	(b)(6), (b)(7)(C)
Sent: 9/20 To:	0/2018 11:20:18 AM (b)(6)
t	Locate X Premium Account
(b)(6)	
	(b)(7)(E)
Thanks for your he	elp!
(b)(6), (b)(7)(C)	
(b)(7)	Border Protection g Center Division Information Group (PAIG) (E)
To: Subject: RE: Locat	ember 14, 2018 8:07 AM  (b)(6)  (b)(6)  EX Premium Account
(b)(6) thanks!	
V/R  (b)(6), (b)(7)(C)  Open Source Anal U.S. Customs and National Targeting Counter Network Publicly Available  (b)(7	Border Protection g Center Division Information Group (PAIG)
From:	(b)(6) Dbabelstreet.com>
Sent: Thursday, Se	eptember 13, 2018 11:21 AM (6) cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C) @cbp.dhs.gov> e X Premium Account

Hi (b)(6), (b)(7)(C)			
<i>(</i>	b)(7)(E)		
I'll send you an update as soon as it's available.			
Take care,			
(b)(6)			
Director, Border Programs			
11921 Freedom Drive Suite 1050			
Reston, VA 20190			
(b)(6)  www.babelstreet.com  Washington D.C.   London   Canberra   San Francisco			
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From: (b)(6), (b)(7)(C) cbp.dhs.gov>			
Sent: Thursday, September 13, 2018 9:33 AM  To: (b)(6), (b)(7)(C)	Dcbp.dhs.gov>;	(b)(6)	<del></del> 1
(b)(6) abelstreet.com>		(2)(0)	!
Subject: RE: Locate X Premium Account			
(b)(6), (b)(7)(C)			
(5)(6), (5)(1)(6)			
Thanks, I like what I see/use so far.		(b)(7)(E)	
	(b)(7)(E)		
(b)(6), (b)(7)(C)			
V/R			
(b)(6), (b)(7)(C)			
Open Source Analyst (CTR) U.S. Customs and Border Protection			
National Targeting Center			
Counter Network Division			
Publicly Available Information Group (PAIG)			
(b)(7)(E)			
From: (b)(6), (b)(7)(C)			
From: (b)(6), (b)(7)(C)  Sent: Thursday, September 13, 2018 7:13 AM			

To: (b)(6), (b)(7)(C) cbp.dhs.gov>

Subject: RE: Locate X Premium Account

epic.org

Yes and Yes. Happy hunting! Sent from my Verizon 4G LTE smartphone -- Original message -----From: (b)(6), (b)(7)(C) lebp.dhs.gov> Date: 9/13/18 6:49 AM (GMT-05:00) (b)(6), (b)(7)(C) cbp.dhs.gov> Subject: RE: Locate X Premium Account Hi, (b)(6), (b)(7)(C) (b)(7)(E)So we all use the same account? Thanks, (b)(6), (b)(7)(C) V/R (b)(6), (b)(7)(C) Open Source Analyst (CTR) U.S. Customs and Border Protection **National Targeting Center Counter Network Division** Publicly Available Information Group (PAIG) (b)(6), (b)(7)(C) From: Sent: Wednesday, September 12, 2018 5:07 PM (b)(6), (b)(7)(C)]cbp.dhs.gov>; @cbp.dhs.gov>; Dcbp.dhs.gov> (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) kbp.dhs.gov>; MUELLER, LENNEA M (b)(6), (b)(7)(C) cbp.dhs.gov>; L\_\_\_\_ \_\_\_\_bp.dhs.gov>; (b)(6), (b)(7)(C) bp.dhs.gov> (b)(6), (b)(7)(C)(b)(6), (b)(7)(C) 3@CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C) @CBP.DHS.GOV> (b)(6), (b)(7)(C) Subject: Locate X Premium Account Importance: High (b)(7)(E)(b)(6), (b)(7)(C)Senior Advisor NTC-CND Publicly Available Information Group (PAIG) U.S. Customs & Border Protection

(b)(7)(E)

Message	
From:	(b)(c) (b)(7)(c)
	(b)(6), (b)(7)(C)
Sent:	6/13/2018 12:11:24 AM
To:	(b)(6) babelstreet.com]
Subject:	RE: Locate X RGV
Thanks. Let	's let it bake some more.
From:	(b)(6)
	ay, June 12, 2018 3:24:15 PM
	(b)(6), (b)(7)(C)
Subject: RE	: Locate X RGV
	O)(7)(E) rif you want to cover later,
	(b)(6)
Director Acco	unt Management
11921 Freedo	-
Suite 1050	III DITVE
Reston, VA 20	0190
11031011, VA 20	
(b)	<b>(6)</b>
www.babelstr	
Washington D	.C.   London   Canberra   San Francisco
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From:	(b)(6), (b)(7)(C)cbp.dhs.gov>
	0
To:	y, June 12, 2018 12:13 PM (b)(6) babelstreet.com>
Subject: RE:	Locate X RGV
Agent shot to	oday.
Erom:	(b)(6)
From: Lucad	ay, June 12, 2018 11:48:02 AM
	(b)(6), (b)(7)(C)
	: Locate X RGV

Been thinking about this some more, how about it would be just you and I? (b)(6)Director, Account Management 11921 Freedom Drive **Suite 1050** Reston, VA 20190 www.babelstreet.com Washington D.C. | London | Canberra | San Francisco The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries. (b)(6), (b)(7)(C) From: Dcbp.dhs.gov> Sent: Friday, June 08, 2018 12:49 PM To: (b)(6), (b)(7)(C) Pbabelstreet.com> Subject: RE: Locate X RGV (b)(7)(E)(b)(6), (b)(7)(C)Contractor Law Enforcement Specialist/Subject Matter Expert NTC-CND Publicly Available Information Group (PAIG) U.S. Customs & Border Protection (b)(7)(E) babelstreet.com] Sent: Friday, June 8, 2018 12:03 PM To: (b)(6), (b)(7)(C) @cbp.dhs.gov> Subject: RE: Locate X RGV Would (b)(6), (b)(7)(C) be interested in jumping on a WebEx next week with the product team to see how we're thinking about the "Premium" data? Their feedback would help shape how we put things together. (b)(6)Director, Account Management 11921 Freedom Drive Suite 1050 Reston, VA 20190

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From:	(b)(6), (b)(7)(C	·)	Dcbp.dhs.gov>		
	esday, June 06, 2018 11:4	*****			
To:	(b)(6), (b)(7)(C)	@CBP.DHS.GOV>	•		
Cc{	(b)(6)	@babelstree	t.com>		
Subject: FW	: Locate X RGV				
FYSA					
(b)(6),	(b)(7)(C)				
Contractor					
	ment Specialist/Subject				
	iblicly Available Informat	ion Group (PAIG)			
,	s & Border Protection				
(b)(7)	(E)				
Sent: Wedne To: Subject: Loc Good Day	(b)(6), (b)(7)(C)	Įa	cbp.dhs.gov>		
	utilizing Locate X and hav	•	·	(b)(7)(E)	
(b)(7)(E)	s there a chance to get th	e access a bit more	extended?		
Thanks,					
(b)(6), (b)(7)	(C)	works Common Student States			
Supervisory	Border Patrol Agent-	(b)(7)(E)			
Rio Grande	Valley Sector				
(b)(6), (b)(7)(C	;), (b)(7)(E)				

