



**U.S. Customs and  
Border Protection**

**JUN 10 2019**

MEMORANDUM FOR: William Ferrara  
Director, Field Operations, Boston  
Office of Field Operations

FROM: Randy J. Howe *for* (b)(6);(b)(7)(C)  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General,  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the Boston Field Office in April 2019. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD is pleased to report that there were no discrepancies during the audit at Boston, Port of Entry. HQ-Operations would like to thank you for your cooperation, reiterate that the Boston Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure personnel continue to follow CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact (b)(6);(b)(7)(C) TOD Director at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C), Program Manager at (b)(6);(b)(7)(C).



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JUN 10 2019

MEMORANDUM FOR: Robert White  
Director, Field Operations, Chicago  
Office of Field Operations

FROM: Randy J. Howe *for* (b)(6);(b)(7)(C)  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General,  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the Chicago Field Office in September 2018. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD is pleased to report that there were no discrepancies during the audit at Chicago, Port of Entry. HQ-Operations would like to thank you for your cooperation and reiterate that the Chicago Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure personnel continue to follow CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact (b)(6);(b)(7)(C) TOD Director at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C) Program Manager at (b)(6);(b)(7)(C)



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**JUN 10 2019**

MEMORANDUM FOR: Hector Mancha  
Director, Field Operations El Paso  
Office of Field Operations

FROM: Randy J. Howe *ser* (b)(6);(b)(7)(C)  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the El Paso Field Office in April 2019. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD found one discrepancy during the audit at the PDN, Port of Entry. There was information stored on thumb drives that exceeded the five day maximum as stated in the CBP Directive 3340-049A. Please ensure that corrective actions are taken within 30 days from this memo. HQ-Operations would like to thank you for your cooperation and reiterate that the El Paso Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure compliance with CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact (b)(6);(b)(7)(C), TOD Director at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C), Program Manager at (b)(6);(b)(7)(C).



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**JUN 10 2019**

MEMORANDUM FOR: David Higginson  
Director, Field Operations, Laredo  
Office of Field Operations

FROM: Randy J. Howe *for* (b)(6);(b)(7)(C)  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General,  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the Laredo Field Office in September 2018. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD is pleased to report that there were no discrepancies during the audit at Laredo, Port of Entry. HQ-Operations would like to thank you for your cooperation, and reiterate that the Laredo Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure personnel follow CBP Directive 3340-049A.


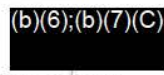
If you have any questions, please have a member of your staff contact (b)(6);(b)(7)(C) TOD Director at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C), Program Manager at (b)(6);(b)(7)(C)



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MEMORANDUM FOR: Diane J. Sabatino  
Director, Field Operations, Miami  
Office of Field Operations

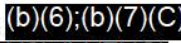
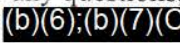
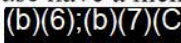
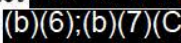
FROM: Randy J. Howe    
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General,  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the Miami Field Office in May 2019. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD is pleased to report that there were no discrepancies during the audit at Miami Seaport and Miami Airport, Ports of Entry. HQ-Operations would like to thank you for your cooperation and reiterate that the Miami Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure personnel continue to follow CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact  TOD Director at  or , Program Manager at .



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**JUN 10 2019**

MEMORANDUM FOR: Troy Miller  
Director, Field Operations, New York  
Office of Field Operations

FROM: Randy J. Howe *for* [REDACTED]  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General,  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, "*CBP's Searches of Electronic Devices at Ports of Entry*" report, Tactical Operations Division (TOD), conducted Field Audit reviews at the New York Field Office in September 2018. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers' copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

We are pleased to report that there were no discrepancies during the audit at Ports of JFK and Newark. HQ-Operations would like to thank you for your cooperation, and reiterate that the New York Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure personnel continue to follow CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact [REDACTED] TOD Director at [REDACTED] or [REDACTED] Program Manager at [REDACTED]



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JUN 10 2019

MEMORANDUM FOR: Guadalupe Ramirez  
Director, Field Operations Tucson  
Office of Field Operations

FROM: Randy J. Howe *for* [REDACTED] (b)(6);(b)(7)(C)  
Executive Director, Operations  
Office of Field Operations

SUBJECT: *Border Search of Electronic Devices* – Office of Inspector General  
Field Audit Review

To address corrective actions from the Office of Inspector General (OIG) -19-10, “*CBP’s Searches of Electronic Devices at Ports of Entry*” report, Tactical Operations Division (TOD), conducted Field Audit reviews at the El Paso Field Office in May 2019. During the visit the TOD representative checked for the following:

1. Port Directors/supervisors oversee that local SOPs and checklist/log books are established and updated.
2. Data connections are disabled prior to search and documented appropriately.
3. Ensure all equipment used during advanced searches is accounted for and secured when not in use.
4. Ensure that travelers’ copied information is immediately deleted from the thumb drives within five days after successful upload to the Automated Targeting System and/or UPAX and documented appropriately.

TOD found two discrepancies during the audit at the Nogales, Port of Entry. (1) There was information stored on thumb drives that exceeded the five day maximum as stated in the CBP Directive 3340-049A. (2) The SOP was not immediately available at the location. Please ensure that corrective actions are taken within 30 days from this memo. HQ-Operations would like to thank you for your cooperation, reiterate that the Tucson Field Office must continue to monitor the DOMEX program and provide additional guidance and oversight to ensure compliance with the CBP Directive 3340-049A.

If you have any questions, please have a member of your staff contact (b)(6);(b)(7)(C), TOD Director at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C) Program Manager at (b)(6);(b)(7)(C)