Message		
From:	(b)(	6), (b)(7)(C)
Sent:	10/4/2018 7:36:33 PM	
To:	(b)(6)	babelstreet.com]
Subject:	RE: Locate X Question	
Yes, and the	en I sent it to him.	
(b)(6),	, (b)(7)(C)	
Senior Advi	isor	
	ublicly Available Information Gro	oup (PAIG)
r	ms & Border Protection	
(b)(	(7)(E)	
From	(b)( <u>6</u> )	babelstreet.com]
	sday, October 4, 2018 3:31 PM	
To:	(b)(6), (b)(7)(C)	lcbp.dhs.gov>
Subject: RE	E: Locate X Question	
1 #himle var.	anly count this to use	
i think you	only sent this to me.	
i i	(b)(6)	
Director, Bor	rder Programs	,
11921 Freed	lom Drive	
Suite 1050 Reston, VA	20100	
Reston, VA	\(C\	
(D	)(0)	
www.babels		nio-o
wasnington	D.C.   London   Canberra   San Fran	cisco
The information	on transmitted, including any attachments,	is intended only for the person or entity to which it is addressed and may contain basiness institution or other use of, or taking of any action in reliance upon, this information by persons or
contities other condor and de	than the intended recipient is prohibited, a plote the material from any computer. This	and all liability arising therefrom is disclaimed. If you received this in error, please contact the information may come from Babel Street or one of its subsidiaries.
	(b)(6) (b)(7)(C)	
From{	(b)(6), (b)(7)(C)	cbp.dhs.gov>
To:	(b)(6)	babelstreet.com>
<b>C</b>	: Locate X Question	Improse errouse
	(=\/=\/=\)	
(b)(6), (b)	)(7)(C)	
Please give	me a call.	
(b)(6), (l	b)(7)(C)	
Senior Adv		
NTC-CND P	Publicly Available Information Gro	pup (PAIG)
	ms & Border Protection	
(b)(7	7)(E)	

From:	(b)(6)	babelstreet.c	om]	
Sent: Thursda	y, October 4, 2018 2:11			
То:	(b)(6), (b)(7)(C)	Pcbp.dhs.gov> (b)(6), (b)(7)(c)		
Cc:	(b)(6) (b)(7)(C)		-	bcbp.DHs.Gov>;
-NAICHAELA I	(b)(6), (b)(7)(C) IVAHNENKO@cbp.dhs.a		AHNENKO, MICHAEL A	
	ocate X Question	201/		
oubject NE. E	ocate A Question			
(	7.7.7			
Hi (b)(6), (b)(7	)(C)			
		(b)(7)(E)		
		(8)(1)(4)		
Please let me	know what account you	u're on so I can make a note of	it once we get those ca	nahilities again.
r rease rectine	Milow Wilat account yo	a re on so real make a note of	it office we get those ea	pasmiles again.
Thanks,				
(b	)(6)			
Director, Borde				
11921 Freedon	-			
Suite 1050				
Reston, VA 20:	190			
(b)	(6)			
www.babelstre				
	C.   London   Canberra   :	San Francisco		
		actiments, is interluced only for the person, dissemination or other use of, or take		
entities other tha	n the intended recipient is pr	phibited, and all liability arising therefro	m is disclaimed. If you receive	ed this in error, please contact the
<del>sender and delet</del>	<del>e the material from any comp</del>	uter. This information may come from	<del>Babel Street or one of its subs</del>	<del>odianes</del>
From:	(b)(6), (b)(7)(C)	cbp.dhs.gov>		
	y, October 04, 2018 1:4			
Го:	(b)(6)	babelstreet.com>		
Cc:	(b)(6), (b)(7)(C)	@CBP.DHS.GOV>;[	(b)(6), (b)(7)(C)	CBP.DHS.GOV>;
	(b)(6), (b)(7)(C)	)cbp.dhs.gov>		
Subject: Loca	te X Question			
(b)(6)	<del></del> ]			
(5)(0)	i			
Quick questio	n for you.		(b)(7)(E)	
		(b)(7)(E	:)	
		(8)(1)(2	-/	
Thanks so mu	ich!			
(b)(6), (b)(7	7)(C)			
	Analyst (CTR)			
	and Border Protection			
	geting Center, Counter N	Network Division		

Publicly Available Information Group (PAIG)

(b)(7)(E)

Message	
From:	(b)(6), (b)(7)(C)
Sent:	10/5/2018 12:50:06 PM
To:	(b)(6)
Subject:	RE: Locate X Question
Uh huh	
(b)(6), (b)	
Senior Advis	
	blicly Available Information Group (PAIG)
·	s & Border Protection
(b)	(7)(E)
From:	(b)(6) babelstreet.com]
	October 5, 2018 8:46 AM
To:	(b)(6), (b)(7)(C) cbp.dhs.gov>
`	: Locate X Question
,	
FYSA	
	(b)(6)
Director, Boro	der Programs
11921 Freedo	
Suite 1050	
Reston, VA 2	0190
/h	\/ <b>C</b> \
a)	)(0)
www.babelst	reet.com
Washington [	D.C.   London   Canberra   San Francisco
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	erial. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or nan the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the
	ete the material from any computer. This information may come from Babel Street or one of its subsidiaries.
From:	(b)(6), (b)(7)(C)
Sent: Friday	October 05, 2018 6:20 AM
To:	(b)(6) babelstreet.com>
Subject: RE:	Locate X Question
Understood	thank you (b)(6)
From:	(b)(6) babelstreet.com>
Sent: Thurso	lay, October 04, 2018 2:11 PM
To:	(b)(6), (b)(7)(C)   cbp.dhs.gov>
Cc:	(b)(6), (b)(7)(C) CBP.DHS.GOV>; (b)(6), (b)(7)(C) CBP.DHS.GOV>;
[	(b)(6), (b)(7)(C) @cbp.dhs,gov> (b)(6), (b)(7)(C)
(b)(6),	(b)(7)(C) cbp.dhs.gov>

Subject: RE: Locate X Question

Hi (b)(6), (b)(7)(C) (b)(7)(E)

Please let me know what account you're on so I can make a note of it once we get those capabilities again.

Thanks,

(b)(6)

Director, Border Programs 11921 Freedom Drive Suite 1050

Reston, VA 20190

(b)(6)

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From:	(b)(6	), (b)(7)(C)	J	
Sent: Thursday, October 04, 2018 1:45 PM				
To:	(b)(6)	DbabeIstreet.com>		
Cc:	(b)(6), (b)(7)(C)	@CBP.DHS.GOV>;	(b)(6), (b)(7)(C)	@CBP.DHS.GOV>;
· · · · · · · · · · · · · · · · · · ·	(b)(6), (b)(7)(C)	@cbp.dhs.gov>		
Subject: Lo	cate X Question			
(b)(6)	]			
Quick ques	tion for you.	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	(b)(7)(E)	**************************************
[	······································	(b)(7)(l	E)	

Thanks so much!

(b)(6), (b)(7)(C)

Open Source Analyst (CTR)

U.S. Customs and Border Protection

National Targeting Center, Counter Network Division

Publicly Available Information Group (PAIG)

(b)(7)(E)

Message		
From:	(b)(6), (b)(7)(C)	
Sent:	5/18/2018 1:56:02 PM	
То:	(b)(6) Pbabelstreet.com	
Subject:	RE: Locate X Feedback	
Of course		
(b)(6), (b	)(7)(C)	
Contractor	mant Crasialist (C. hisat & Sathar Evacut	
	ment Specialist/Subject Matter Expert	
	blicly Available Information Group (PAIG)  8 Border Protection	
(b)(7)	<u>((=)</u>	
From:	(b)(6) Pbabelstreet.com]	
	May 18, 2018 9:55 AM	
To:	(b)(6) cbp.dhs.gov>	
Subject: FW:	Locate X Feedback	
Can you reach out to him plz, I'm booked for most of the day.  (b)(6)  Director, Account Management 11921 Freedom Drive Suite 1050 Reston, VA 20190  (b)(6)  www.babelstreet.com Washington D.C.   London   Canberra   San Francisco  The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business—contribute material. Any review retransmitted in discontinuing or other year of or taking of any action in religious upon this information by porcease or		
-cntities other the	an the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the	
Seriaer and delet	te die material from any computer. This information may come from babel street of one of its subsidiaries.	
To{ (b)(6)	(b)(6), (b)(7)(C) @cbp.dhs.gov> ay, May 17, 2018 5:42 PM (b)(6), (b)(7)(C) (b)(6)  babelstreet.com> ate X Feedback	
Gentlemen,		
After experiencing some difficulties in the beginning, I think we are going somewhere. Would you be available tomorrow for some feedback?		
Thanks,		

epic.org

(b)(6), (b)(7)(C)

Supervisory Border Patrol Agent- Intelligence

Rio Grande Valley Sector (b)(7)(E)

(b)(6), (b)(7)(C) dhs.sgov.gov

Message	
From:	(b)(6), (b)(7)(C)
Sent:	4/16/2019 6:56:50 PM
To:	(b)(6) babelstreet.com]
Subject:	RE: Locate X in Babel University
Yes thanks. I	am supervising the (b)(7)(E)
(b)(7)	
Thanks,	
(b)(6), (b)(7)(	(C)
Supervisory l	Border Patrol Agent-Intelligence
Rio Grande V	/alley Sector
4400 South	Expressway 281
Edinburg, TX	78542
(b)(	7)(E)
(b)(6), (b)(7)(C)	<u>dhs.sgov.gov</u>
From:	(b)(6) babelstreet.com>
	y, April 16, 2019 1:53 PM
To:	(b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re:	Locate X in Babel University
	o continue the Babel Basics course, below are the credentials you'll need to access the Training Environment
account to co	omplete the exercises in. Again, you're not required to do this full-length training, (b)(7)(E) (b)(7)(E)
L	p
	/! \ / O \
	(b)(6), (b)(7)(C)
Doonootfully	
Respectfully,	
(b)(6	
Babel Street	
	(b)(6)
www.babelst	reet.com
	D.C.   London   Canberra   San Francisco
Company and the part of the pa	
771	
	tain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of
•	reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all
•	g therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from
	r. This information may come from Babel Street or one of its subsidiaries.
	ue, 16 Apr at 2:45 PM , (b)(6), (b)(7)(C) 2cbp.dhs.gov> wrote:
Than	k you so muchMight is well complete the basic course to. I am almost done with it.
Than	ıks for all γour help.

## (b)(6), (b)(7)(C)

Supervisory Border Patrol Agent-Intelligence Rio Grande Valley Sector 4400 South Expressway 281

Edinburg, TX 78542

(b)(7)(E)

(b)(6), (b)(7)(C)

From: (b)(6) babelstreet.com>

Sent: Tuesday, April 16, 2019 1:43 PM

**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>

Cc (b)(6) babelstreet.com

Subject: Re: Locate X in Babel University

H (b)(6), (b)(7)(C)

Great to hear! You're all set to begin using the Locate X tool in your Babel X account. Please reach out to us if you have questions about the tool.

Also, feel free to continue accessing your Babel University account and reviewing the training materials if needed.

Respectfully.

(b)(6)

Babel Street

(b)(6)

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NA.

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On Tue, 16 Apr at 2:39 PM , (b)(6), (b)(7)(C) cbp.dhs.gov>

wrote:

(b)(6), (b)(7)(C)

Thanks so much. I have completed the Locate X training

(b)(6), (b)(7)(C)

Supervisory Border Patrol Agent-Intelligence Rio Grande Valley Sector

4400 South Expressway 281

Edinburg TX 78542

(b)(7)(E)

(b)(6), (b)(7)(C

From: (b)(6)

(b)(6) @babelstreet.freshdesk.com>

Sent: Friday, April 12, 2019 3:18 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

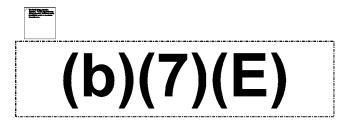
Subject: Locate X in Babel University

Good evening,

The Locate X training module is now available in your Babel University® account. To access the module, please use the URL and your personal login credentials below:

(b)(6), (b)(7)(C)

Once logged in, select the *Locate X* course icon (see below):



Please reach out to the Babel Street Helpdesk

(b)(6) Dabelstreet.com if you need assistance or have questions.

All the best,

(b)(6)

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Message				
From:	(b)(6)	babelstreet.freshdesk.com]		
Sent:	4/6/2021 12:32:29 PM			
То:		(b)(6), (b)(7)(C)		
CC.	i (b)(6) bobolete			
CC: Subject:	(b)(6) pabelstrong Re: Locate X	(b)(7)(E)		
Subject.	Ne. Locate X	( <i>O</i> )(·)( <i>L</i> )		
Good morning	, (ю)(6), (ю)(7)(С). No problem.			
Feel free to ca (cc'd above). All the best, [ (b)(6) ]	ll me directly at (b)(6)	or reply to this email thread which will go directly to me and my colleague (b)(6)		
The information	on transmitted, including a	my attachments, is intended only for the person or entity to which it is addressed and may		
contain busine	ess proprietary material. Ar	ny review, retransmission, dissemination or other use of, or taking of any action in reliance		
<del>-upon, this inf</del> e	<del>rmation by persons or enti</del>	ties other than the intended recipient is prohibited, and all liability arising therefrom is		
disclaimed. If	you received this in error, p	lease contact the sender and delete the material from any computer. This information may		
<del>come from Ba</del>	<del>bel Street or one of its subs</del>	<del>Idiaries.</del>		
On Mon, 5 Ap Hello (b)(6	or at 12:27 PM , (b)	(6), (b)(7)(C) cbp.dhs.gov> wrote:		
At the momen	t I cant find the search	(b)(7)(E)		
I have to swite	ch gears and move away fro	m Locate X for now.		
When I find th	nat saved search can I email	you direct or do I need to go through the feedback email?		
Air & Marine US Customs &	eting Center-Passenger Operations Center Border Protection  (7)(C), (b)(7)(E)			
From: (b)(6) abelstreet.freshdesk.com> Sent: Thursday, April 1, 2021 3:02 PM To: (b)(6), (b)(7)(C) QCBP.DHS.GOV> Cc: (b)(6) (@babelstreet.com; (b)(6) babelstreet.com Subject: Re: Locate X (b)(7)(E)				
CAUTION: 1	rnis email originated from o	outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust		
the sentier, co	maci me objektomity op	erations Center with questions of concerns.		
Thank you fo	or reaching out, (6)(6), (6)(7)(c)	I'd be happy to help.		
tuning and the second s				
What's a goo	od time to call?			
All the best, (b)(6	(m.m., m.m., m.m., m. rd	any attachments, is intended only for the person or entity to which it is addressed and may		
upon this info	ermation by persons or enti	ties other than the intended recipient is prohibited, and all liability arising therefrom is		

disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may some from Dubel Street or one of its subsidiaries.

Message			
From:	(b)(6)	bbabelstreet.com]	
Sent:	7/26/2021 7:35:02 PM		
То:		(b)(6), (b)(7)(C)	
Subject:	RE: [External] Re: Locate X –	(b)(7)(E)	

10-4, my bad.

(b)(6)

SVP - Babel Street

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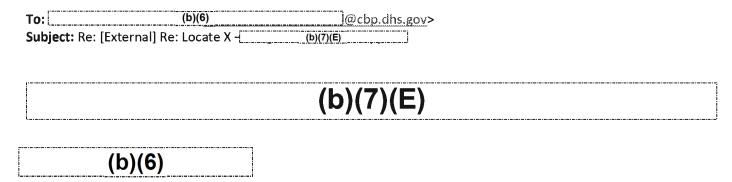
(b)(6)

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Tris message n	nay contain information that p	s confidential and intended for the d Badanum sanging distribution or o	so of the addressee only. That has of the coessals is	ii you are n
you received thi	is mossenge in orrer, please d	olata it and advice the conderby rep	ly amail.	
From	(b)(6), (b)(7)(C)	pcbp.dhs.gov>		
Sent: Monday, J	July 26, 2021 2:36 PM			
To:	(b)(6)	babelstreet.com>		
Subject: RE: [Ex	ternal] Re: Locate X –	(b)(7)(E)		
Sloppy	**************************************			
(b)(6), (b)(7)	)(C)			
Senior Advisor				
NTC-CND Public	cly Available Information Gr	oup (PAIG)		
U.S. Customs &	Border Protection			
(b)(7)(E)	<u> </u>			
From:	(b)(6)	bbabelstreet.com>		
Sent: Monday, J	July 26, 2021 2:26 PM			



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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Monday, July 26, 2021 12:35 PM

To: (b)(6) Dealer X — (b)(7)(E)

Ya going to give me a heads up on this?

Sent from my iPhone

On Jul 26, 2021, at 12:28 PM, (b)(6)

Dealer X — (c)(7)(E)

CACTION. This email originated from outside of Dris. Do NOT click links of open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious looking email, please report by using the Report Phish

Hello everyone,

(b)(7)(E)

As usual, we welcome all your feedback and please don't hesitate to reach out if you have any additional comments or questions.

Here's the full text of the notification:

(b)(7)(E)



(b)(6)

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(b)(6)

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<image001.png>

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u recognize the conder and know the content is safe

Message					
From:	(b)(6)	@babelstreet.com]	Marin 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	**************************************	#0000mm##0000mm##0000mm###0000
Sent:	2/5/2020 4:25:35 PM				
To:			-\/7\/	<b>^</b> \	
CC:		(b)(6), (l	)( / )(c	<b>(</b> )	
Subject:	(b)(6), (b)(7)(C) @babel Re: Login issues				
<del>GALOYIGAL. T</del> <del>Jundus - Š</del> os	his email originated from tast the 357 Security Spe	outside of BHS. DO NOT dieleli rations Senter mility questions	inks or open attachm or comeerns	ents unless you recognize and/or	trust the
Helld <b>(b)(6</b>	6), (b)(7)(C)				
		(b)(7)(E)		). I've Cced (b)(6), (b)(7)(C)	the
CND/PAIG	Senior Advisor, to captu	ure your request for the next	t available account.		
In the mea	ntime, please let us kno	w if we can assist your miss	ion in any way that	we can.	
		Will Wo dail addide your fillion	ion in any way that	Wo dan.	
(b)	ii	Data I Ofmant			
Customer	Experience Manager – E (b)(6)	sapei Street			
www.babe	street.com				
Washingto	n, D.C. / London / Canb	erra			
<del>Tii</del>		ing any attachments, is inter		, , , , , , , , , , , , , , , , , , , ,	/
and may o	ontain business propriet		<del>transmission, dissen</del>		<del>ing of any</del>
<del>dolion in re</del>	lianos apon, this inform	ation by persone or entities o	other than the intere	ded recipient is prohibited, and	touis! form
	· -· · · · · · · · · · · · · · · · · ·	ica. Il you received this in ci ly come from Babel Street of	**	<u>.                                      </u>	icha nom
		м , (b)(6), (b)(7)(C			
	n vved, 5 Feb at 11:22 Ai ood morning,	M , (D)(O), (D)(1)(C	¿) gcop.ans.g	gov> wrote:	
	, od morning,				
red				d to reset my password and se reset my password or let m	e
	(b)(7)(E)				
Th	ank you.				
	(b)(6), (b)(7)(C)				
	S. Customs and Border				
Na.	itional Targeting and Sec	Cunty Specialist			
NT	C – Antiquities Unit erling, Virginia				
NT	C – Antiquities Unit				

(b)(6), (b)(7)(C)  CC:	Message	
(b)(6), (b)(7)(C)  (c) (b)(6), (b)(7)(C)  (d)(6), (b)(7)(C)  (e)(6), (e)(7)(C)  (e)(6), (e)(6), (e)(7)(C)  (e)(6), (e)(6), (e)(7)(C)  (e)(6), (e)(6)	From:	(b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)  Senior Advisor  VTC-CND Publicly Available Information Group (PAIG)  J.S. Customas & Border Protection (b)(7)(E)  From (b)(6)   babelstreet.freshdesk.com> Senit: Tuesday, September 22, 2020 5:33 PM (b)(6)   babelstreet.com  (b)(6)   both sgov> CC: (b)(6)   babelstreet.com  (b)(6)   (b)(7)(C)   pcbp.dhs.gov> CC: (b)(6)   (b)(6)   (b)(7)(C)   pcbp.dhs.gov> CC: (b)(6)   (b)(6)   (b)(7)(C)   pcbp.dhs.gov> CC: (c)(6)   (b)(6)   (b)(7)(C)   pcbp.dhs.gov> CC: (c)(7)(E)   pcd.gov> CC: (c)(7)	Sent:	
(b)(7)(E)  (b)(6), (b)(7)(C)  Senior Advisor  TYPE C-ND Publicly Available Information Group (PAIG)  J.S. Customs & Border Protection (b)(7)(E)  Sent: Tuesday, September 22, 2020 5:33 PM (b)(6), (b)(7)(C)  Debp.dhs.gov  Sent: Tuesday, September 22, 2020 5:33 PM (b)(6), (b)(7)(C)  Debp.dhs.gov  Subject: Re: Login Issues  ANTION: This small originated from outside of BHS. BO NOT click links or open attachments unless you recognize and/or trust the candar. Contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar. Contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar. Contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar. Contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar. Contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar contact the CBP Security Open tipon Center with questions or open attachments unless you recognize and/or trust the candar contact the candar c	То:	
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(b)(7)(E)  Senior Advisor  VIC-CND Publicly Available Information Group (PAIG)  J.S. Customs & Border Protection (b)(7)(E)  From (b)(6)   babelstreet.freshdesk.com>  Sent: Tuesday, September 22, 2020 5:33 PM  To: (b)(6)   babelstreet.com; (b)(6)   bcbp.dhs.gov>  Cic (b)(6)   babelstreet.com; (b)(6)   bclp.dhs.gov>  Lot (b)(7)(E)    Lot (b)(6)   bclp.dhs.gov>  Lot (b)(6)   b		
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To: (b)(6), (b)(7)(C) pcbp.dhs.gov>  Cc (b)(6) pbabelstreet.com; (b)(6), (b)(7)(C) bbp.dhs.gov>  Subject: Re: Login Issues  AUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the conder Contact the CDD Security Operations Center with questions or concerns.  Good evening. (b)(6), (b)(7)(C)  Yes. (b)(7)(E)  However, I've cc'd (b)(6), (b)(7)(C) the CND/PAIG Senior Advisor, to capture your request for the next available account. In the meantime, please let us know if we can assist in any way.  All the best, (b)(6)  The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietory material. Any review, retransmission, dissemination or this proprietory material. Any review, retransmission, dissemination or chairing of including any action in religions upon, this information by presence or cultival or this historidad recipient to prohibited, and all inability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from the properties of the propertie	·	
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On Tue, 22 Sep at 5:19 PM (b)(6), (b)(7)(C) Octop.dhs.gov wrote: Hello, I am unable to log in to Babel Street.  (b)(7)(E) It isn't letting me login or reset my password.  (b)(7)(E) Any help you can offer would be great.  Thanks,  (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)	any action	in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all
Hello, I am unable to log in to Babel Street.  (b)(7)(E) It isn't letting me login or reset my password.  (b)(7)(E) Any help you can offer would be great.  Thanks,  (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)	iability aris	ing therefrom is disclaimed. If you received this in error, please contact the sender and delete the material fron
Hello, I am unable to log in to Babel Street.  (b)(7)(E) It isn't letting me login or reset my password.  (b)(7)(E) Any help you can offer would be great.  Thanks,  (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)	···)	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
I am unable to log in to Babel Street.  (b)(7)(E)  It isn't letting me login or reset my password.  (b)(7)(E)  Any help you can offer would be great.  Thanks,  (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection  Port Huron (b)(7)(E)		
(b)(7)(E) It isn't letting me login or reset my password. (b)(7)(E)  You can offer would be great.  Thanks,  (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection  Port Huron (b)(7)(E)		·
Thanks,  (b)(7)(C)  Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)		
Thanks, (b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)		তিগৈছে)
(b)(6), (b)(7)(C) Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)	yo	u can offer would be great.
(b)(6), (b)(7)(C) Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)		
Officer, U.S. Customs and Border Protection Port Huron (b)(7)(E)	<u> </u>	
Port Huron (b)(7)(E)	L	

N /	n	_	_	-	_	~	_
N	ŀ	e	٥	٥	d	×	u

From:

(b)(6), (b)(7)(C)

Sent:

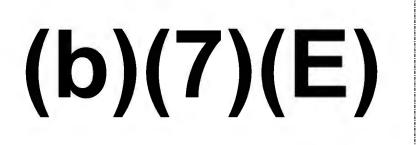
10/28/2020 6:02:13 PM

To:

(b)(6) @babelstreet.com

Subject:

RE: Locate X Addendum



(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

rom: (b)(6

(b)(6) babelstreet.com>

Sent: Wednesday, October 28, 2020 12:37 PM

(b)(6), (b)(7)(C)

cbp.dhs.gov>

Subject: Locate X Addendum

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(b)(7)(E)

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

www.babelstreet.com

Washington D.C. | London | Canberra | San Francisco

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Message				
From:	(b)(6)	<u></u> ∌babelstreet.co	om]	
Sent:	4/28/2020 3:55:58 PM			
То:		(b)(6),	(b)(7)(C)	
	——————————————————————————————————————	(b)(6), (b)(7)(C)		
Subject:	RE: [External] RE: Locate X	(3)(3), (3)(1)(3)		<u></u>
CAUTION: Th	is email originated from outside	of DHS. DO NOT click links	s or open attachments unless	s you recognize and/or trust the
sender. Conta	act the CBP Security Operations	<u>Center with questions or c</u>	oncerns.	<u> </u>
Just wanted Take care,	to confirm that the Babel U	nvitation has already go	ne out.	
	(b)(6)			
VP - FedCiv   11921 Freedo Suite 1050 Reston, VA 2	Borders   Automation om Drive			
(b)				
www.babelst Washington [	<u>reet.com</u> D.C.   London   Canberra   San I	rancisco		
The information	n transmitted, including any attachm	ents, is intended only for the s	percen or entity to which it is add	droccod and may contain buciness
Sender and dek	han the intended recipient is probibiled. Lee the material from any compater.	od, and all listility arising ther This information may come fro	withing of any action in Teliance wefrom its disclaimed. If you receive on one of its sub-	apon, this in error, places contact the siderius.
Froms	(b)(6), (b)(7)(C)	Debn d	lhs.gov>	
From:	ay, April 27, 2020 12:42 PM		ilis.gov>	
To:	(b)(6), (b)(7)(C)	p.dhs.gov>	(b)(6)	babelstreet.com>
	ternal] RE: Locate X	P.uli3.gov>{	(6)(0)	ibabeigtieet.com>
Subject. [Ext	ternarj NE. Locate X			
(b)(6)				
Please send	to BabelU for BX and LX			
(b)(6), (b				
Senior Advis				
	iblicly Available Information	Group (PAIG)		
	s & Border Protection			
(b)(7)	(E)			
From:	(b)(6), (b)(7)(C)	cbp.dhs.gov>		
	, April 24, 2020 2:00 PM			
То:	(b)(6)	@babelstreet.com>		
Cc:	(b)(6), (b)(7)(C)	cbp.dhs.	gov>	
Subject: Re:	Locate X		=	

Hi (b)(6)

Good to hear from you again. (b)(7)(E)

(b) (7)(E)

Let me know if there's any other requirement.

Very Respectfully

(b)(6), (b)(7)(C)

**Foreign Operations Branch** 

San Diego Sector

(b)(7)(E)

From:	(b)(6)	) babelstreet.com >
Sent: F	Friday, April 24, 2020 9:12 AM	
To:	(b)(6), (b)(7)(C)	@cbp.dhs.gov>
Car	(b)(6) (b)(7)(C)	Soho dhe gove

c: (b)(6), (b)(7)(C) @cbp.dhs.gov

Subject: RE: Locate X

EACTION. This email originated from outside of Bris. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello (b)(6), (b)(7)(C)

This is (b)(6), the Babel Street account manager at CBP. (b)(6), (b)(7)(C) is the Senior Advisor with CND/PAIG and is responsible for assigning any available Babel accounts.

C 1 1 1 1 1	ext available account but if I could ask you to please let us know more about your (b)(7)(E)
(b)(7)(E)	
Take care,	
(b)(6)	
VP - FedCiv   Borders   Automation	
11921 Freedom Drive	
Suite 1050	
Reston, VA 20190	
(b)(6)	
(0)(0)	
www.babelstreet.com	
Washington D.C.   London   Canberra   S	San Francisco
The information transmitted individual and the	nahmanta is intermedad and of factles manner an autito to coloide it in addicage of and many parties by simple
propriotany material. Any raview, retransmissis	m, disconsination or ather use of, or taking of any action in reliance upon, this information by persons or
entities other than the intended recipient is pro	phibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the
sorted and delete the material worn any comp.	seas The mornaton may come from bases of ore of the odderances
From: (b)(6) bal	pelstreet.com>
Sent: Thursday, April 23, 2020 5:29 P	
To: (b)(6), (b)(7)(C) cbp.dhs.gov	
Cc: (b)(6),	babelstreet.com> (b)(6), (b)(7)(C) bp.dhs.gov
Subject: Re: Locate X	
(b)(6) (b)(7)(C)	
(b)(6), (b)(7)(C)	
I have CCed (b)(6) yo	our organization's Babel Street POC and (b)(6), (b)(7)(C) your organization's POC for Babel
Street. I will allow for them to follow-up	with you individually.
Thanks for reaching out, please do not be	sitate to reach out if we can assist with anything else.
-	or remain our remain desired with any timing order
Kind regards,	
(b)(6), (b)(7)(C)	
Customer Experience Manager – Bab	nel Street
Customer Experience Team	
(b)(7)(E)	
www.babelstreet.com	
Washington, D.C. / London / Canberr	a
	ig any attachments, is intended only for the person or entity to which it is addresse
	rmaterial. Any review, retransmission, dissemination or other use of, or taking of
1. 1.1	mation by persons or entities other than the intended recipient is prohibited, and a
	may come from Babel Street or one of its subsidiaries.
, ,	
On Thu, 23 Apr at 5:19 PM (salus00272) - CBP	(b)(6), (b)(7)(C) cbp.dhs.gov> wrote: (b)(6), (b)(7)(C)
(b)(7)(E)	

## (b)(6), (b)(7)(C)

Subject: Locate X

**Description:** What are the requirements to obtain access to Locate X?

Message			
From:	(b)(6)	babelstreet.freshdesk.com]	
Sent:	9/22/2020 9:33:11 PM		
То:		/ \ \ / \ \ / \ \ / \ \ / \ \	\
CC:		(b)(6), (b)(7	)(C)
Subject:	Re: Login Issues		
Flag:	Follow up		
CAUTION: 1		side of DHS. DO NOT click links or open attachnoons Center with questions or concerns.	ments unless you recognize and/or trust the
Good ever	ning, (b)(6), (b)(7)(C)		
Yes		(b)(7)(E)	
However,	I've cc'd (b)(6), (b)(7)(C) , the	CND/PAIG Senior Advisor, to capture your	reques( (b)(7)(E)
In the mea	antime, please let us know i	f we can assist in any way.	
All the bes (b)(6)	t,		
The inform	ration transmitted, including	any attaorments, is intended only for the p	craon or chity to which it is addressed
anu may u anv action		material. Any review, retransmission, dissi- lation by persons or entities other than the	
		. If you received this in error, please contac	the sender and delete the material from
	i-	ome from Babel Street or one of its subsidia	
	أ, Tue, 22 Sep at 5:19 PM	(b)(6), (b)(7)(C)cbp.c	dhs.gov> wrote:
_	ello, um unable to log in to Babel	Street	
1.0	ım unable to log in to Babel	(b)(7)(E)	]
		(b)(7)(E)**	Any help
yo	u can offer would be great.		
Th	nanks,		
	(b)(6), (b)(7)(C)		
	ficer, U.S. Customs and Boi	rder Protection	
Po	ort Huron (b)(7)(E) (b)(7)(E)		

Message				
From:	(b)(6) pbabelstreet.com]			
Sent:	6/2/2020 10:23:09 PM			
То:	(b)(6), (b)(7)(C)			
Subject:	Re: Login Issues			
CAUTION	This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the			
<del>sender. C</del>	ntact the <u>CBP Security Operations Center</u> with questions or concerns.			
(b)(6), (	b)(7)(C)			
Apologies	for the frustration. (b)(7)(E)			
(b)	7)(E)			
If you inp	ut your email address into the settings page of your Babel X account. (b)(7)(E)  (b)(7)(E)			
Please ad	ise if you are unable to gain access to your account.			
Kind rega	rds,			
Custome www.ba	Experience Manager — Babel Street Experience Team (b)(6)  elstreet.com con, D.C. / London / Canberra			
The infor	mation transmitted, including any attachments, is intended only for the person or entity to which it is addressed			
anu may	r in religione upon this information by persons or entities other than the intended recipient is prohibited, and all			
liability o	rising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material			
-	computer. This information may come from Babel Street or one of its subsidiaries.			
	on Tue, 2 Jun at 6:13 PM, (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:			
I	am unable to log in to Babel Street.			
	(b)(7)(E) Now it isn't letting me login or reset my			
1	assword. Any help you can offer would be great.			
7	hanks,			
r-	(b)(6), (b)(7)(C)			
	Officer, U.S. Customs and Border Protection			
	ort Huron (b)(7)(E)			
į.	(b)(7)(E)			

Message	
From:	(b)(6), (b)(7)(C)
Sent:	6/2/2020 10:27:35 PM
To: Subject:	(b)(6) babelstreet.com] RE: Login Issues
(b)(6), (b)	(7)(C)
Thank you	a for the help, I appreciate it!
(b)(6), (	b)(7)(C)
Officer, U	S. Customs and Border Protection
Port Huro	
(b)(7	<u>()(E)</u>
From	(b)(6) babelstreet.com>
Sent: Tues	day, June 2, 2020 6:23 PM (b)(6), (b)(7)(C) @cbp.dhs.gov>
	e: Login Issues
\$	his email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the tact the CBP Security Operations Center with questions or concerns.
Sender. Con	tact the CBr Security Operations center with questions of Concerns.
(b)(6), (l	b)(7)(C)
Apologies for	or the frustration. I have reset your password below:
(b)(7)	(E)
If you input	your email address into the settings page of your Babel X account, (b)(7)(E)
(	b)(7)(E)
Please advis	e if you are unable to gain access to your account.
Kind regard	S.
- 18	
(b)	
L	Experience Manager — Babel Street
	Experience Team
	b)(6)
	lstreet.com n, D.C. / London / Canberra
3	
	ation transmitted, including any attachments, is intended only for the person or entity to which it is addressed
,	in reliance apon, this information by persons or entities other than the intended recipient is prohibited, and all
liability ari	sing therefrom is disclaimed. If you received this in error, please contact the sender and delete the material
	omputer. This information may come from Babel Street or one of its subsidiaries.
On He	Tue, 2 Jun at 6:13 PM, (b)(6), (b)(7)(C) <u>tr@cbp.dhs.gov</u> > wrote:

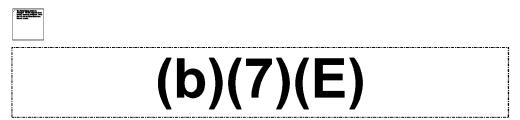
I am unable to log in to Babel Street.	
(b)(7)(E) password. Any help you can offer would be great.	Now it isn't letting me login or reset my
Thanks,	
(b)(6), (b)(7)(C)  Officer, U.S. Customs and Border Protection  Port Huron (b)(7)(E)  (b)(7)(E)	

Message	
From:	(b)(6)babelstreet.com]
Sent:	6/8/2020 6:54:49 PM
То:	(b)(6), (b)(7)(C)
CC:	(b)(6),(b)(7)(C) } babelstreet.com
Subject:	Re: Locate X Training
CAUTION:	This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the
sender. Co	ntact the <u>CBP Security Operations Center</u> with questions or concerns.
Hello (h	)(6), (b)(7)(C)
Tieno <u>L</u>	<u>/(u), (u), (v), (u)</u>
	ı for your reply! Sounds good, please let us know if you have any questions as you make your way through
training.	
Respectfu	
(b)(	6)
	Babel Street
	Experience
	(b)(6)
www hahe	elstreet.com
	on D.C.   London   Canberra
Theinforn	nation transmitted, including any attachments, is intended only for the person or entity to which it is addressed
	pontain business proprietary-material. Any review, retransmission, dissemination or other use of, or taking of Fir reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all
liability ari	oing therefrom in disclaimed. If you received this in error, please contact the conder and delete the material from
any comp	uter. This information may come from Babel Street or one of its subsidiaries.
0	n Mon, 8 Jun at 2:52 PM <b>(b)(6), (b)(7)(C)</b> p@cbp.dhs.gov> wrote:
	n Mon, 8 Jun at 2:52 PM , (b)(6), (b)(7)(C) b@cbp.dhs.gov> wrote: ood afternoon,
	nank you for your email. I will start on my training module and training tasks tomorrow morning and
W	ill let you know once they are complete.
Đ.	espectfully,
£	(b)(6), (b)(7)(C)
	lanagement and Program Analyst
	ational Targeting Center- Counter Network Division
	From: (b)(6) @babelstreet.com>
	Sent: Monday, June 8, 2020 2:26 PM  To: (b)(6), (b)(7)(C) cbp.dhs.gov>
	Cc: (b)(6) babelstreet.com
	Subject: Locate X Training
	CAUTIGN: This email originated from outside of DHS. DO NOT slick links or open attachments
	unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with

Hello (b)(6), (b)(7)(C)

## (b)(7)(E)

Once in Babel University, select the *Locate X* course icon (see below):



Please reach out to the Babel Street (b)(6) <u>babelstreet.com</u> if you need assistance or have questions.

Respectfully,

(b)(6)

Director - Babel Street Customer Experience

(b)(6)

www.babelstreet.com

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Message

From: (b)(6), (b)(7)(C)

 Sent:
 4/19/2020 1:18:33 AM

 To:
 (b)(6) babelstreet.com

Subject: RE: Login issues

l apologize, I did not include my username. (b)(7)(E), if I understood (b)(7)(E)

From: (b)(6), (b)(7)(C)

Sent: Saturday, April 18, 2020 9:13 PM

To: (b)(6) babelstreet.com

Subject: Login issues

Hello,

I am in need of assistance with logging into Babel Street. I attempted to log in today and was not able to use my new username or the old one. Any help you can provide is greatly appreciated.

V/R,

(b)(6), (b)(7)(C)

Border Patrol Agent

Detroit Sector Border Intelligence Center

(b)(6), (b)(7)(C), (b)(7)(E)





Message	
From:	(b)(6), (b)(7)(C)
Sent:	2/11/2020 7:31:42 PM
To:	(b)(6) Dbabelstreet.com]
Subject:	Re: Assessment Completed : (b)(7)(E)
Good afte	rnoon,
When can	[ start using it? (b)(7)(E)
Thank you	_
werneng (b)(6),(b)(7) Program M	(C)
(b)(6),	(b)(7)(C), (b)(7)(E)
To: (b)	(b)(6) ibabelstreet.com> sday, February 11, 2020 2:24 PM 6) (b)(7)(C)
	Re: Assessment Completed : (b)(7)(E)
recognize	This email originated from outside of DHS. DO NOT click links or open attachments unless you and/or trust the sender. Contact the CBP Security Operations Center <mailto:cbpsoc@cbp.dhs.gov>tions or concerns.</mailto:cbpsoc@cbp.dhs.gov>
(b)(6), (b	)(7)(C)
	u submitted your completion for Babel Basics again this afternoon, I am following up from my t yesterday:
It looks	(b)(7)(E) like you completed the Babel Basics Course, nowever, re appears you were not assigned a training
	(b)(7)(E)
f	
ļ 	(b)(6), (b)(7)(C), (b)(7)(E)
Please aduse.	vise if we can assist you with anything or provide any additional training materials for your
Kind rega	rds,
Customer Customer (k www.babel	Experience Manager - Babel Street Experience Team  (6)  Street.com <a href="http://www.babelstreet.com/"></a>
The inform	mation transmitted, including any attachments, is intended only for the person or entity to
which it	is addressed and may contain business proprietary material. Any review, retransmission,
entities	tion or other use of, or taking of any action in reliance upon, this information by persons or other than the intended recipient is prohibited, and all liability arising therefrom is
computer.	d. If you received this in error, please contact the sender and delete the material from any this informacion may come from babel screet or one of its subsidiaries.
On Tue, 1 Assessmen	This information may come from Babel Street or one of its subsidiaries.  L Feb at 2:19 PM
(b)(6)	), (b)(7)(C), (b)(7)(E)

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Assessment Completed: (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended resipions is prohibited, and all listility arising therefrom it disclaimed. If you received this in error, please contact the sender and delete the material from any

(b)(7)(E)

Message	
From:	(b)(6)
Sent:	4/21/2020 5:12:29 PM
То:	(b)(6), (b)(7)(C)
CC: Subject:	(b)(6) @babelstreet.com Re: Login Issues
	This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the ntact the <u>CBP Security Operations Center</u> with questions or concerns.
Thank you	u for reaching out. I'd be happy to help.

I've sent in separate emails your new Babel X credentials and training information.

Please let me know if you have any questions.

All the best,	
(b)(6)	

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed disolaimed. If you received this in error, please contact any computer. This information may come from Babel Street or one of its subsidiaries

(b)(6), (b)(7)(C) On Mon, 20 Apr at 5:54 PM , cbp.dhs.gov> wrote: Good Afternoon,

I am having difficulty logging into my Babel account. I tried my password multiple times with no luck. I tried the reset password option but I was instructed to contact you.

Please help.

Thank you,

Officer (b)(6), (b)(7)(C) US Customs and Border Protection Office of Field Operations Passenger Operations-PAU Charleston International Airport Charleston, SC

(b)(7)(E)

Message	
From:	(b)(6)
Sent:	11/4/2016 4:12:25 PM [
То:	(b)(6)
Subject:	Re: Meeting with (b)(6), (b)(7)(C)
Subject.	Re. Meeting with (D)(6), (D)(7)(C)
(b)(6), (b)(7	)(C) C)
That will w	ork. Are you attending or should I ask for (b)(6), (b)(7)(C)
Thank you	for driving.
(b)(6), (b)	(7)(C)
	(b)(6)
Chief Strate	
	Street, Ste. 500
Reston, Virg	
(t	o)(6)
The inform	ation transmitted, including any attachments is intended only for the new on an artity to subject it is addressed and
may contain	r business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action
in reliance	upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising solds lined. If you received this in error please contact the sender and delete the material from any commuter. This
information	many come from Buled Street or one of its substitution.
,	
From:	(b)(6), (b)(7)(C)
	y, November 4, 2016 at 11:37 AM
То: 📗	(b)(6)
Cubiost M	(b)(6)
Subject: IVI	eeting with (b)(6), (b)(7)(C)
। talked tर्व्	and does Thursday 0930 at the Ronald Reagan Building work for you?
(b)(6), (l	ə)(7)(C)
Contractor	
	cement Specialist/Subject Matter Expert
Unisys Cor	(b)(7)(E)
U.S. Custo	ms & Border Protection
(b)(6)	(b)(7)(C)
(n)(a)	, (b)(7)(C)

Message		
From:	(b)(6)	bbabelstreet.com]
Sent:	9/18/2018 4:19:24 PM	, -
То:	(b)	(6), (b)(7)(C)
Subject:	RE: Locate X Premium Account	
		(b)(7)(E)
	(b)(6)	
	rder Programs	
11921 Freed Suite 1050	iom Drive	
Reston, VA	20190	
[		
(b	)(6)	
www.babels	treet com	
	D.C.   London   Canberra   San Fr	ancisco
The information	on transmitted, including any attachmer	nts, is intended only for the person or entity to which it is addressed and may contain business
		emination or other use of, or taking of any action in reliance upon, this information by persons or
		d, and all liability arising therefrom is disclaimed. If you received this in error, please contact the his information may come from Babel Street or one of its subsidiaries.
From:	(b)(6), (b)(7)(C)	cbp.dhs.gov>
Sent: Tueso	day, September 18, 2018 11:52	AM
То:	(b)(6)	
Subject: FV	V: Locate X Premium Account	
		(b)(7)(E)
From:	(b)(6)	
Sent: Tueso	day, September 18, 2018 11:33	AM
То	(b)(6), (b)(7)(C)	0cbp.dhs.gov>
Subject: RE	E: Locate X Premium Account	
Locate X	(b)(7)(E)	
Locate A	(b)(7)(E)	

Message	
From:	(b)(6)babelstreet.com]
Sent: To:	9/25/2018 5:44:23 PM
10.	(b)(6), (b)(7)(C)
Subject:	Re: Assessment Completed: (b)(7)(E)
(b)(6), (b)(7)(C	
Outstanding	, we will be standing by for when you get a chance!
Regards,	
(b)(6), (b)(7)	C)
On <sup>-</sup> H <u>(t</u>	Tue, 25 Sep at 1:17 PM, <b>(b)(6), (b)(7)(C)</b> cbp.dhs.gov> wrote: )(6), (b)(7)(C)
Tha	nk you for your email, and follow up information.
	absolutely go back into the training (b)(7)(E) I'm a little backed up on work at the nent, but will follow up soonest.
	nk you, s), (b)(7)(C)
	From: (b)(6) babelstreet.freshdesk.com>
	Sent: Tuesday, September 25, 2018 9:26 AM
	To: (b)(6), (b)(7)(C) cbp.dhs.gov>
	Subject: Re: Assessment Completed: (b)(7)(E)
	(b)(6), (b)(7)(C)
	I saw that you completed the Babel Basics coursework (b)(7)(E)
	/L_\/ <b>/</b> \/ <b>C</b> \
	(D)(/)(E)
	/b\/7\/E\
	(b)(7)(E)
	(b)(7)(E)
	-
	(b)(7)(E)

## (b)(7)(E)

(b)(7)(E)

Kind regards,

